

NHTSA Recall Number: 20V-121 Hyundai Recall Number: 189

IMPORTANT SAFETY RECALL (INTERIM NOTICE)

2013 – 2014 Sonata Fuel Tube

This is an important Safety Recall.

- We are currently preparing the remedy. We will notify you when the remedy is ready.
- For updated information, you can visit:

www.HyundaiUSA.com/Campaign189

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above. Hyundai is conducting a safety recall in the United States to repair the low pressure fuel feed line in certain model year 2013 – 2014 Sonata vehicles produced by Hyundai Motor Manufacturing Alabama ("HMMA").

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai's recall implementation plan. We are currently making preparations to implement the safety recall remedy which when available, will be performed at no cost to you. We will send you another notification when the remedy is available.

What is the problem?

The fuel feed line connecting the low pressure fuel pump to the direct injection fuel pump in the subject vehicles could develop a small crack over time due to ambient heat in the engine compartment. A damaged fuel line could allow fuel to leak increasing the risk of an engine compartment fire.

What should you do in the interim?

We appreciate your patience. Hyundai is currently making preparations to implement the recall remedy. You will receive a second notification letter when the remedy is available. In the interim, if the Malfunction Indicator Light is illuminated in your vehicle, you should seek service at your Hyundai dealer as soon as possible. For updated information regarding this recall, please visit:

www.HyundaiUSA.com/Campaign189

If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to https://www.safercar.gov.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

Hyundai Motor America



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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information and return this form using the postage-paid envelope enclosed.

