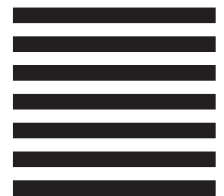




NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO 1569 ANAHEIM CA

POSTAGE WILL BE PAID BY ADDRESSEE



**CUSTOMER RELATIONS  
ISUZU MOTORS AMERICA LLC  
1400 S DOUGLASS RD STE 100  
ANAHEIM CA 92806-9966**



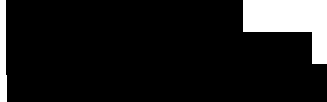
↑ Tear here ↑

**ISUZU**

ISUZU MOTORS AMERICA, LLC  
1400 SOUTH DOUGLASS ROAD  
SUITE 100  
ANAHEIM, CA 92806

PRSR 1ST CLASS  
U.S. POSTAGE  
**PAID**  
Whittier, CA  
Permit No. 175

1\*\*\*\*\*AUTO\*\*ALL FOR AADC 917



**IMPORTANT SAFETY RECALL INFORMATION**

U.S. Department of Transportation

Issued in Accordance  
With Federal Law

**NHTSA**  
www.nhtsa.gov

**SAFETY RECALL NOTICE**

**IMPORTANT SAFETY RECALL**  
**NHTSA Recall 20V-026**

This notice applies to your vehicle, [REDACTED]

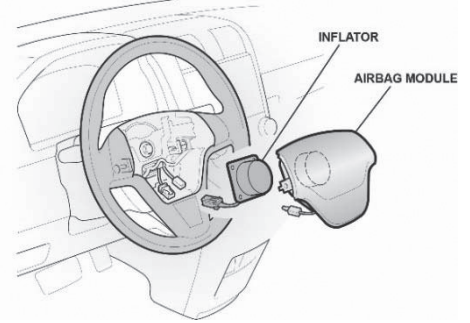
MARCH 2020

Dear Customer,

[REDACTED] you in accordance with the National Traffic and Motor Vehicle Safety Act. Your vehicle [REDACTED] 1998 model year Isuzu Oasis is involved in safety recall NHTSA 20V-026.

**WHAT IS THE REASON FOR THIS INITIAL NOTICE?**

The manufacturer of your vehicle, Honda, has decided that a defect which relates to motor vehicle safety exists in all 1998 to 1999 model year Isuzu Oasis vehicles. Due to a manufacturing issue, the inflator inside the driver frontal airbag module may absorb moisture, which may cause the driver frontal airbag to malfunction in a crash where the airbag deploys. The airbag could under-inflate during deployment, increasing the risk of injury to the driver. The airbag inflator could also rupture during deployment, with metal fragments possibly striking the driver or passengers, increasing the risk of serious injury or death.



**WHAT WILL WE DO?**

The replacement parts needed to repair your vehicle are not yet available from Honda, and Isuzu is unable to repair your vehicle at this time. You will receive a follow-up letter when replacement parts are available so you can then bring your vehicle in for repair.

**WHAT SHOULD YOU DO?**

We ask for your patience while Honda prepares replacement parts. When replacement parts become available, you will receive a follow-up letter notifying you what to do. *If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.*

**CHECK YOUR VEHICLE FOR OPEN RECALLS**

You can check your vehicle's eligibility for repair under this or any other recall. Please access Isuzu's **Vehicle Campaign Information Lookup** tool at [www.isuzu.com](http://www.isuzu.com) and enter your Vehicle Information Number (VIN).

**DO YOU HAVE QUESTIONS?**

If you have questions or concerns please contact our National Owner Relations department at 1-800-255-6727.

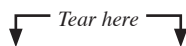
If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the agency's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Motors America, LLC

**IMPORTANT:** *If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.*



Form fields for Name, Address, City, State, Zip, and Phone.

**NEW ADDRESS INFORMATION**

Form fields for signature and checkboxes for vehicle status: Never owned, Stolen, Totaled/scrapped, Moved, Sold vehicle.

Oasis Airbag Inflator  
Safety Recall  
20V-026

Change of Ownership / Address

