

IMPORTANT NON-COMPLIANCE RECALL

This notice applies to your motorcycle,
Recall Campaign No. 20E-013: Dealer Accessory Brake Fluid Reservoir Cover

Name
Address1
Address2
City, state, zip

Remedy is
Unavailable

May 2020

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that certain dealer accessory brake fluid reservoir covers (for Model Year 2018-2020 BMW R1250 (R, RS, RT, GS, GS Adventure), RnineT, and RnineT (Pure, Racer, Scrambler) motorcycles) fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 122 (Motorcycle Brake Systems). Our records indicate that you are the owner of a potentially affected cover.

Why are we contacting you?

We are informing you of a Non-Compliance Recall on the brake fluid reservoir cover that you may have purchased as a dealer accessory although we are not able to perform the remedy at this time. We will notify you with a follow-up letter as soon as we are able to perform this Non-Compliance Recall. **If you are not the only rider of this motorcycle, please advise all other riders of this important information.**

What could happen?

The stamped text on the optional (milled and color-specific) brake fluid reservoir cover may not meet a Federal requirement. If the text was misunderstood, it could lead to an improper maintenance procedure.

What will BMW do?

When the remedy is available, the brake fluid reservoir cover will be replaced for free which should take about 30 minutes.

What if the current motorcycle ownership information is incorrect?

If you changed your address or sold the motorcycle, please let us know by contacting BMW Customer Relations (see left side of page for contact info). **If you are a motorcycle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

What if you have questions or experience problems?

Should you have any questions about this recall, please contact your authorized BMW motorcycle dealer. If you need additional assistance, please contact BMW Customer Relations.

Company
BMW
of North America, LLC
BMW Group Company

Mailing Address
PO Box 1227
Westwood NJ 07675-
1227

Telephone
(800) 525-7417

Fax
(201) 930-8362

E-mail
CustomerService@
bmwmotorcycles.com

Internet
bmwusa.com

If your BMW motorcycle dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend always wearing a helmet and protective apparel when riding.

Sincerely,

BMW of North America, LLC