



SAFETY RECALL NOTICE

VOLVO CAR USA LLC
PO Box 3757, Highland Park, MI 48203-9984

PRESORT
FIRST-CLASS
U.S. POSTAGE
PAID
VOLVO CAR



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YV9ED9UR9M999999 R10058C120121 528473-01

Volvo A. Owner
13245 Main St.
Any City, US 12345-6789



IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
with Federal Law



January 28, 2022

NHTSA RECALL 20V-681

IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE, VIN: YV9ED9UR9M999999

Dear Volvo A. Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Car USA LLC (Volvo) on behalf of Volvo Car Group, has decided that a defect which relates to motor vehicle safety exists in certain model year 2001-2003 S60 and 2002-2003 S80 Series vehicles.

What is the reason for this third notification for Recall R10058?

Volvo Cars investigations has identified a problem regarding the driver air bag. In the event of a crash where the driver air bag is activated, the driver might be struck by metal fragments from inside the inflator potentially resulting in serious injury or death.

In June 2021, a notice was mailed to inform you that parts for replacement of the airbag were available and to schedule an appointment to have the recall performed. **Our records indicate that this recall repair has not been completed and it is imperative that you have your airbag replaced with a new airbag, free of charge, to avoid serious injury or death.**

What should you do now?

The corrective action is to replace the front driver air bag with a new air bag, free of charge.

Please contact your authorized Volvo retailer to schedule an appointment. This procedure will be completed at no cost and can take up to one hour to complete, however due to service scheduling your Volvo retailer may require your vehicle for a longer period.

If you no longer own the vehicle described in this letter, please help us to update our records by sending us the updated owner information.

If you still own the vehicle and it is inoperable, we would still like to hear from you so we can remove/replace the existing airbag with a new airbag, at no cost to you. Please refer to our contact information in this letter.

Please contact:

If you have any questions, please contact Volvo Customer Care Center:

1800 Volvo Place
Mahwah, NJ 07430

Or by phone at 1-800-458-1552, 24 hours a day, 7 days a week. You may also contact us by going to <http://volvocars.us/support>.

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge, and within a reasonable period of time you may contact the NHTSA Administrator at:

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, DC 20590

Or you can call the toll-free Vehicle Safety Hotline at 1-800-327-4236 (TTY: 1-800-424-9153). You may also go to their website, <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

To learn more about Volvo safety recalls, scan the QR Code below or visit us at:
<https://www.volvocars.com/us/own/additional-choices/recall-information>



Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause, and we are working to have this important Service completed as quickly as possible.

Sincerely,

Vincent D'Auria
Senior Manager Product, Safety and Compliance - Regulatory & Compliance
1-800-458-1552