



<p>Safety Recall: 20V-665 September 2022</p>
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IMPORTANT SAFETY RECALL - SECOND NOTICE
This Notice Applies to Your Recreational Vehicle VIN

Name
 Address
 City, State, Zip
 Country

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2020 and 2021 Northpoint 387RDFS (LZ) fifth wheels built with Dexter D70 3500 axles.

This is a follow up to a previous letter we mailed regarding this recall. Our records show that this recall has not been completed on your vehicle.

***Reason for
this recall***

The spindle weld on the axle may fail, resulting in the wheel/spindle assembly breaking away for the axle tube. Axle failure may lead to a crash with personal injury and/or property damage.

***Recall
Remedy***

Inspection of each axle serial number to confirm axle is affected and then replace affected axle/s as required. January 18, 2021 the replacement axles required for this remedy will be available to ship to the servicing dealer. The recall remedy is free of charge. The initial axle inspection will take approximately ½ hour and if the axles need replacement will take an additional approximately 2 hours.

***What we
need you to
do***

Please contact your Dealer to set an appointment for the inspection to confirm if replacement axles are required on your fifth wheel.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
 Compliance Management
 Jayco Towable Products