



July 19, 2023

IMPORTANT SAFETY RECALL

NHTSA Recall# 20V-551

2nd Notice

Dear Wabash Customer,

This notice is to inform you that Wabash has issued a second mailing in hopes to increase awareness and response to the Safety Tether Recall 20V-551 that was originally mailed to you on September 22, 2020

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Wabash has decided that a defect which relates to motor vehicle safety exists in certain 2019-2021 model year Wabash National Van trailers equipped with aerodynamic skirts.

A complete listing of your trailers impacted by this recall is included with this letter.

Description of Defect:

Safety tethers attached to the aerodynamic skirt on certain van trailers may become detached.

Risk to Motor Vehicle Safety:

If the aerodynamic skirt becomes detached while the trailer is in motion, there is an increased risk of crash or injury.

Precautions You Should Take:

The condition of the tethers typically will not be apparent during routine inspections. A visual inspection is needed to see if the tether is detached. We feel that this inspection should take place as soon as practical, but not to exceed your normal PM cycle.

Remedy:

Enclosed with this notification is WNC Safety Bulletin "B20012", and a list of the affected equipment. The equipment listed within, should be inspected and remedied per the instructions described in bulletin B20012. This repair should take approximately 1.5 hours and will be performed at no cost to the owner. The owner may perform this recall and be reimbursed by Wabash, or you may contact your nearest Wabash Warranty Provider for assistance. If you need help finding a Warranty Provider, please contact the Wabash National Warranty Department at 765-771-5404, Monday – Friday, 7:00am – 4:00pm, ET.

If this repair has been performed at cost to the owner prior to receipt of this notification, the owner may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact the Wabash Warranty Department at 765-771-5404, Monday – Friday, 7:00am – 4:00pm, ET.

Further Assistance:

If your affected trailers have not been repaired within a reasonable amount of time after this defect notification, or if you have additional questions regarding this recall, please contact the Wabash Warranty Department at 765-771-5404, Monday – Friday, 7:00am – 4:00pm, ET.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

Complaints:

You may also submit complaints to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if it is believed that the defect has not been remedied without charge or within a reasonable time.

We apologize for the inconvenience caused by this safety recall.

Thank you,

Mike Jones
Warranty Manager
Wabash National
1000 Sagamore Parkway S
Lafayette, IN 47905