



NHTSA SAFETY RECALL NUMBER 20V-508 and 20V-510

Vac-Tron Model: «Model»
New Vac-Tron PIN: «Model»

This notice applies to your vehicle,

Truck Make: «Truck Make»
Truck Model: «Model2»
Truck VIN: «VIN2»

August 9, 2022

Dear Vermeer «Model» owner:

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.

In October 2020, owner notifications were sent regarding the above-referenced product safety recall. We have not received confirmation that all the machines have been updated. To read more about this potential safety hazard, a copy of the first notice is included for your reference. **Note: If Vermeer learned of your ownership after mailing of the first notice, this will be your first notice.**

Vac-Tron Equipment, LLC has decided that a defect, that relates to motor vehicle safety, exists in certain model year 2015–2020 Vac-Tron «MODEL» vacuum excavators mounted to «Truck Make» «Model2» truck. According to our records, you currently own a Vac-Tron «MODEL» vacuum excavator mounted to «Truck Make» «Model2».

Our records indicate that the product safety update **may not** have been installed on your Vac-Tron «Model» vacuum excavator.

If the Kit has **not been installed**, please contact your independent, authorized **Vermeer dealership** immediately to arrange a mutually acceptable time and location to have your machine upgraded **at no cost** to you for labor or materials. The installation of this kit is estimated at 6 hours of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

Contact your local Vermeer Dealer: «SERV_DLR_NAME»
«SERV_DLR_ADD1»
«SERV_DLR_CITY STATE ZIP»
«SERV_DLR_COUNTRY»
Telephone: «SERV_DLR_PHONE»

If the Kit has **been installed**, please contact the product safety department using the contact methods below.

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1
Telephone: 641-621-7060
Email: productsafety@vermeer.com



**IMPORTANT
SAFETY
RECALL**

Second Notice

**Reflectors, Lights and
Discharge Tubes
Update Kit
(VVK000011)**

If possible, please provide the name and address of the new owner. *Note: The model and serial number is shown at the top left corner of this letter.*

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the vehicle driver and occupants, as well as others traveling on the public roadways. We hope that you agree that the safety benefits surpass the inconvenience.

Regards,
Vermeer MV Solutions, Inc.

Enclosure: First notice owner letter – October 27, 2020

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer Product Safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>