

## **IMPORTANT SAFETY RECALL**

Dear Triumph Motorcycle Owner,

We hope this email finds you well.

Your motorcycle, with the following details, may be subject to recall:

- **Make:** Triumph
- **Model:** [Motorcycle Model]
- **Year:** [Manufacturing Year]
- **VIN/Chassis Number:** [VIN/Chassis Number]

Our records indicate that your Triumph motorcycle may have an outstanding safety recall. Ensuring your safety is our utmost priority, and we strongly encourage you to take immediate action by scheduling the required repair at an authorized dealer.

We understand that life gets busy, and we appreciate your attention to this matter. To facilitate the recall repair process, please follow the steps outlined below:

1. Visit our dedicated recall information portal at <https://www.triumphmotorcycles.com/owners/recalls>. Here, you will find comprehensive details regarding the specific recall, including potential risks and the necessary actions to rectify the issue. We strongly recommend reviewing this information for a better understanding of the recall and its implications.
2. Locate your nearest authorized dealer by visiting <https://www.triumphmotorcycles.com/dealers/dealer-search>. These dealerships are well-equipped and trained to handle the recall repairs, providing the necessary services at no cost to you, covering both parts and labor. They will ensure your motorcycle is promptly inspected, repaired, and returned to you in optimal condition.
3. In the event, that you have sold or transferred ownership of your motorcycle, we kindly request your assistance in helping us locate the new owner. Any relevant information you can provide, such as their name or contact details, will greatly support us in reaching out to them directly and ensuring their safety as well.

Your proactive response to this recall notice is essential for your safety and performance of your motorcycle. We sincerely value your trust and loyalty as a valued customer, and we are committed to resolving this matter swiftly and efficiently.

If you have any further questions or require assistance, please do not hesitate to contact our dedicated customer support team on **(888) 284-6288**. We are here to assist you throughout the recall repair process.

Thank you for your immediate attention to this matter. Your safety and satisfaction are of paramount importance to us, and we appreciate your cooperation in addressing this recall promptly.

Sincerely,

Triumph Motorcycles Ltd.