



Indian Motorcycle
Company
P.O. Box 47700
Medina, MN 55340-9960

IMPORTANT SAFETY RECALL
This notice applies to your vehicle
Recall Campaign: **20V454**

Subject: **2017-2019 Indian Scout / Scout 60 / Scout Bobber**
Brake Bleed

PLEASE READ IMMEDIATELY

VIN: I-18-07
First Name Last Name
Address
City, State ZIP

Dear Indian Motorcycle Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Indian Motorcycle has decided that a defect which relates to motor vehicle safety exists in 2017-2019 Indian Scout / Scout 60 / Scout Bobber vehicles. This is to inform you that your vehicle may contain a defect that could affect the safety of a person. Our records show you have purchased an affected vehicle.

The reason for this notice:

Some 2017-2019 Indian Scout / Scout 60 / Scout Bobber vehicles, equipped with Anti-Lock Brakes (ABS), may experience decreased brake performance resulting from the presence of air in the brake circuit. Affected models may have had a small amount of air present in the system, that may cause a soft brake lever / pedal feel and a decrease in brake performance, increasing the risk of a crash.

What you should do:

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the repairs performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer. This repair should take approximately 30 minutes. When making contact with your dealer, discuss parts availability, their schedule and how long they will need to keep your vehicle.

DO NOT OPERATE YOUR VEHICLE UNTIL THIS SAFETY RECALL HAS BEEN COMPLETED BY YOUR DEALER.

Pre-Ride Inspection:

Please perform the following pre-ride brake inspection prior to riding your motorcycle to the dealership:

1. Press down on the rear brake pedal. It should move freely and smoothly. The pedal should feel firm and continue to feel firm until released.
2. Release the pedal. It should return to its rest position quickly when released.

Repeat Pre-Ride Inspection for the front brake lever. Ensure the lever feels firm and that it returns to rest position quickly when released. If either the front or rear brake fails to perform as stated or travels too far before beginning to engage the brake, contact your Indian Motorcycle dealer to arrange transportation.

What your dealership will do:

To address this concern, Indian Motorcycle has authorized your dealer to bleed the front and rear brake circuits. This work will be performed by your dealer at no cost to you.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 days.

If you need assistance contacting or locating an Indian Motorcycle dealer, or if you have questions your Indian Motorcycle dealer is not able to address, contact our Indian Motorcycle Owner Connections Department at 1-877-204-3697, scan the QR code, or go to <https://www.indianmotorcycle.com/en-us/self-help/>.



If you believe that Indian Motorcycle has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to www.safercar.gov.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world-class products for riders to enjoy.

Sincerely,

Indian Motorcycle Company

For the latest updates to this safety recall, or to check if your vehicle is part of another safety recall, scan the QR code, or go to www.polaris.com/en-us/on-road-recalls/.



