

IMPORTANT SAFETY RECALL

IMPORTANT SAFETY RECALL #2020090005

Reminder Notification

VIN: [REDACTED]

Inspect Fuel Delivery Module

NHTSA Recall #20V453

February, 2022

[REDACTED]
[REDACTED]
[REDACTED]

- A remedy is available for your vehicle.
- Schedule an appointment with your authorized Mercedes-Benz dealer as soon as possible.
- This repair will be provided free of charge.

Dear Mercedes-Benz Sprinter Owner:

This notification is a reminder sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Our most recent records indicate that the Mercedes-Benz vehicle registered in your name is affected by the subject recall, and still has not been repaired. We want to stress the importance of making an appointment at your preferred authorized Mercedes-Benz dealer as soon as possible for this FREE recall repair. The original communication for this recall was sent to the owner who was on file as of September, 2020.

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2019 Sprinter vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

What is the issue?



MBAG determined that the affected Sprinter vehicles might have been equipped with an additional open nozzle on the fuel delivery module. If the vehicle is equipped with an additional open nozzle on the fuel delivery module, there is a risk that fuel could leak from the vehicle onto the roadway which could increase the risk of a crash to following vehicles. MBAG has determined that the condition does not pose an enhanced risk of fire because the fuel leak is not in the vicinity of any potential ignition sources.



What will your Mercedes-Benz Dealer do?

An authorized Mercedes-Benz Sprinter dealer will check for the additional nozzle on the fuel delivery module and install a closure onto the nozzle as needed.



Steps to take.

For additional information and to schedule an appointment, please contact your preferred authorized Mercedes-Benz Sprinter dealer at your earliest convenience. To locate the nearest Mercedes-Benz Sprinter dealer, please visit <https://www.mbvans.com/en/dealers> or call 1-800 FOR-MERCEDES (1-800-367-6372).

Please mention you are scheduling an appointment to inspect the fuel delivery module under Recall Campaign #2020090005.

This could take approximately 30 Minutes. This service will be provided **free of charge**. You may be asked for your 17-digit Vehicle Identification Number (VIN) which for your convenience is located above your name at the top of this letter.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

A VIN-based recall lookup tool on our website offers a search feature that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit www.mbvans.com/en/recall-information. Should you have any questions, please contact your authorized Mercedes-Benz Sprinter dealer. We apologize for any inconvenience this may have caused and look forward to taking care of this important safety issue immediately.

Sincerely,
Mercedes-Benz USA, LLC

Mercedes-Benz USA, LLC
A Mercedes-Benz Group AG Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone: (770) 705-0600



If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <https://www.safercar.gov>.

VIN: [REDACTED]

☐ EXPORTED

☐ LEASE, VEHICLE RETURNED

☐ SCRAPPED

☐ SOLD

☐ STOLEN

☐ OTHER

[illegible]

Last Name, First Name

[illegible]

Street

Apt

[illegible]

City

State

ZIP

[illegible]

Email Address

[illegible]

Phone (numbers only)

[illegible]

Mobile (numbers only)

Date _____

Signature _____