

# IMPORTANT: URGENT SAFETY RECALL



**Avoid putting yourself and your loved ones in danger.**  
Evita poner en peligro a tus seres queridos y a ti mismo.

**CALL 1-912-231-2020 TO SCHEDULE YOUR FREE REPAIR**



Toyota Motor Sales, U.S.A., Inc.  
Owner Notification Processing Center  
P.O. Box 149300  
Austin, TX 78714-9300

LAST EIGHT VIN: [REDACTED]



099 \*AUTO\*\*ALL FOR AADC 320  
F1R1-000001 1-004

1/8/8



PRESORTED  
STANDARD  
U.S. POSTAGE  
**PAID**  
PALATINE, IL 60095  
PERMIT #675

# WHAT YOU NEED TO KNOW

- **CONDITION** Your 2014 Prius was designed to enter a failsafe driving mode in response to certain hybrid system faults. Toyota has found that in rare situations, your vehicle may not enter a failsafe driving mode as intended. If this occurs, your vehicle could lose power and stall. While power steering and braking would remain operational, **a vehicle stall while driving could increase the risk of a crash.**
- **REMEDY** Any authorized Toyota dealer will perform the software update for the hybrid system **FREE OF CHARGE**. For customer satisfaction, if the vehicle has experienced an inverter failure with certain hybrid system faults related to this condition, the inverter assembly will be repaired or replaced **FREE OF CHARGE**.
- **DURATION** The software update will take approximately 45 minutes to complete. In the rare case that the inverter needs to be repaired or replaced, the repair could take up to 7.5 hours depending upon the dealer's schedule.

**CONDICIÓN** Tu Prius 2014 fue diseñado para entrar en un modo de manejo a prueba de fallos en respuesta a ciertas fallas del sistema híbrido. Toyota ha descubierto que, en situaciones poco frecuentes, puede que tu vehículo no entre en el modo de manejo a prueba de fallos como se esperaba. Si esto ocurre, tu vehículo podría perder potencia y detenerse. Aunque la dirección asistida y el frenado permanecerían operativos, **un vehículo que se detenga mientras conduces podría aumentar el riesgo de un choque.**

## SCHEDULE YOUR FREE REPAIR TODAY

**YOUR LOCAL DEALER**  
Chatham Parkway Toyota  
1-912-231-2020

▶ **FREE**

Any authorized Toyota dealer will carry out this repair at no cost to you.

▶ **SIMPLE**

Just contact Chatham Parkway Toyota at **1-912-231-2020**.

▶ **EASY**

Alternative transportation may be available while we repair your Toyota.

If you are not the current owner of the vehicle, please update your records at [www.toyota.com/recall/update-info-toyota](http://www.toyota.com/recall/update-info-toyota).