



**Desliza hacia abajo para español**

**AVOID PUTTING YOURSELF AND YOUR LOVED ONES  
IN DANGER.**



## **DON'T IGNORE THIS SAFETY RECALL**

VIN: XXXXXXXXXX

**Avoid putting yourself and your loved ones in danger.**

In certain rare situations, your vehicle could lose power and stall, increasing the risk of a crash.

**Call 1-214-544-8696 to schedule your FREE repair or  
schedule online.**

Schedule service

## What you need to know

**CONDITION** Your 2015 Prius was designed to enter a failsafe driving mode in response to certain hybrid system faults. Toyota has found that in rare situations, your vehicle may not enter a failsafe driving mode as intended. If this occurs, your vehicle could lose power and stall. While power steering and braking would remain operational, **a vehicle stall while driving could increase the risk of a crash.**

**REMEDY** Any authorized Toyota dealer will perform the software update for the hybrid system **FREE OF CHARGE**. For customer satisfaction, if the vehicle has experienced an inverter failure with certain hybrid system faults related to this condition, the inverter assembly will be repaired or replaced **FREE OF CHARGE**.

**DURATION** The software update will take approximately 45 minutes to complete. In the rare case that the inverter needs to be repaired or replaced, the repair could take up to 7.5 hours depending upon the dealer's schedule.

If you are not the current owner of the vehicle, [click here](#) to update your records.

**EVITA PONER EN PELIGRO A TUS SERES QUERIDOS Y A TI MISMO.**

**CONDICIÓN** Tu Prius 2015 fue diseñado para entrar en un modo de manejo a prueba de fallos en respuesta a ciertas fallas del sistema híbrido. Toyota ha descubierto que, en situaciones poco frecuentes, puede que tu vehículo no entre en el modo de manejo a prueba de fallos como se esperaba. Si esto ocurre, tu vehículo

podría perder potencia y detenerse. Aunque la dirección asistida y el frenado permanecerían operativos, **un vehículo que se detenga mientras conduces podría aumentar el riesgo de un choque.**

**LLAMA AL 1-214-544-8696 PARA PROGRAMAR TU REPARACIÓN GRATUITA.**



## Service Center

### It's easy to schedule the **FREE** safety recall repair with us

Set up your service appointment with your local dealership.

[Schedule today](#)

#### Pat Lobb Toyota of McKinney

3350 S. Central Expresswy  
McKinney, TX 75070  
**1-214-544-8696**

[Get directions](#) ▶



#### Service Center Hours

Mon: 7:00 am to 7:00 pm  
Tue: 7:00 am to 7:00 pm  
Wed: 7:00 am to 7:00 pm  
Thu: 7:00 am to 7:00 pm  
Fri: 7:00 am to 7:00 pm  
Sat: 6:00 am to 3:00 pm

[View dealer website](#) ▶

#### Services

- 24-Hour Vehicle Drop Off
- Advanced Diagnostics
- Parts Center

**Download the Toyota app**



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**Please do not reply to this email. This is a post-only, outbound email.**

You have received this communication because, according to state motor vehicle registration records, you are the owner of the Toyota vehicle with a Safety Recall that has not been repaired.

If you would like to update your owner information, please visit: [toyota.com/owners](https://toyota.com/owners)

This email was sent by:  
Pat Lobb Toyota of McKinney  
3350 S. Central Expresswy  
McKinney, TX 75070

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