



IMPORTANT SAFETY RECALL – RENOTIFICATION

2016 CX-5 – Daytime Running Lights May Fail
Safety Recall 4320A - NHTSA Campaign Number 20V-063

April 2024

This notice applies to your vehicle: VIN _____

Dear Mazda Owner:

What is the reason for this notice?

Mazda previously sent a letter in July 2021 that parts to repair your vehicle were available. **As of this mailing your vehicle has not been repaired.**

What is the problem?

The LED type daytime running lights (DRL) may flicker or fail to illuminate while driving which may reduce vehicle visibility to other drivers on the road, increasing the risk of a crash. One or both front DRLs on affected vehicles could be affected by this defect.

What should you do and how long will it take?

Mazda is concerned about your safety, and we encourage you to schedule an appointment as soon as possible with an authorized Mazda dealer by going to www.mazdausa.com/owners/service or on the MyMazda App. If needed, Mazda will also provide alternate transportation free of charge. The time required for the repair will depend on the inspection. If your vehicle is not equipped with the affected headlight units and only the inspection is necessary, approximately half an hour will be required to complete the inspection. If repairs are necessary on your vehicle, it will take approximately two hours to complete; however, your Mazda dealer may need your vehicle for a longer period of time.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center at www.mazdausa.com/owners or toll free at (800) 222-5500, option #6. If your vehicle is in a U.S. Territory, please contact Customer Service where your vehicle is located: Puerto Rico: www.mazdapr.com, or call (787) 620-7546, Saipan: www.carssaipan.com, or call (670) 322-7133, Guam: www.carsguam.com, or call (671) 648-2277. If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Mazda North American Operations

NOTICE: If you have moved or no longer own your Mazda vehicle, please complete and mail the Change of Information Card in the postage-paid envelope as soon as possible. This allows us to update our records and notify the current owner. If this is a leased vehicle, federal law requires that any vehicle lessor who receives this recall notice must send a copy of this notice to the lessee within ten days.

*Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor** al (800) 222-5500, opción #8 para hablar con un representante en español.*