



## IMPORTANT SAFETY RECALL – PARTS UPDATE

2016 CX-5 – Daytime Running Lights May Fail - Safety Recall 4320A  
NHTSA Campaign Number 20V-063

May 2020

This notice applies to your vehicle: 20xx Mazda Modelname VIN \_\_\_\_\_

Dear Mazda Owner:

### What is the reason for this notice?

Mazda previously sent recall notices in March 2020 to take your vehicle to the nearest Mazda dealer to inspect the daytime running lights (DRL) operation. However, COVID-19 has impacted parts supplies for vehicles requiring replacement of headlamp assemblies. Because of this issue, complete headlamp assemblies to support this recall repair will not be available for potentially 4 to 5 months.

### What is the problem?

The LED type daytime running lights (DRL) may flicker or fail to illuminate while driving which may reduce vehicle visibility to other drivers on the road, increasing the risk of a crash. One or both front DRLs on affected vehicles could be affected by this defect.

### What should you do?

If both of your daytime running lights are working properly, please contact any authorized Mazda dealer to schedule an appointment to have your CX-5 vehicle inspected/repared as soon as possible.

If either daytime running lights are flickering or failing to illuminate, headlamp unit(s) cannot be replaced at this time. This recall only impacts the daytime running lights. Both low beam and high beam lamps will function normally. Turning on the low beam headlamps will provide added daytime visibility.

We are working to restore supply as soon as possible and apologize for any inconvenience this may cause and appreciate your patience. **Once parts supplies of headlamp assemblies have been restored, another notice will be sent notifying you that the recall has fully reopened if your vehicle required a headlamp(s).**

### Still have questions?

If you have any questions regarding this campaign, please contact our **Customer Experience Center toll free at (800) 222-5500, option #6**. As a reminder, you can always go to [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com) and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Sincerely,

### Mazda North American Operations

NOTICE: If this is a leased vehicle, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



## Information Change Card

Name or address has changed (print new information below)

VEHICLE ►  
IDENTIFICATION  
NUMBER

I no longer own this automobile.  
It was:

SOLD (print name and address  
of new owner, if known.)

STOLEN

DESTROYED

I DO NOT OWN A MAZDA

The Vehicle Identification Number on the  
card is incorrect. The VIN of my Mazda is:

\_\_\_\_\_

LAST NAME FIRST NAME INITIAL

ADDRESS NUMBER STREET

CITY STATE ZIP

**IMPORTANT: SAFETY RECALL INFORMATION**

U.S. Department of Transportation  
Issued in Accordance  
With Federal Law

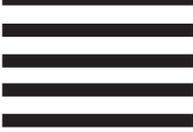
NHTSA  
www.nhtsa.gov

# SAFETY RECALL NOTICE

Mazda North American Operations  
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Royal Oak, MI 48068-9908



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NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



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