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From:
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Subject:

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IMPORTANT: Urgent Safety Recall on Your Vehicle

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Desliza hacia abajo para español

**AVOID PUTTING YOURSELF AND YOUR LOVED
ONES IN DANGER.**



DON'T IGNORE THIS SAFETY RECALL

VIN: [REDACTED]

Avoid putting yourself and your loved ones in danger.

In certain types of crashes, the airbags and/or seat belt pretensioners may not deploy properly, increasing the risk of injury.

Call [1-803-279-8400](tel:1-803-279-8400) to schedule your **FREE** repair.

[Schedule service](#)

What you need to know

CONDITION Certain 2011–2019 Model Year Corolla, certain 2011–2013 Model Year Matrix, certain 2012–2018 Model Year Avalon, certain 2013–2018 Model Year Avalon Hybrid vehicles: The subject vehicles are equipped with an electronic control unit (ECU) from a specific supplier that is designed to receive signals from crash sensors and deploy the airbags and seat belt pretensioners. The ECU may not have adequate protection against certain electrical noise that can occur in certain crashes, such as severe underride crashes. This can lead to incomplete or nondeployment of the airbags and/or seat belt pretensioners. **Airbag and seat belt pretensioners that do not deploy as intended can increase the risk of injury in a crash.**

REMEDY Any authorized Toyota dealer will install a noise filter between the airbag control module and its wire harness **FREE OF CHARGE** to you.

DURATION The remedy will take approximately between one and two hours depending on your dealer's schedule.

If you are not the current owner of the vehicle, [click here](#) to update your records.

EVITA PONER EN PELIGRO A TUS SERES QUERIDOS Y A TI MISMO

Tu vehículo está equipado con una Unidad de Control Electrónico (ECU) de un proveedor específico que está diseñada para recibir señales de los sensores de choque y activar las bolsas de aire y los pretensores de los cinturones de seguridad. Es posible que la ECU no tenga la protección adecuada contra ciertas interferencias eléctricas que pueden ocurrir en ciertos choques, como choques graves en donde un vehículo chico se desliza por debajo de los ejes de un vehículo grande. Esto puede provocar que las bolsas de aire y/o los pretensores de los cinturones de seguridad no se activen por completo o que no se activen del todo. **Cuando los pretensores de los cinturones de seguridad y las bolsas de aire no se activan como se esperaba, puede aumentar el riesgo de lesiones en un choque.**

LLAMA AL [1-803-279-8400](tel:1-803-279-8400) PARA PROGRAMAR TU REPARACIÓN GRATUITA.



Service Center

It's easy to schedule the FREE safety recall repair with us

Set up your service appointment with your local dealership.

[Schedule today](#)

Bob Richards Toyota

5512 Jefferson Davis Highway
North Augusta, SC 29841
1-803-279-8400



[Get directions](#) ▶

Service Center Hours

Mon: 7:00 am to 6:00 pm
Tue: 7:00 am to 6:00 pm
Wed: 7:00 am to 6:00 pm
Thu: 7:00 am to 6:00 pm
Fri: 7:00 am to 6:00 pm
Sat: 7:00 am to 4:00 pm

[View dealer website](#) ▶

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Please do not reply to this email. This is a post-only, outbound email.

You have received this communication because, according to state motor vehicle registration records, you are the owner of the Toyota vehicle with a Safety Recall that has not been repaired.

If you would like to update your owner information, please visit: toyota.com/owners

This email was sent by:
Bob Richards Toyota
5512 Jefferson Davis Highway
North Augusta, SC 29841

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