



2700 W. Grand Avenue Chicago, IL 60612 | recall@genuinescooters.com | www.genuinescooters.com

IMPORTANT SAFETY RECALL

Recall Number: 20V010

This notice applies to your vehicle: [Insert VIN Number]

Dear: [Insert Name]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Genuine Scooters has determined that a defect which relates to motor vehicle safety exists in certain 2020 GT150 scooters.

During operation of the scooter, the front brake rotor can become uncentered within the front brake caliper causing the innermost brake pad to dislodge from the top of the brake caliper. This could result in reduced or a complete loss of braking ability in both the front and rear brake systems as they are linked. A loss of braking ability increases the risk of a crash or injury.

Genuine Scooters, the U.S. distributor of the GT150, has provided your dealer with the parts required to repair your scooter free of charge. Please contact your dealer to schedule the repair.

Do not drive your scooter until it has been repaired. Please contact your roadside assistance provider, Driven Solutions, at 800-289-3556. Roadside assistance coverage has been provided along with your warranty so the tow will be free of charge.

If you no longer own the scooter, please forward the new owner information to Genuine Scooters at recall@genuinescooters.com or fax it to (773) 433-1143.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have additional questions, please email recall@genuinescooters.com or contact Jim Kolbe at jim@genuinescooters.com or (773) 433-1311.

If, after having attempted to take advantage of this recall you believe you have not been able to have your scooter remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC, 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause but your safety is our first concern.

Genuine Scooters, LLC