

Service Bulletin

20-120

February 16, 2021 Version 5

Safety Recall: 2007-13 Fit and 2012 Civic Hybrid Driveshaft Failure

Supersedes 20-120, dated February 2, 2021, to revise the information highlighted in yellow.

AFFECTED VEHICLES

Year	Model	Trim Level	VIN Range
2007-08	Fit (A/T models only)	ALL	Check the iN VIN status for eligibility.
2009-13	Fit (M/T models only)	ALL	Check the iN VIN status for eligibility.
2012	Civic Hybrid	ALL	Check the iN VIN status for eligibility.

REVISION SUMMARY

This bulletin no longer applies to 2009-13 Fit A/T models. If you have a 2009-13 Fit with A/T, go to service bulletin 21-009 Safety Recall: 2009-13 Fit Driveshaft Inspection.

BACKGROUND

Due to improper manufacturing, the paint on the driveshaft may peel and chip over time, exposing the bare metal and potentially causing it to corrode. A corroded driveshaft can potentially break during high torque conditions rendering the vehicle unmovable, or allow the vehicle to roll while in Park, which can increase the potential of a crash or injury.

The affected VIN population for this recall was determined based on information available to Honda at the time the recall was announced. All **unaffected** VINs have been marked **closed (C)** for service bulletin 20-120 in the iN VIN status inquiry. Unaffected VINs in your dealer inventory are no longer on **STOP SALE**. Make sure to notify any customers of unaffected vehicles who were previously told their vehicle may be subject to this safety recall. If a customer believes their vehicle should be included in the campaign due to information not available to Honda (either at the time of recall announcement or thereafter), contact your DPSM and have the customer contact American Honda with their concern. For any questions or concerns that customers may have, you may direct them to contact American Honda's Customer Support & Campaign Center at **888-234-2138**.

All **affected** VINs are **OPEN** in the iN VIN status inquiry, and any affected VINs in your dealer inventory are still on **STOP SALE**.

This bulletin will be updated with the repair information once the parts information is available.

END

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.