

December 11, 2020

Version 8

## Safety Recall: 2002–06 CR-V Driver’s Power Window Switch Does Not Work or Works Intermittently

This bulletin is replaced by S/B 20-122, *Safety Recall: 2002–06 CR-V Driver’s Power Window Switch*.

If you did the repair in service bulletin 12-067 on or before December 11, 2020 (RO date), use the information provided below.

### WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
7440A7	REPAIR PROCEDURE A Inspect and test the power window master switch, and apply butyl tape and plastic sheet to the original switch.	0.7	5WN00	S6100	12-067A	35750-S9A-C05ZA
7441C9	REPAIR PROCEDURE B Inspect, test, and replace the power window master switch, do not apply butyl tape and plastic sheet.	0.6	5WN00	S6100	12-067B	35750-S9A-C05ZA
7441D0	REPAIR PROCEDURE C Inspect and replace the power window master switch and switch harness.	0.8	5WN00	S6100	12-067C	35750-S9A-C05ZA

Skill Level: Repair Technician

**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.