



RECALL CAMPAIGN BULLETIN

Classification: WT20-002	Reference: NTB20-078	Date: November 5, 2020
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VOLUNTARY SAFETY RECALL CAMPAIGN 2020 ALTIMA; CONTINENTAL PROCONTACT TX TIRE INSPECTION

CAMPAIGN ID #: PC764
APPLIED VEHICLES: 2020 Altima (L34) – S Grade

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary safety recall campaign, on certain specific model year 2020 S Grade Altima’s with Continental ProContact TX tires, size 215/60R16 H, to inspect all four tires and, if necessary, replace the tires that match the inspection result criteria. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC764 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer’s responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer’s inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Locate and identify the DOT Week Code of each tire (Figure 1 and Figure 2).
 - If the DOT Week Code is **3320**, proceed to step 2.
 - If the DOT Week Code is not **3320**, the inspection result is OK and the vehicle may be released.

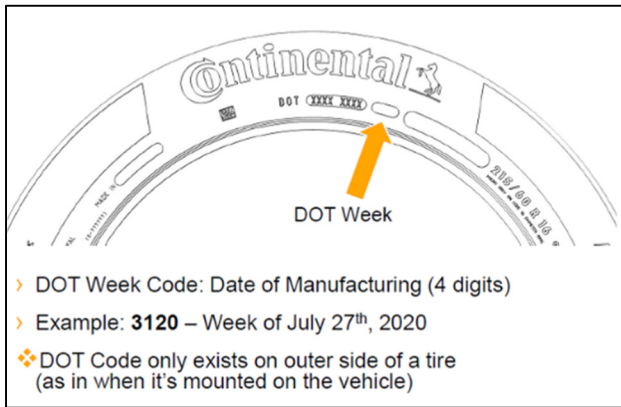


Figure 1



Figure 2

2. Locate and identify the tire mold ID of each tire (Figure 3 and Figure 4).
 - If the tire mold ID is **S-419149** and the DOT Week Code is **3320**, proceed to step 3.
 - If the tire mold ID is not **S-419149**, the inspection result is OK and the vehicle may be released.

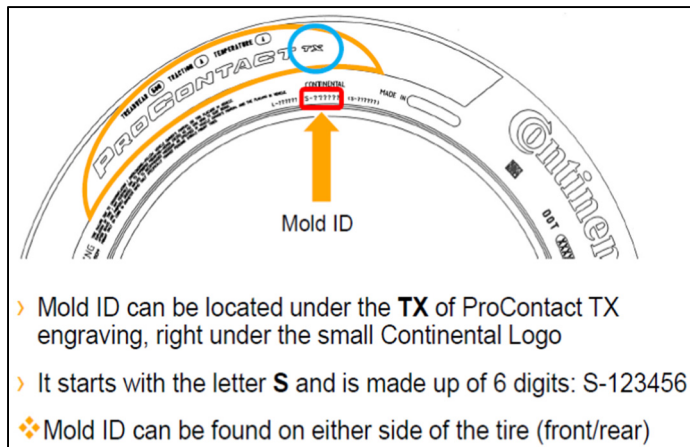


Figure 3

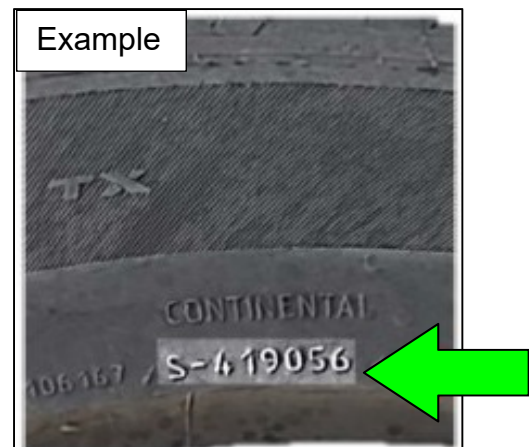


Figure 4

3. Replace each tire that has DOT Week Code **3320** and Mold ID **S-419149** on the side of it.
 - For tire replacement, refer to the Electronic Service Manual, section **SUSPENSION > ROAD WHEELS & TIRES > REMOVAL AND INSTALLATION > WHEEL AND TIRE.**
 - Wheel nut torque: 113 N·m (12 kg-m, **83 ft-lb.**)

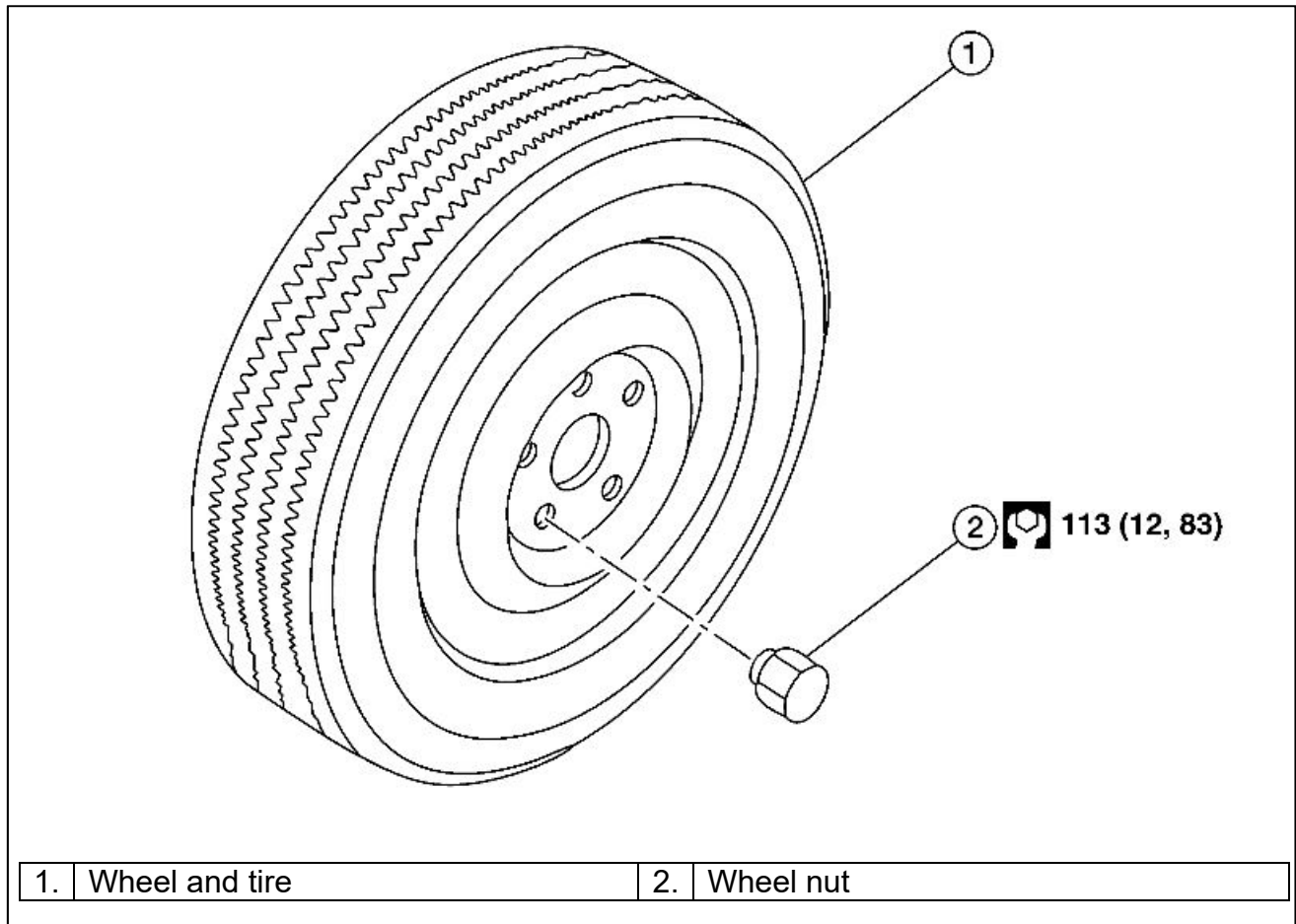


Figure 5

4. Using a 1/2" drill bit, drill two holes through the sidewall of the removed tire(s) and dispose of the tire(s) per local regulations.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Replacement Tire (1)	OETIR-03035	As needed

- (1) Order this item through the Nissan Maintenance Advantage program: Phone 877-NIS-NMA1 (877-647-6621). Website order via link on the dealer portal; www.NNAnet.com and click on the “Maintenance Advantage-Tire/Battery/Chemical” link.

NOTE: DO NOT claim the Dealer Tire part number on the claim.

EXPENSE CODE

EXPENSE CODE *	DESCRIPTION	MAX AMOUNT
812	Replacement Tire	\$800.00

*Use this expense code for tire(s) reimbursement. DO NOT claim the Dealer Tire part number on the claim. This expense code should only be used when the replacement tire(s) is replaced.

NOTE: MAX AMOUNT includes local and state tax as well as disposal fees.

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) ID	DESCRIPTION	OP CODE	FRT
PC764	Inspect Four (4) Tires	PC7640	0.2
	Inspect Four (4) Tires and Replace One (1) Tire	PC7641	0.7
	Inspect Four (4) Tires and Replace Two (2) Tires	PC7642	1.0
	Inspect Four (4) Tires and Replace Three (3) Tires	PC7643	1.3
	Inspect Four (4) Tires and Replace Four (4) Tires	PC7644	1.6

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 5, 2020	NTB20-078	Original bulletin published