Recall Campaign Bulletin



Campaign No. 2020100006, October 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model C-Class vehicles (205 platform) Model Year 2019 Check Center Console Storage Compartment

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2019 C-Class vehicles (205 platform), the center console storage compartment might not lock properly. Insufficient locking of the center console might lead to the center console storage compartment lid/door opening in the event of a rear-end collision, which would not comply with FMVSS 201 (Occupant Protection in Interior impact). An authorized Mercedes-Benz dealer will check the center console storage compartment on the affected vehicles and replace it, if necessary.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 7 vehicles are involved.

Order No. P-RC-2020100006 This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records. Recall Campaign Bulletin

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Check/test procedure

1. <u>Remove the front center console stowage compartment.</u>

i For basic data, see **AR68.20-P-0901LWM**.

2. Check Q-status of the front center console stowage compartment.

i The Q-status must be <u>at least</u> <u>Q-status 4</u>.

i The Q-status can be read from the replacement part adhesive label after the replacement part number. It will be indicated as **Q4 (A, figure 1)**.

i The replacement part adhesive label is located on the underside of the front center console stowage compartment **(figure 1)**.



Figure 1

- a. If the Q-status is *less than 4*: Carry out work procedure.
- b. If the Q-status *is 4* or higher: End measure.

iThe **findings** from the check/test procedure must be recorded **in writing on the workorder**.

Work procedure

1. Replace the front center console stowage compartment. i For basic data, see AR68.20-P-0901LWM. Primary Parts Information

Qty.	Part Name	Part Number	
As required (1)	Stowage compartment	A 205 680 13 04	

Warranty Information

With check

Operation: Check the front center console stowage compartment (02-2786)

Damage Code	Operation Number	Labor Time (hrs.)
68 900 02 7	02-2786	0.5

With check and replace

Operation: Check the front center console stowage compartment (02-2786)

Replace the front center console stowage compartment (after check) (02-2787) **Includes:** Remove/install antenna for Keyless-Go; remove/install control unit for mobile phone cradle

Damage Code	Operation Number	Labor Time (hrs.)
68 900 02 7	02-2786	0.5
	02-2787	0.1



Operation Number labor times are subject to change.