



RECALL CAMPAIGN

CR5140ER1

REFERENCE:	Nova Bus Manuals
SECTION:	09: Engine and Cooling
RS N°:	MQR 7621-2169
EFFECTIVE IN PROD.:	N/A
TC RECALL N°:	2021-568
NHTSA RECALL N°:	20V568

APPLICATION DEADLINE: NA CLAIM REFERENCE NUMBER: SR-5140

SUBJECT:	Power Steering
JUSTIFICATION:	Certain power steering pipes may separate at the connection joint. This may cause a power steering assist lost and power steering fluid spillage from the ceiling in the cabin.

LEVEL	DESCRIPTION	DIRECT CHARGES		TIME
		LABOUR	MATERIAL	
1	Replace hydraulic pipe N77549-01.	Nova Bus	Nova Bus	10 h
2	–	–	–	–

MATERIAL LIST ON PAGE 2

DISPOSAL OF PARTS

REMOVED PARTS ARE:	DISCARDED *	RETAINED	* Dispose of the unused parts and the defective parts in accordance with local environmental standards in effect.
	Yes	–	

REVISION HISTORY

REV.	DATE	CHANGE DESCRIPTION	WRITTEN BY
NR	2021OC22	Initial release	Annie St-Jacques
R1	2022FE18	- Material list is now on page 2 of 10. - Shop supply added in material list. - Steps 1.32.f and 1.34.g added.	Annie St-Jacques

APPROVED BY:

PAGE 1 OF 10

MATERIAL

QTY	PART N°	REV.	DESCRIPTION	REPLACES PART N°
LEVEL 1				
2	G5007995	-	CABLE TIE (PRV# 504637)	-
6	N0224003	A	LOCK NUT NYLON 3/8F ZP	-
2	N26360	C	TUBE INSULATION 5/8" (6 FT)	-
1	N77549-01	-	PIPE SUPPLY ASSY STEEL	-
4	N99199-01	-	BOLT T 3/8" SPEC RECT HD GRD5	-
2	N99199-02	-	BOLT T 3/8" SPEC RECT HD GRD5	-
LEVEL 1 - SHOP SUPPLY				
3 Li	HYDRAULIC OIL		A MAXIMUM OF 3 LITERS OF HYDRAULIC OIL WILL BE REFUNDABLE UPON CLAIM.	-
65 ml	N35535-01	-	SIKAFLEX 552 AEROGRAY DARK/400* (1 sausage = 400 ml)	-
*SPECIFY THE QUANTITY REQUIRED ACCORDING TO YOUR NUMBER OF VEHICLE.				
LEVEL 2				
-	-	-	-	-

Materials will be available within 105 days once your order has been placed. To order, please contact novabus.parts@volvo.com or by phone for CANADA 1-800-771-6682, for USA 1-877-999-8808. Specify document number, quantity of parts required and shipping address.

CLIENT	ORDER	ROAD NUMBER		VIN (2NVY/4RKY...)		QTY
		FROM	TO	FROM	TO	
Houston Texas - Metro	LC55	2070	2079	L82KXK97773	L82K0K97773	10

**WARNING**

FOLLOW YOUR INTERNAL SAFETY PROCEDURES.

PROCEDURE

**NOTE**

Your configuration may differ.

**NOTE**

Unless otherwise specified retain the hardware removed during the procedure for later reinstallation.

PREPARE VEHICLE

- 1.1. Park the vehicle on a level surface with the transmission on neutral.
- 1.2. Apply the parking brake and set the master control switch to the **stop** position.
- 1.3. Set the battery disconnect switch in the battery compartment to the **off** position and lock out the switch.

DRAIN HYDRAULIC OIL

**NOTE**

Refer to the maintenance manual, section *09: Engine and Cooling*, for **HYDRAULIC OIL DRAIN PROCEDURE**.

- 1.4. Open the rear engine access door. Locate the hydraulic reservoir and place a clean container to recover the oil (Figure 1).
- 1.5. Drain the oil. Keep the oil, it will be reused to fill the reservoir after the work has been completed.
- 1.6. Open the right front access door, locate the drain plug on the 90 deg fitting and place a clean container under it (Figure 2).
- 1.7. Remove plug and drain the remaining oil from the pipe. Keep the oil, it will be reused to fill the reservoir after the work has been completed.



Figure 1 - Place Container to Collect Hydraulic Oil

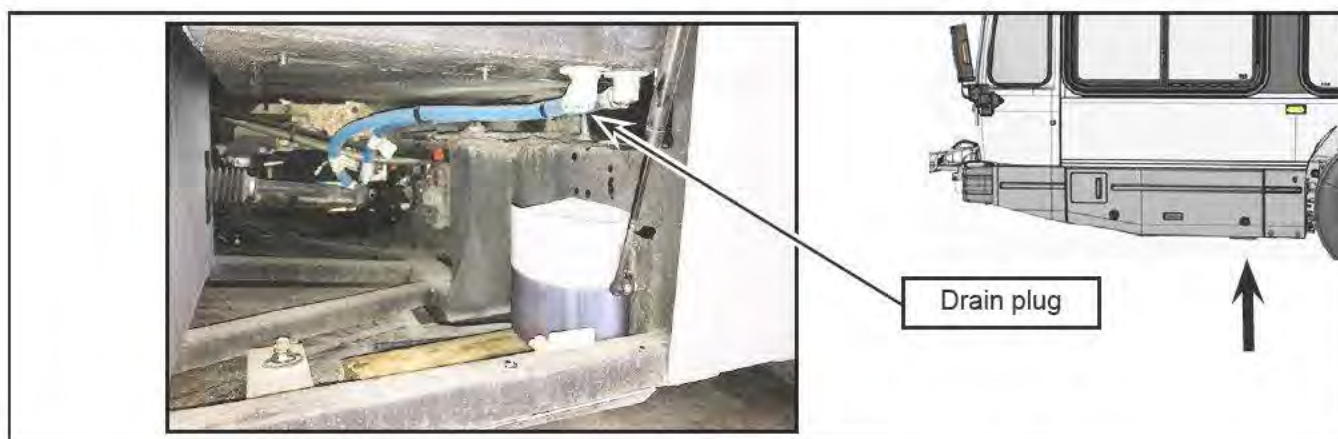


Figure 2 - Place Container to Collect Remaining Hydraulic Oil

HYDRAULIC PIPE N77549-01

GET ACCESS

- 1.8. Inside the vehicle behind the driver's partition remove the longitudinal seat.
 - a. Mark the T-bolts position on the upper/wall rail with a marker or masking tape.
 - b. Disconnect any electrical connection underneath the seat.
 - c. Unscrew nuts.
 - d. Remove seat. If applicable, keep shims between the cantilever leg and the rail for later reinstallation.
 - e. Discard all T-bolts and nuts.

- 1.9. Next to the ceiling, to access the hydraulic pipe N77549-01 (Figure 3), remove as needed:
 - a. Access panel.
 - b. Curtains.
 - c. Fluorescent light. If needed, loosen the top of the windows clamping.
- 1.10. Remove the chime (Figure 3).
 - a. Unscrew the 4 screws to remove the chime cover.
 - b. Disconnect the 2 rounds terminals.
 - c. Unscrew the 2 mounting screws and remove the chime (to not lose the spacers behind the chime, do not pull out the screws completely).
- 1.11. Remove the upper/wall seat rail (Figure 4).
 - a. Cut sealant at each end.
 - b. Unscrew the 3 M10 bolts with a manual tool to avoid spinning the rivnuts.
 - c. Keep the rail, the 3 M10 bolts and the 3 rectangular retainers.
- 1.12. Remove the air duct plate (Figure 4).
- 1.13. Remove the lower/floor seat rail (Figure 4).
 - a. Cut sealant at each end.
 - b. Underneath the vehicle, unscrew the 3 nuts.
 - c. Keep the rail, the 3 bolts, the 3 square plates, the 3 washers and the 3 nuts.
- 1.14. Remove the melamine panels (Figure 4).
 - a. Remove the melamine panel between the windows. If needed, loosen the windows clamping (the melamine panel is fragile, especially the corners).
 - b. Remove the trim and the lower melamine panel.

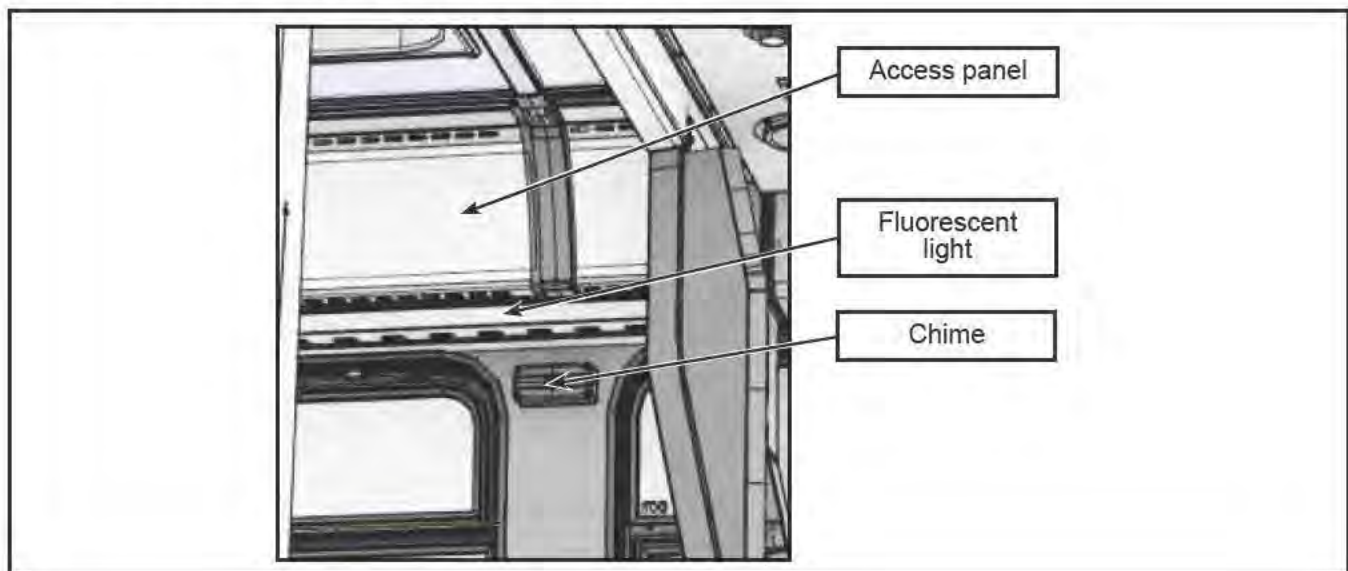


Figure 3 - Components to remove

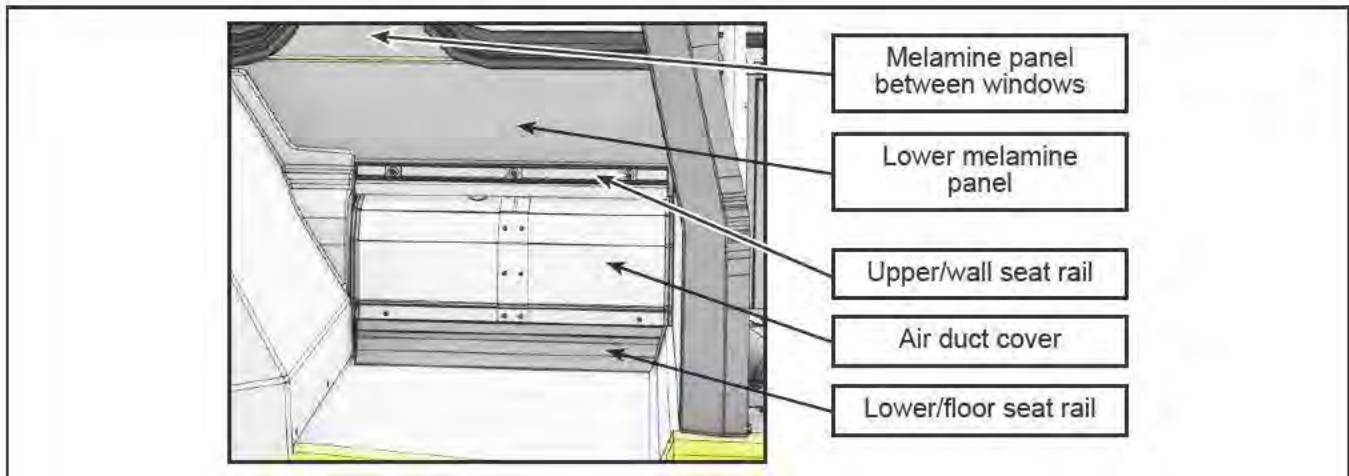


Figure 4 - Components to remove

REMOVE HYDRAULIC PIPE N77549-01

- 1.15. Locate hydraulic pipe N77549-01 (Figure 5).
- 1.16. Remove the 2 support brackets.
- 1.17. Remove the hydraulic pipe N77549-01.
 - a. Disconnect the ORS fitting at each end of pipe N77954-01 (note: a small amount of oil will pour).
 - b. Remove the pipe N77549-01.

INSTALL NEW HYDRAULIC PIPE N77549-01

- 1.18. Install new insulation N26360 on the new hydraulic pipe N77549-01 as on the old one.
- 1.19. Install the pipe N77549-01 in the vehicle and hand tighten the ORS fittings.
- 1.20. Tighten the 2 ORS fittings to the torque value of 48 lb-ft (65 N·m).



Refer to the maintenance manual, section 99: *General Practices*, for **ORS-TYPE FITTING INSTALLATION**.

- 1.21. Reinstall the 2 support brackets.
- 1.22. Discard the old hydraulic pipe N77549-01.

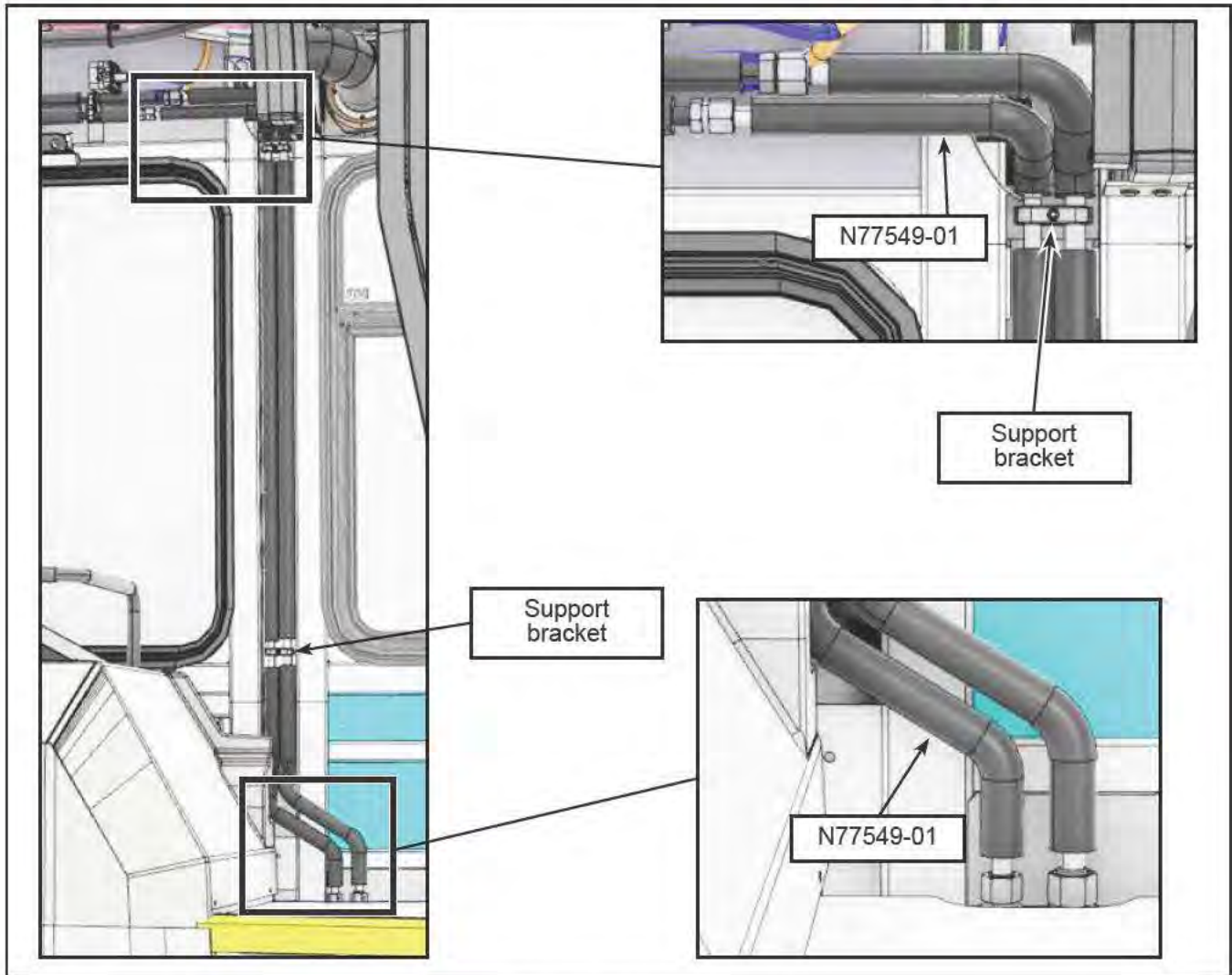


Figure 5 - Hydraulic Pipe N77549-01

REFILL HYDRAULIC RESERVOIR



NOTE

Refer to the maintenance manual, section 09: *Engine and Cooling*, for **HYDRAULIC OIL FILLING PROCEDURE**.

- 1.23. Fill the hydraulic oil reservoir to the required level.
- 1.24. Start the vehicle and turn the steering wheel back and forth.
- 1.25. Inspect pipe N77549-01 connections to ensure there are no leaks.
- 1.26. Stop the engine.

CLEAN AND CLOSE**CLEAN**

1.27. Clean any excess oil.

CLOSE ACCESS

1.28. Reinstall the melamine panels and the between trim (don't forget to pass thru any electrical cables).

1.29. Reinstall the chime.

- a. Pass the electrical cable thru the pass hole.
- b. Apply new thread locker, Loctite 242 (Nova Bus #9985283) or equivalent, on the two M5 x 25 mm screws. Reinstall chime on the wall with the two 1/2 in. spacers.
- c. Reconnect the 2 terminals to the terminal strip.
- d. Reinstall cover with the 4 screws.

1.30. Reinstall the first fluorescent light, the curtains and the access panel.

1.31. If the windows clamping was loosened torque the screws.

**NOTE**

Refer to the maintenance manual, section 03: *Windows, Windshield and Accessories*, for the **TORQUE SEQUENCE AND VALUE**.

1.32. Reinstall the floor rail in the same position with the removed hardware: 3 M10 mushroom square bolts, 3 square plates, 3 M10 oversize washers and 3 M10 nuts.

- a. Clean the 3 bolts to remove any old anti-seize compound and dirt.
- b. Reinsert the 3 bolts and the 3 square plates into the rail.

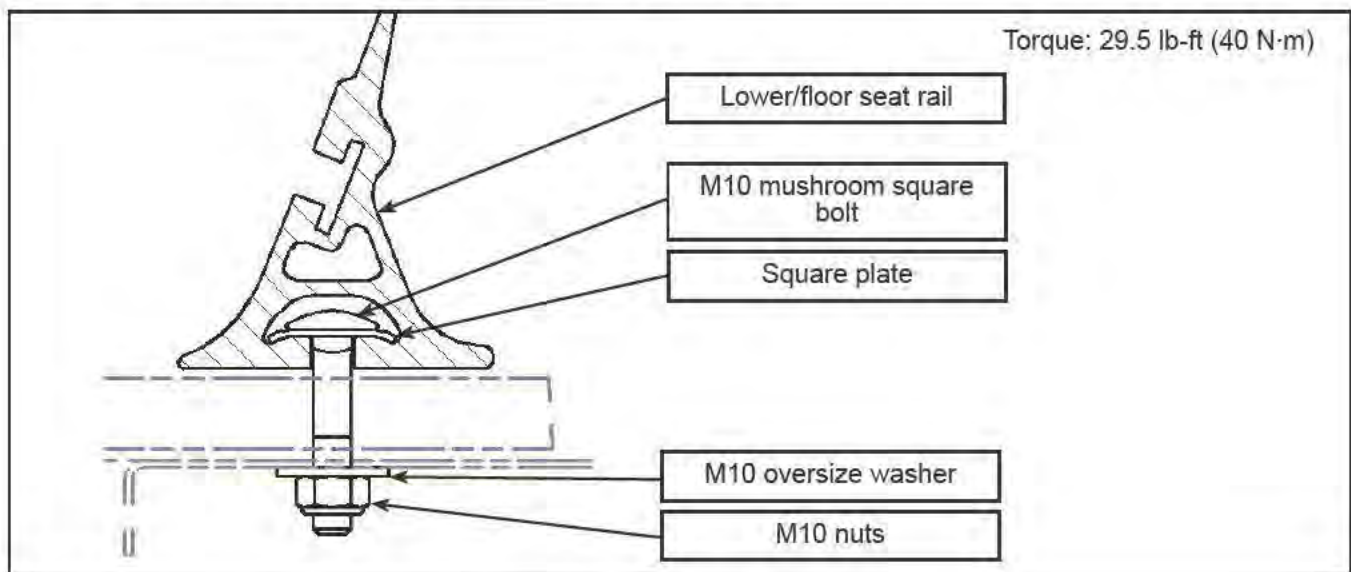


Figure 6 - Lower/Floor Seat Rail

- c. Put the rail in place inserting the bolts into the floor. Position the rail like before.
 - d. Underneath the vehicle, apply new anti-seize compound, NeverSeez (Nova Bus #R085023) or equivalent, on bolts and install the 3 washers and the 3 nuts.
 - e. Torque the nuts to the torque value show in Figure 6 and apply torque seal on nuts.
 - f. Apply sealant Sikaflex 552 N35535-01 to both ends of the rail to fill in the gaps.
- 1.33. Reinstall the air duct plate.
- 1.34. Reinstall the upper/wall rail with the removed hardware: 3 M10 screws and 3 rectangular retainers.
- a. Clean the screws and the rivnuts to remove the old thread locker.
 - b. Apply new thread locker, Loctite 242 (Nova Bus #9985283) or equivalent, on screws.
 - c. Install the rail with the 3 rectangular retainers and the 3 screws. Hand tighten.
 - d. From the rear to the front, make a first tightening to the torque value shown in Figure 7.
 - e. Again from the rear to the front make a second tightening to the same torque value.
 - f. Apply torque seal on bolts.
 - g. Apply sealant Sikaflex 552 N35535-01 to both ends of the rail to fill in the gaps.

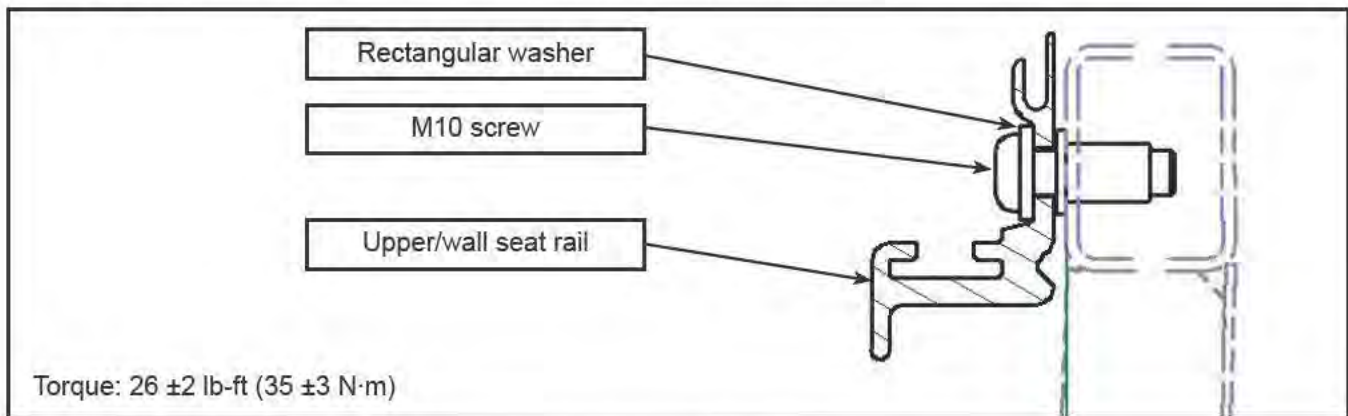


Figure 7 - Upper/Wall Seat Rail



Figure 8 - The Notch of the T-Bolt Aligned Towards the Center of the Vehicle

- 1.35. Reinstall the longitudinal seat.
- Install 4 new T-Bolts N99199-01 into the upper/wall rail and install 2 new T-bolts N99199-02 into the floor rail.
 - Position the T-bolts on the marks made previously and install seat. If applicable, reinstall any shim between the seat floor rail and the seat cantilever leg.
 - Secure seat with 6 new flange serrated nuts N0224003 and hand tighten.
 - Validate that the T-bolts are locked in the rail with their notches aligned towards the center of the vehicle (Figure 8).
 - Torque the nuts to the torque value shown in Figure 9.
 - Apply torque seal on nuts.
 - If applicable, reconnect any electrical connection and secure with cable ties.

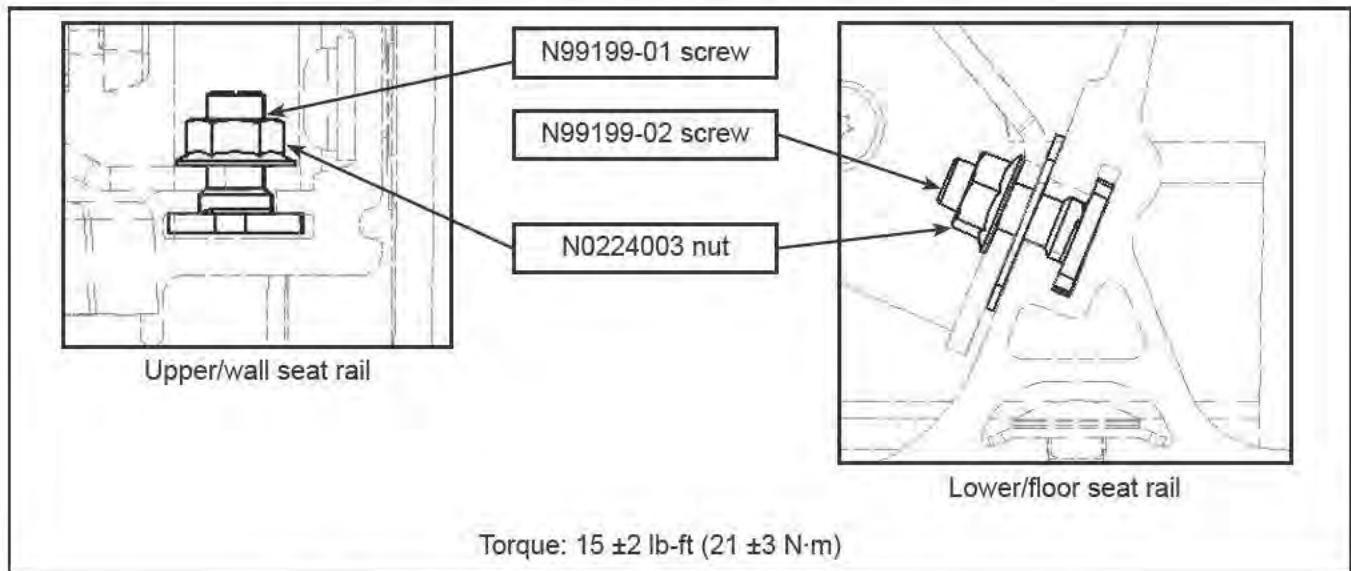


Figure 9 - Seats Fasteners and Torque on Upper/Wall and Lower/Floor Seat Rail

- 1.36. The vehicle can return in service. ❖