

RECALL CAMPAIGN

CR5135ER1

REFERENCE:	Nova Bus Manuals
SECTION:	09: Engine and Cooling
RS N°:	MQR 7621-2169
EFFECTIVE IN PROD.:	N/A
TC RECALL Nº:	2021-568
NHTSA RECALL N°:	20V568

APPLICATION DEADLINE: NA CLAIM REFERENCE NUMBER: SR-5135

SUBJECT:	Power Steering
JUSTIFICATION:	Certain power steering pipes may separate at the connection joint. This may cause a power steering assist lost and power steering fluid spillage from the ceiling in the cabin.

LEVEL	DESCRIPTION	DIRECT	TIME	
	DESCRIPTION	LABOUR	MATERIAL	IIIVIE
1	Replace hydraulic pipe N77549-01.	Nova Bus	Nova Bus	12 h
2	-	-	_	_

Matérial list on page 2

DISPOSAL OF PARTS

REMOVED PARTS ARE:	DISCARDED *	RETAINED	* Dispose of the unused parts and the defective parts in
	Yes	_	accordance with local environmental standards in effect.

REVISION HISTORY

REV.	DATE	CHANGE DESCRIPTION	WRITTEN BY
NR	2021OC22	Initial release	Annie St-Jacques
R1 2022FE18	- Shop supply added in material list.	Annie St-Jacques	
		- Steps 1.40.f and 1.42.g added.	•

APPROVED BY: PAGE 1 OF 13



MATERIAL

QTY	PART N°	REV.	DESCRIPTION	REPLACES PART N°	
LEVEL 1					
5	G5007994	ı	CABLE TIE	-	
18	G5007995	ı	CABLE TIE (PRV# 504637)	-	
13	G5007996	-	CABLE TIE	_	
2	N26360	С	TUBE INSULATION 5/8" (6 FT)	-	
26	N73848	Е	SCREW #10-16 X 1 3/8" TORX SS	_	
1	N77549-01	_	PIPE SUPPLY ASSY STEEL	_	
1	N85710-13	_	INSULATION DUCT	_	
LEVEL 1	SHOP SUPPLY	,			
3 Li	HYDRAULIC OIL		A MAXIMUM OF 3 LITERS OF HYDRAULIC OIL WILL BE REFUNDABLE UPON CLAIM.	-	
1.5 me	N66955	_	TAPE ALUMINIUM FOIL* (roll of 55 meters)	-	
65 ml	N35535-01	SIKAFLEX 552 AEROGRAY DARK/400* (1 sausage = 400 ml)		-	
*SPECIFY THE QUANTITY REQUIRED ACCORDING TO YOUR NUMBER OF VEHICLE.					
LEVEL 2					
_	_	_	_	_	

Materials will be available within 105 days once your order has been placed. To order, please contact novabus.parts@volvo.com or by phone for CANADA 1-800-771-6682, for USA 1-877-999-8808. Specify document number, quantity of parts required and shipping address.

CLIENT	ORDER	ROAD NUMBER		VIN (2NVY/4RKY)		OTV
CLIENT		FROM	то	FROM	то	QTY
Maryland Transit Authority - MTA	LC27	20002	20004	L82JXL97776	L82J4L97776	3
Maryland Transit Authority - MTA	LC27	20006	20014	L82JXL97776	L82J4L97776	9
Maryland Transit Authority - MTA	LC27	20016	20028	L82JXL97776	L82J4L97776	13
Maryland Transit Authority - MTA	LC27	20030	20030	L82J4L97776	L82J4L97776	1
Maryland Transit Authority - MTA	LC28	20032	20070	S92J5L97776	S92J3L97776	39





FOLLOW YOUR INTERNAL SAFETY PROCEDURES.

PROCEDURE



NOTE

Your configuration may differ.



NOTE

Unless otherwise specified retain the hardware removed during the procedure for later reinstallation.

PREPARE VEHICLE

- 1.1. Park the vehicle on a level surface with the transmission on neutral.
- Apply the parking brake and set the master control switch to the stop position.
- 1.3. Set the battery disconnect switch in the battery compartment to the off position and lock out the switch.

DRAIN HYDRAULIC OIL



NOTE

Refer to the maintenance manual, section 09: Engine and Cooling, for HYDRAULIC OIL DRAIN PROCEDURE.

- 1.4. Open the rear engine access door. Locate the hydraulic reservoir and place a clean container to recover the oil (Figure 1).
- 1.5. Drain the oil. Keep the oil, it will be reused to fill the reservoir after the work has been completed.
- 1.6. Open the right front access door, locate the drain plug on the 90 deg fitting and place a clean container under it (Figure 2).
- 1.7. Remove plug and drain the remaining oil from the pipe. Keep the oil, it will be reused to fill the reservoir after the work has been completed.



Figure 1 - Place Container to Collect Hydraulic Oil

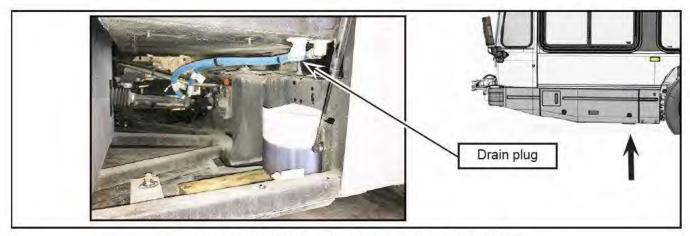


Figure 2 - Place Container to Collect Remaining Hydraulic Oil

HYDRAULIC PIPE N77549-01

GET ACCESS

- 1.8. Inside the vehicle behind the driver's partition remove the transversal seat on the wheelhouse.
 - a. Disconnect any electrical connection underneath the seat.
 - b. Unscrew the 8 screws and remove the seat. Be careful that the spacers between the fibreglass wheelhouse and the stainless wheelhouse do not fall in between. **Note their positions for reinstallation.**
 - c. Keep the 8 screws, the 8 lock washers, the 8 washers and the spacers (quantity and spacer height depend of your vehicle).



- 1.9. Next to the ceiling, to access the hydraulic pipe N77549-01 (Figure 3), remove:
 - a. Access panel.
 - b. The fluorescent light under the ITS box. If needed, loosen or remove the windows clamping.
- 1.10. Remove the chime (Figure 3).
 - a. Unscrew the 4 screws to remove the chime cover.
 - b. Disconnect the 2 rounds terminals.
 - Unscrew the 2 mounting screws and remove the chime (to not lose the spacers behind the chime, do not
 pull out the screws completely).
- 1.11. Remove the chime cord (Figure 3).
 - a. Unscrew the screws above and below and remove the cover.
 - b. Disconnect the 2 round terminals.
 - c. Unscrew the 2 mounting locknuts and remove the module and the cord.

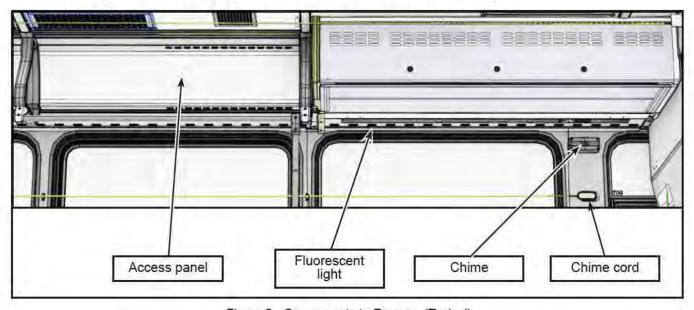


Figure 3 - Components to Remove (Typical)

- 1.12. Remove the upper/wall seat rail (Figure 4).
 - a. Cut sealant at each end.
 - b. Unscrew the 3 M10 bolts with a manual tool to avoid spinning the rivnuts.
 - c. Keep the rail, the 3 M10 bolts and the 3 rectangular retainers.
- 1.13. Remove the air duct plate (Figure 4).
- 1.14. Remove the lower/floor seat rail (Figure 4).
 - a. Cut sealant at each end.
 - b. Underneath the vehicle, unscrew the 3 nuts.
 - c. Keep the rail, the 3 bolts, the 3 square plates, the 3 washers and the 3 nuts.



- 1.15. Remove the melamine panels (Figure 4).
 - a. Remove the melamine panel between the windows. If needed, loosen or remove the windows clamping (the melamine panel is fragile, especially the corners).
 - b. Remove the trim and the lower melamine panel.
- 1.16. Open the ITS box and lower the shelf.

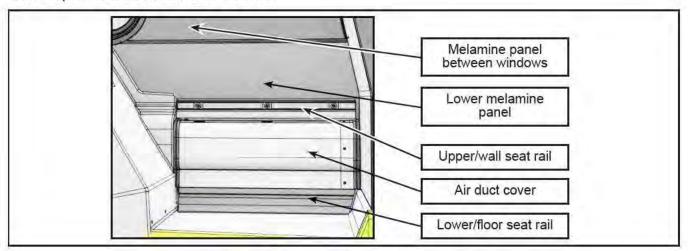


Figure 4 - Components to Remove (Typical)

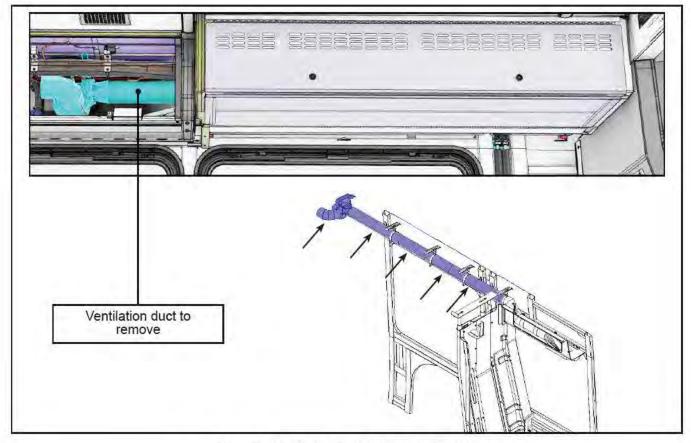


Figure 5 - Ventilation Duct to Remove (Typical)



- 1.17. Remove the ventilation duct (Figure 5).
 - a. Disconnect the electrical cable and unscrew the 4 screws to remove the blower (Figure 6). Keep the 4 screws and the 4 locknuts.

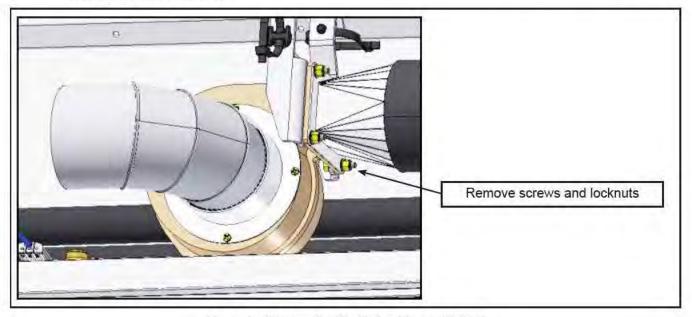


Figure 6 - Remove the Ventilation Blower (Typical)

b. Open the 3 support clamps. Unscrew the screw, lift the removable section of the support clamp and remove (Figure 7). Keep all parts and hardware.

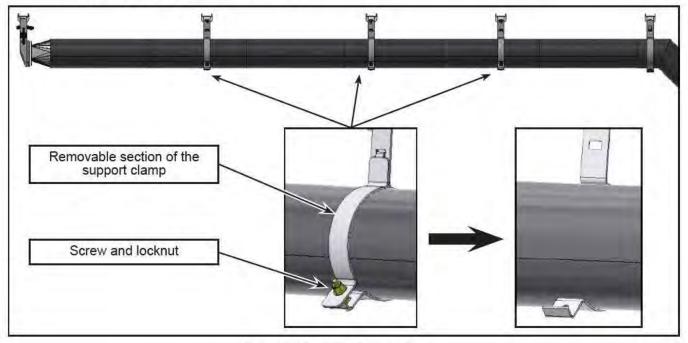


Figure 7 - Open the Support Clamps



c. Remove the insulation and the aluminum foil tape over the duct joints (Figure 8). It might be difficult to find the joints under the insulation, rotate a section back and forth to see where the joint is, the insulation should deform or strech over it.



Figure 8 - Remove the Insulation and the Aluminum Foil Tape

d. Slide out and remove the 3 sections of duct one by one starting with the one on the blower side (Figure 9).

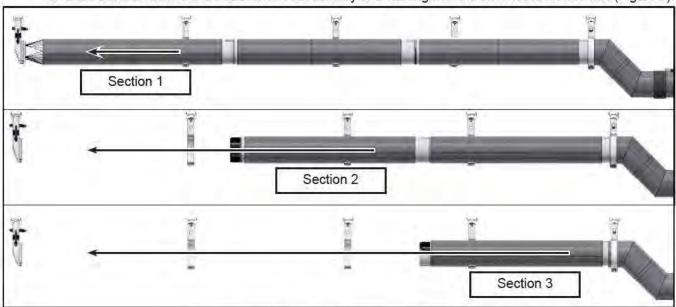


Figure 9 - Slide Out and Remove 3 Sections of Duct



1.18. To access the hydraulic pipe N77549-01 connection, cut cable ties securing the Pex Pipes to their support bracket to move them away (Figure 10).

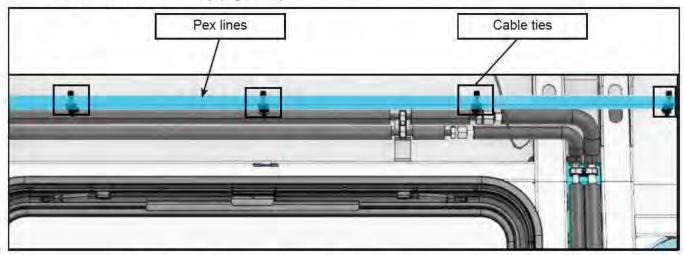


Figure 10 - Pex Lines - Cable Ties to Remove (Components Omitted for Clarity)

REMOVE HYDRAULIC PIPE N77549-01

- 1.19. Locate hydraulic pipe N77549-01 (Figure 11).
- 1.20. Remove the 2 support brackets.
- 1.21. In order to remove the hydraulic pipe N77549-01, it is necessary to first remove the return hydraulic pipe located next to it because of the presence of the chime cord mounting plate (Figure 11).
 - a. Disconnect the ORS fitting at each end of both pipes (note: a small amount of oil will pour).
 - b. Remove the return pipe.
 - c. Remove the pipe N77549-01.

INSTALL NEW HYDRAULIC PIPE N77549-01

- 1.22. Install new insulation N26360 on the new hydraulic pipe N77549-01 as on the old one.
- 1.23. Install the pipe N77549-01 in the vehicle and hand tighten the ORS fittings.
- 1.24. Reinstall the return hydraulic pipe and hand tighten the ORS fittings.
- 1.25. Tighten the 4 ORS fittings to the torque value of 48 lb-ft (65 N·m).



Refer to the maintenance manual, section 99: General Practices, for ORS-TYPE FITTING INSTALLATION.

- 1.26. Reinstall the 2 support brackets.
- 1.27. Discard the old hydraulic pipe N77549-01.



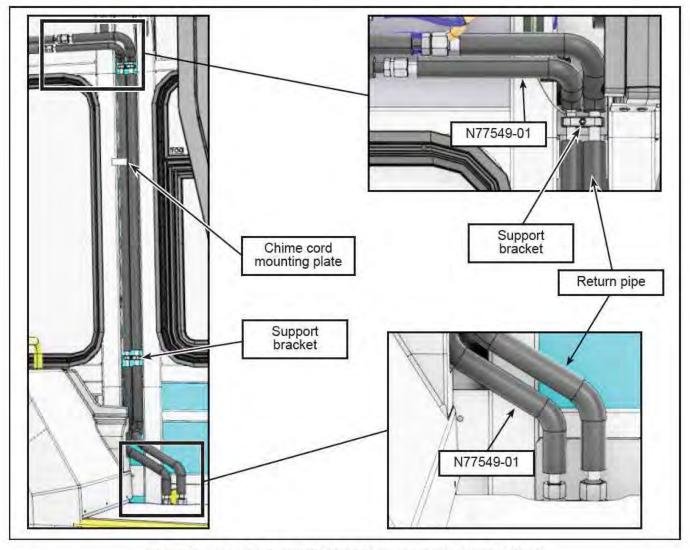


Figure 11 - Hydraulic Pipe N77549-01 (Components Omitted for Clarity)

REFILL HYDRAULIC RESERVOIR



Refer to the maintenance manual, section 09: Engine and Cooling, for HYDRAULIC OIL FILLING PROCEDURE.

- 1.28. Fill the hydraulic oil reservoir to the required level.
- 1.29. Start the vehicle and turn the steering wheel back and forth.
- 1.30. Inspect pipe N77549-01 connections to ensure there are no leaks.
- 1.31. Stop the engine.



CLEAN AND CLOSE

CLEAN

1.32. Clean any excess oil.

CLOSE ACCESS

- Reposition the Pex lines and secure with the cable ties G5007996 (ref. Figure 10).
- 1.34. Reinstall the ventilation duct.
 - a. Slide back in the 3 sections of duct at their original position (ref. Figure 9).
 - b. Seal the 3 duct joints with the new aluminum foil tape N66955.
 - c. Install new insulation over the aluminum foil tape by cutting the required widths in the new insulation sheet N85710-13 to replace the pieces removed at step 1.17.c (ref. Figure 8).
 - d. Reinstall the blower on its support bracket with the 4 M6x25 screws and the 4 locknuts (ref. Figure 6).
 - e. Close the 3 support clamps with the removed support clamp section and secure with the M6x30 screw and the locknut (ref. Figure 7).
 - f. Reconnect the blower electrical cable.
- 1.35. Reinstall the melamine panels and the between trim (don't forget to pass thru any electrical cables).
- 1.36. Reinstall the chime cord.
 - a. Pass the electrical cable thru the pass hole.
 - b. Insert the module onto the mounting screw and tighten with the M5 locknut.
 - Reconnect the 2 round terminals, the white wire to the top contact and the black wire to the bottom contact.
 - d. Reinstall the cover with its 2 screws.
- 1.37. Reinstall the chime.
 - a. Pass the electrical cable thru the pass hole.
 - b. Apply new thread locker, Loctite 242 (Nova Bus #9985283) or equivalent, on the two M5 x 25 mm screws. Reinstall chime on the wall with the two 1/2 in. spacers.
 - Reconnect the 2 terminals to the terminal strip.
 - Reinstall cover with the 4 screws.
- Reinstall the first fluorescent light and the access panel.
- 1.39. If the windows clamping was loosened or removed, reinstall with new screws N73848. Torque the screws.



NOTE

Refer to the maintenance manual, section 03: Windows, Windshield and Accessories, for the TORQUE SEQUENCE AND VALUE.

- 1.40. Reinstall the floor rail in the same position with the removed hardware: 3 M10 mushroom square bolts, 3 square plates, 3 M10 oversize washers and 3 M10 nuts.
 - Clean the 3 bolts to remove any old anti-seize compound and dirt.
 - Reinsert the 3 bolts and the 3 square plates into the rail.
 - c. Put the rail in place inserting the bolts into the floor. Position the rail like before.
 - d. Underneath the vehicle, apply new anti-seize compound, NeverSeez (Nova Bus #R085023) or equivalent, on bolts and install the 3 washers and the 3 nuts.



- e. Torque the nuts to the torque value show in Figure 12 and apply torque seal on nuts.
- f. Apply sealant Sikaflex 552 N35535-01 to both ends of the rail to fill in the gaps.

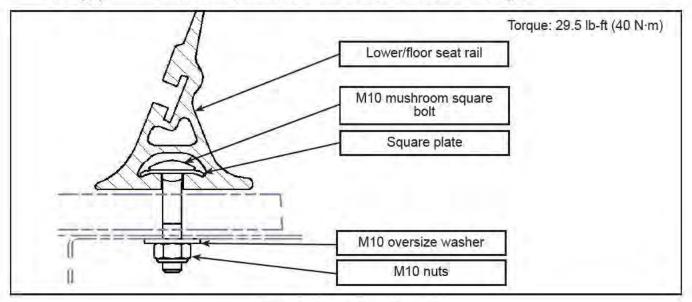


Figure 12 - Lower/Floor Seat Rail

- 1.41. Reinstall the air duct plate.
- 1.42. Reinstall the upper/wall rail with the removed hardware: 3 M10 screws and 3 rectangular retainers.
 - a. Clean the screws and the rivnuts to remove the old thread locker.
 - b. Apply new thread locker, Loctite 242 (Nova Bus #9985283) or equivalent, on screws.
 - c. Install the rail with the 3 rectangular retainers and the 3 screws. Hand tighten.
 - d. From the rear to the front, make a first tightening to the torque value shown in Figure 13.
 - e. Again from the rear to the front make a second tightening to the same torque value.
 - f. Apply torque seal on bolts.
 - g. Apply sealant Sikaflex 552 N35535-01 to both ends of the rail to fill in the gaps.

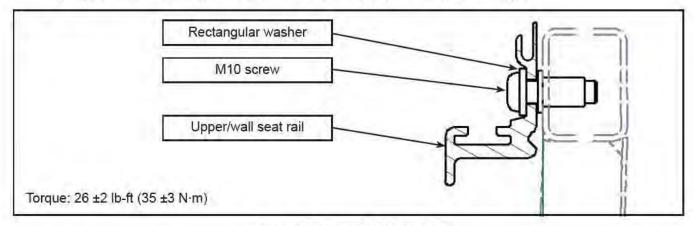


Figure 13 - Upper/Wall Seat Rail



1.43. Reinstall the transversal seat.

- a. Reinstall the spacers to their original position. To ease the installation, the spacers can be temporarily glued with cyanoacrylate adhesive Loctite 414 (Nova Bus #9985337) or equivalent.
- b. Reinstall seat and secure with the 8 washers, the 8 lock washers and the 8 screws.
- c. Torque the screws to the torque value shown in Figure 14.
- d. Apply torque seal on screws.
- e. If applicable, reconnect any electrical connection and secure with cable ties.

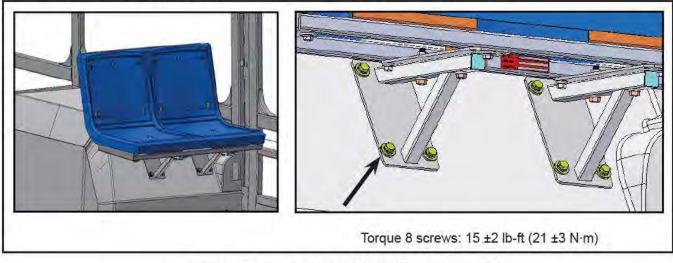


Figure 14 - Torque to Apply for Transversal Seat (Typical)

1.44. The vehicle can return in service. .