

RECREATIONAL VEHICLE SAFETY RECALL NOTICE Safety Recall: US: 20V-491 Safety Advisory: 20-384 August 24, 2020

SAFETY ADVISORY 20-384 «Dealer_name» ATTN: Service Manager «Street» «Street_2» «City», «State» «Zip» «Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2021 Outback Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for this recall It has been decided that the vehicles fail to conform to the requirements of Part 567, "Certification." The vehicles subject to this recall may have been manufactured with the incorrect information on the Federal Identification Tag. The tag indicates the tire pressure as 65 PSI. The correct tire pressure is 80 PSI. An incorrect label may lead to unintentionally underinflating the tires, increasing the risk of a crash. The vehicles included in the recall are:

2021 Outback Travel Trailers, Models 301UBH, 302UBH

Serial Number Range: MB450132 - MB450863

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2» «VIN3» -- Serial numbers with '*' have been retail sold --

By signing for and receiving the replacement Federal Sticker, you acknowledge that you will install the new Federal Sticker over the existing Federal Sticker on only the above described recreational vehicle.

NOTICE: The Federal Sticker may not be used for any purpose other than to affix it to the described Keystone recreational vehicle. If the sticker is used for any other purpose whatsoever, the dealership could be responsible for all consequences of such misuse and all associated penalties, fines, and judgments that may be imposed under any applicable federal laws, rules, and regulations.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence, please contact:

Keystone RV Customer Service 1-866-273-1456

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler Vice President Service Operations

- cc. National Highway Traffic Safety Administration (NHTSA)
- cc. Transport Canada

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