

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 20V-xxx: Rear Spoiler
Date: Thursday, August 13, 2020 4:53:53 PM

Publish Date: August 13, 2020
From: Technical Service
Expiration Date: August 27, 2020

DCSnet Message
Urgent



Subject: **BMW Recall 20V-xxx: Rear Spoiler**







BMW AG is conducting a Voluntary Safety Recall (effective August 13, 2020) on a small number of Model Year 2020 BMW vehicles that were produced between June 30, 2020 and July 23, 2020.

Please see attached documents for more details.

The bulletin has the inspection procedure but will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B512320_Recall_Notice\[820f80c7\].pdf](#)
-  [B512320\[820f80c6\].pdf](#)
-  [B512320_2020-G06-F96-RearSpoiler-FAQ-\(13Aug2020\)\[820f80c5\].pdf](#)
-  [B512320_Recall_Notice\[820f80c7\].pdf](#)
-  [B512320\[820f80c6\].pdf](#)
-  [B512320_2020-G06-F96-RearSpoiler-FAQ-\(13Aug2020\)\[820f80c5\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel

2020-08-13



SIB 51 23 20
RECALL 20V-XXX: REAR SPOILER

MODEL

E-Series	Model Description	Production Date
F96	X6 M Sports Activity Coupe	July 10, 2020 – July 21, 2020
G06	X6 Sports Activity Coupe	June 30, 2020 – July 23, 2020

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective August 13, 2020) on a small number of Model Year 2020 BMW vehicles that were produced between June 30, 2020 and July 23, 2020.

The rear spoiler on the roof may become loose. Over time, it may detach which could become a road hazard for other drivers and increase the risk of a crash.

The Recall notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

CAUSE

The upper right corner of the rear spoiler can delaminate due to a defective gluing of the material.

CORRECTION

Check the rear spoiler and replace if necessary.

PROCEDURE

Shown below is the area (circled; right side only) of the spoiler that will be inspected.

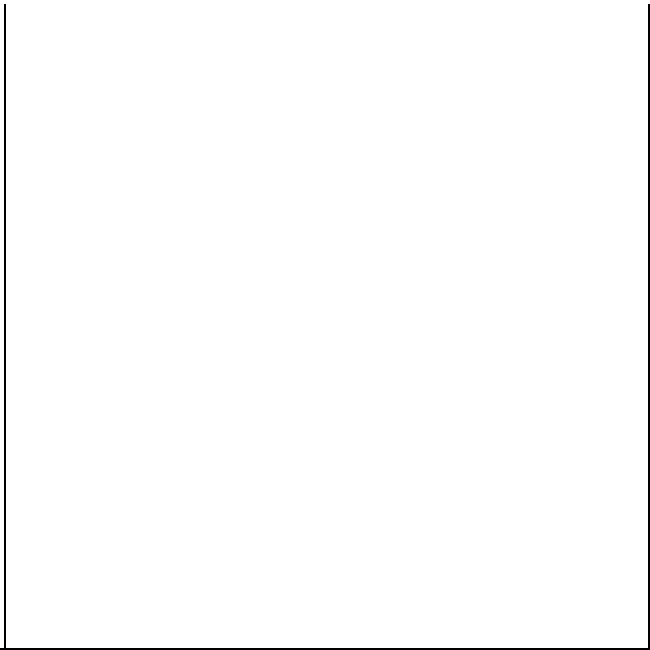
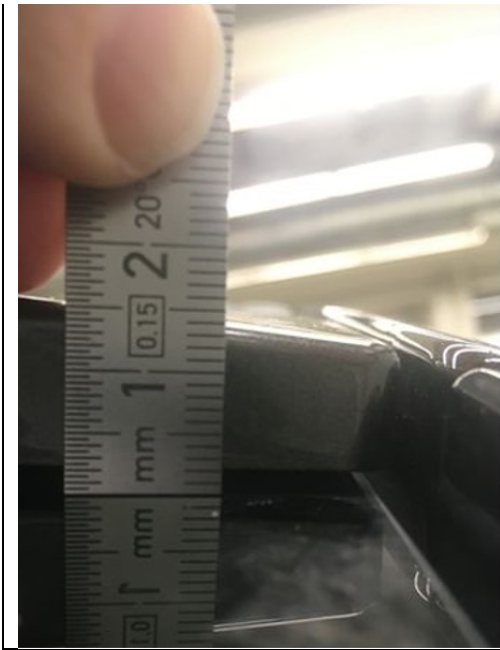


1. In the area shown above and below, visually compare the height of the rear spoiler from left to right.

Note: Use the left side for reference. The left side will always be correct.

2. Using a ruler, measure the distance between the bottom of the spoiler and the rear window (2 mm shown).

Note this measurement.



3. While pressing upwards using a thumb and moderate force, measure the gap between the glass and the bottom of the rear spoiler (arrow) again.

Taking into consideration the original distance between the spoiler and the rear window, were you able to lift the spoiler more than 6 mm **above the original value measured in step 2?**

Yes: Continue to step 5.

No: No further correction is needed

5. Replace the rear spoiler following repair instructions REP 51 71 407 **“Replace rear spoiler:”**

- **Painting the rear spoiler has a flat rate allowance of 1.8 to 2.2 hours depending on paint type**
- **Please note that the maximum claimable sublet amount for painting the rear spoiler is the applicable time allowance times the CCRC’s/body shops hourly rate plus the required paint material**
- **Blending the paint into the adjoining body panels is not necessary**

PARTS INFORMATION

Most vehicles do not require parts.

Please refer to the Parts Matrix for the ordering procedure.

Part Number	Description	Quantity

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51 62 9 881 846	Primed rear spoiler	1
51 62 9 881 848	Service kit	1

WARRANTY INFORMATION

Stop-Sale Override during Vehicle RDR: Only Vehicles that Passed Recall/Delivery Stop Inspection Procedure

You will need to have the repair order (RO) number and the RO close date to retail (RDR) an affected vehicle that has **passed** the inspection.

B51 23 20: Recall Defect Code and Flat Rate Labor Operation Codes – Current Status

The special Defect Code and flat rate labor operation codes (Main and Plus) for this Recall/Delivery Stop repair will be available shortly.

Temporary labor operation code 51 99 000 (below) is a repair order line item place holder for invoicing the **inspection, no repair is necessary** work procedure only.

Please DO NOT USE labor operation code 51 99 000 with any other Defect Code to submit for this Recall's inspection procedure.

The special Defect Code and the corresponding special flat rate labor operation codes, when they become available, **must** be used for this Recall claim submission.

Repair order invoicing for the pending claim submission: Utilize the following information for the work package that applies.

Defect Code:	TBD
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Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	51 99 000	Checking the top rear spoiler for a tight fit (No repair is necessary) (For RO invoicing only, do not use this labor operation for claim submission)	3 FRU

Or:

The vehicle arrives at your center and this Recall Campaign shows open (No other Main work will be performed/claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	51 99 000	Checking the top rear spoiler for a tight fit (No repair is necessary) (For RO invoicing only, do not use this labor operation for claim submission)	5 FRU

Only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and in the claim comments (For example: B51 23 20 WP 1), unless otherwise required by State law.

Vehicles that Require the Recall Repair to be Performed

Vehicles that do not pass the inspection cannot be retailed until the final repair is completed. The corresponding Recall repair work package information will also be available shortly.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B512320_2020-G06-F96-RearSpoiler-FAQ-\(13Aug2020\).pdf](#)

[picture_as_pdf B512320 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-xxx: Rear Spoiler – B51 23 20

BMW AG is conducting a Voluntary Safety Recall (effective August 13, 2020) on a small number of Model Year 2020 BMW vehicles that were produced between June 30, 2020 and July 23, 2020.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Rear Spoiler
Safety Recall 20V-xyz
Model Year 2020
BMW X6 SAC / X6M SAC
*Last Updated 08/13/2020***

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
A small number of Model Year 2020 BMW X6 (and X6M) SAC vehicles in the US, produced between June and July 2020, are potentially affected.
- Q2. What is the specific issue?**
The rear spoiler on the upper roof may become loose. Over time, it may detach which could become a road hazard for other drivers and increase the risk of a crash.
- Q3. Why are other BMW Group vehicles not included in this Safety Recall?**
The rear spoiler on other vehicles has a different design.
- Q4. How did BMW Group become aware of this issue?**
BMW Group became aware of this issue through its quality control procedures.
- Q5. Can I determine if this issue exists in my vehicle?**
No.
- Q6. Can I continue to drive my vehicle (before I receive my letter)?**
Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q7. How will my vehicle be repaired?**
The rear spoiler will be inspected and, if necessary, replaced for free and can take approximately one hour.
- Q8. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall?**
No.
- Q9. How will I be informed of this Safety Recall?**
Letters will be mailed in October via First Class mail advising owners of this Safety Recall and to schedule an appointment with an authorized BMW center to have this Safety Recall performed. Owners can locate their nearest authorized BMW center at www.bmwusa.com/dealer. To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.
- Q10. Do I have to wait for my letter to have my vehicle serviced?**
Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting owners to schedule an appointment with an authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.