



Mercedes-Benz

Campaign No. 2020080014, August 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLE-Class (167 platform)**
Model Year 2020
Check Windshield Bonding

Mercedes-Benz AG, ("MBAG") the manufacturer of Mercedes-Benz vehicles, has determined that on a certain Model Year ("MY") 2020 GLE-Class (167 platform) vehicle, the bonding of the windshield might not meet the specifications. An incorrectly bonded windshield might separate from the vehicle body in case of an accident. In case of an activation of the passenger airbag, the windshield might not be able to support the airbag as intended. As a consequence, the restraint effect of the passenger airbag could be impaired, potentially increasing the risk of injury for the front passenger. An authorized Mercedes-Benz dealer will check the windshield bonding on the affected vehicle and rework it, if necessary.

Prior to performing this Recall Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 1 vehicles are involved.

Order No. P-RC-2020080014

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Work procedure

1. Replace windshield (**AR67.10-P-1700ME**).

i Remove any masking tape residues on the body flange of the windshield.

Primary Parts Information

Qty.	Part Name	Part Number
1	Windshield	A 167 670 03 00
1	Adhesive	A 000 989 49 05

Warranty Information

Operation: Replace windshield (02-1697)

Includes: Remove masking tape residues on the body flange of the windshield.

Damage Code	Operation Number	Labor Time (hrs.)
67 900 01 7	02-1697	3.4

i Note

Operation Number labor times are subject to change.