



Sprinter Chassis Recall - fender liner may contact and chafe the brake hose.

Bulletin Type:	Safety Recall	Publication Date:	July 2020
Bulletin #(s):	20V-388 US 2020-303 Canadian	Make(s):	Jayco Motorized
Job Code(s):	NA	Model(s):	Qwest Melbourne Melbourne Prestige
Flat Rate(s):	NA	Model Year(s):	2019-2020 Qwest 2019-2021 Melbourne, Melbourne Prestige

Incident:	If the distance between the fender liner and the brake hose is not sufficient, the front wheel suspension could contact and chafe the brake hose, which could lead to the loss of brake fluid. Over time, if the operator ignores the brake-fluid warning indicator, and continues to operate the vehicle until the brake fluid empties, this may increase the stopping distance and increase the risk of a crash.
Affected Units:	2019-2020 Qwest 2019-2021 Melbourne and Melbourne Prestige Please note Jayco Serial Number Listing on page 2
Remedy:	An <u>authorized Mercedes-Benz Sprinter</u> dealer will check the condition and clearance of the brake hoses and if necessary, replaced them. Additionally, the corresponding fender liner will be modified accordingly on the respective side. This remedy will be provided free of charge. To locate authorized dealer see: www.mbvans.com/sprinter/shopping-tools/find-a-dealer and note Recall Campaign # 2020040023.

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540

Mercedes-Benz Sprinter Chassis Recall - chafeing of brake hose

2019 Qwest	K1	ZL	8170-8172
2020 Qwest	L1	ZA	8051-8057, 8059-8060, 8062
		ZK	8051-8054, 8056-8068, 8070-8071, 8073-8082
		ZL	8051, 8053-8065, 8067-8082, 8084-8096, 8098-8101, 8103-8115, 8117-8132, 8134-8146, 8148-8149, 8151-
		ZR	8051-8055, 8057-8122
		ZT	80581, 8053-8065, 8067-8084
2019 Melbourne	K1	YK	0147
		YL	0209-0214, 0236
2019 Melbourne Prestige	K1	ZK	0107
		ZL	0162-0163
2020 Melbourne	L1	YK	0058-0064, 0066-0078, 0080-0081, 0083-0095, 0097-0100, 0102-0108
		YL	0051-0054, 0064-0067, 0077-0092, 0094-0108, 0110-0111, 0113-0125, 0127-0142, 0144-0156, 0158-0159, 0161-0173, 0175-0190, 0192-0206, 0208-0209, 0211-0223, 0225-0237, 0239-0278
		YT	0051
2020 Melbourne Prestige	L1	ZA	0001-0007, 0009-0010
		ZK	0051-0052, 0054-0066, 0068
		ZL	0001, 0003-0015, 0017-0025
		ZL	0051, 0058-0063, 0065, 0072-0077, 0079-0080, 0082-0094, 0096-0099, 0101-0113, 0115-0125
		ZL	9000-9019
		ZR	0051-0061
		ZR	9000-9009
		ZT	0051-0063, 0065-0077, 0079-0080, 0082-0089,
2021 Melbourne	M1	YL	4077-4078
2021 Melbourne Prestige	M1	ZL	9010