



Sprinter Chassis Recall - Automatic parking function as noted in Chassis Operators Manual

Bulletin Type:	Safety Recall	Publication Date:	June 2020
Bulletin #(s):	20V-327 US 2020-250 Canadian	Make(s):	Jayco Motorized
Job Code(s):	NA	Model(s):	Qwest Melbourne Melbourne Prestige
Flat Rate(s):	NA	Model Year(s):	2019-2021

Incident:	The Operator’s Manual for the Mercedes-Benz Sprinter Chassis with automatic transmission does not correctly specify certain conditions under which the automatic parking function (“Auto-P”) operates. The manual describes certain functions, which would automatically engage the park position “P” if (1) the driver opens the seat belt or (2) the driver leaves the seat when the vehicle is stationary or driving at a very low speed. However, this functionality is not available in the Sprinter Chassis. Should a customer rely on the Auto-P function as described in the Manual, the motorhome may rollaway or movement is possible.
Affected Units:	2019-2020 Qwest 2019-2021 Melbourne and Melbourne Prestige Please note Serial number Listing on page 2
Remedy:	A supplementary booklet for the MB Operator’s Manual is available free of charge at a MB Dealership or on line at www.mbvans.com/sprinter/owners-resources/owner-manuals
<i>Jayco’s sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner’s obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.</i>	
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Mercedes-Benz Sprinter Chassis Recall Auto-P

2019 Qwest	K1	ZL	8170-8172
2020 Qwest	L1	ZA	8051-8057, 8059-8060, 8062
		ZK	8051-8054, 8056-8068, 8070-8071, 8073-8082
		ZL	8051, 8053-8065, 8067-8082, 8084-8096, 8098-8101, 8103-8115, 8117-8132, 8134-8146, 8148-8149, 8151-
		ZR	8051-8055, 8057-8122
		ZT	80581, 8053-8065, 8067-8084
2019 Melbourne	K1	YK	0147
		YL	0209-0214, 0236
2019 Melbourne Prestige	K1	ZK	0107
		ZL	0162-0163
2020 Melbourne	L1	YK	0058-0064, 0066-0078, 0080-0081, 0083-0095, 0097-0100, 0102-0108
		YL	0051-0054, 0064-0067, 0077-0092, 0094-0108, 0110-0111, 0113-0125, 0127-0142, 0144-0156, 0158-0159, 0161-0173, 0175-0190, 0192-0206, 0208-0209, 0211-0223, 0225-0237, 0239-0278
		YT	0051
2020 Melbourne Prestige	L1	ZA	0001-0007, 0009-0010
		ZK	0051-0052, 0054-0066, 0068
		ZL	0001, 0003-0015, 0017-0025
		ZL	0051, 0058-0063, 0065, 0072-0077, 0079-0080, 0082-0094, 0096-0099, 0101-0113, 0115-0125
		ZL	9000-9019
		ZR	0051-0061
		ZR	9000-9009
		ZT	0051-0063, 0065-0077, 0079- 0080, 0082-0089,
2021 Melbourne	M1	YL	4077-4078
2021 Melbourne Prestige	M1	ZL	9010