Safety Recall: 2019 RLX Fuel Pump Motor

AFFECTED VEHICLES

<table>
<thead>
<tr>
<th>Year</th>
<th>Model</th>
<th>Trim Level</th>
<th>VIN Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>RLX (except Sport Hybrid)</td>
<td>ALL</td>
<td>Check the iN VIN status for eligibility.</td>
</tr>
</tbody>
</table>

BACKGROUND

Due to swelling of the fuel pump motor impeller, the fuel pump may seize and stop working. If this occurs, the engine may not start, or the engine could stall while driving, increasing the risk of a crash.

CLIENT NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory.

Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the client or anyone else harmed as a result of such failure. To see if a vehicle in inventory is affected by this safety recall, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

Replace the fuel pump motor.

PARTS INFORMATION

<table>
<thead>
<tr>
<th>Part Name</th>
<th>Part Number</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fuel Pump Motor Kit</td>
<td>06170-TY2-306</td>
<td>1</td>
</tr>
</tbody>
</table>

NOTE: Due to limited supply, this will be a controlled part and will require a valid VIN when ordering.
TOOL INFORMATION

<table>
<thead>
<tr>
<th>Part Name</th>
<th>Part Number</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Denso Fuel Module Separator Set</td>
<td>07AAF-T5RA100</td>
<td>1</td>
</tr>
<tr>
<td>Fuel Sender Wrench</td>
<td>070AA-S0XA100</td>
<td>1</td>
</tr>
</tbody>
</table>

WARRANTY CLAIM INFORMATION

<table>
<thead>
<tr>
<th>Operation Number</th>
<th>Description</th>
<th>Flat Rate Time</th>
<th>Defect Code</th>
<th>Symptom Code</th>
<th>Template ID</th>
<th>Failed Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>3101HK</td>
<td>Replace the fuel pump motor.</td>
<td>1.1 hr</td>
<td>6FE00</td>
<td>R7C00</td>
<td>B20028A</td>
<td>17045-TY2-A00</td>
</tr>
</tbody>
</table>

REPAIR PROCEDURE

⚠️ WARNING ⚠️

Fuel tank removal exposes fuel, which can ignite causing a fire or explosion. This can cause serious injury or death. Always work in a well ventilated area and keep sparks or open flames away.

1. Relieve the fuel pressure.
   1.1. Remove the emergency fuel funnel from the case, then insert it into the fuel filler neck to relieve the pressure in the fuel tank.

   **NOTE**
   The emergency fuel funnel is in the trunk tool box.
1.2. Remove PGM-FI main relay 2 from the driver's under-dash fuse/relay box.

1.3. Start the engine, and let it idle until it stalls.

1.4. Turn the ignition to OFF.

1.5. Install PGM-FI main relay 2.

2. Disconnect both 12-volt battery terminals.

NOTICE

- Always disconnect the negative terminal first.
- To protect the terminal connector from damage, do not hold it when removing the terminal.
- Do not disconnect the 12-volt battery sensor from the cable.
3. Remove the rear seat cushion.
   3.1. Remove the bolt between the rear seat-back and the rear seat cushion.
   
   ![Diagram of rear seat components]

   3.2. While pushing down on the seat cushion, pull the seat hook handles to release the hooks.
   3.3. *With rear seat cushion heater:* Disconnect the rear seat cushion heater connector.
   3.4. Remove the rear seat cushion.

4. Remove the fuel tank unit access panel, and disconnect the fuel tank unit connector.
   
   ![Diagram of fuel tank unit components]
5. Place a rag or shop towel over the quick-connect fitting, and disconnect it.

![Diagram of quick-connect fitting]

6. Unlock the fuel tank unit locknut using the fuel sender wrench (T/N 07AAA-S0XA100).

![Diagram of fuel sender wrench]

7. Remove the fuel tank unit locknut, and remove the fuel tank unit.

**NOTE**
Make sure not to bend or twist the fuel level sensor arm excessively.
8. Disassemble the fuel tank unit.

8.1. Prepare the fuel tank unit and parts to be replaced.

**NOTE**
Take a photo of the fuel tube and wire harness, and note their routing for assembly. There are various types of routing.

8.2. Spread the wire harness clamps, and remove the wire harness. Make sure not to damage the wire harness.

**NOTICE**
Do not spread the clamps too wide. Spreading them too wide may damage them.

8.3. Remove the fuel level sensor.

- Disconnect the harnesses.
- Press the tab to release the lock (1). Then, push up on the fuel gauge sending unit (2).
- Remove the fuel level sensor from the fuel tank unit.
8.4. Remove the E-rings, and throw them away. Do not use them again.

8.5. Disconnect the joint at the bottom of the reservoir.

8.6. Remove the fuel filter assembly from the reservoir by releasing the three clips.

**NOTES**
- Use the clip release tools on two of the clips.
- The spring may slide off the sliding shaft. Retain this spring. It will be used during assembly.

**NOTICE**
Do not spread the clips too wide. Spreading them too wide may damage them.
8.7. Remove the fuel pump assembly from the fuel filter.
   • Release the three clips at the base of the fuel pump assembly.
   • Pull the fuel pump assembly out of the fuel filter.

9. Assemble the fuel tank unit.

9.1. Install the new spacer, O-ring, and wire harness to the new fuel pump.

   **NOTES**
   • Coat the O-ring with clean engine oil; do not use any other oil or fluid.
   • Do not pinch the O-ring during installation.
   • When connecting the wire harness, make sure the connection is secure and the connectors are firmly locked into place.
   • Use all of the new parts supplied in each replacement kit.

9.2. Install the fuel pump to the fuel filter.
9.3. Install the fuel filter assembly to the reservoir.

**NOTES**
- Insert the spring into the sliding shaft, and make sure it is lined up when installing the fuel filter.
- Make sure the fuel tube is routed **exactly** as shown in the photo taken before disassembly.
- Make sure the three release clips are fully engaged.

9.4. Install the new E-rings.

**NOTE**
After installation, make sure the E-rings can be rotated with your finger. If they cannot be rotated, the E-rings may not be fully seated or may be incorrectly installed.

9.5. Install the fuel level sensor to the reservoir. Make sure the lock is engaged.

**NOTE**
When installing the fuel level sensor, make sure the connection is secure and the connector is firmly locked into place. Be careful not to bend or twist it excessively.
9.6. Install the wiring harness to the clamps.

**NOTES**
- Clip in the smaller harness wires followed by the larger wires.
- Make sure not to damage the wire harness.
- Make sure the wire harness is routed exactly as shown in the photo taken before disassembly.
- Do not spread the clamps too wide. Spreading them too wide may damage them.

**HARNESS ROUTING:**

9.7. While compressing the fuel tank unit, make sure the movement is smooth and the fuel tube and wiring harness do not pinch or bind.
- Make sure the wire harness is not stretched.
- Make sure the fuel tube is not pinched.
10. Install the fuel tank unit.

10.1. Partially insert the fuel tank unit into the fuel tank with a new base gasket.

**NOTES**

- Be careful not to damage the new base gasket.
- Be careful not to bend the fuel gauge sending unit arm.
- Do not coat the base gasket with any oil.

10.2. Line up the marks on the fuel tank and fuel tank unit, then insert the fuel tank unit into the fuel tank.

**NOTE**

To avoid a fuel leak, visually or by hand, make sure the base gasket is not pinched.
11. Tighten the fuel tank unit locknut.

**NOTICE**
If the locknut is not properly installed, the fuel tank can be damaged and will require replacement.

11.1. Hold the fuel tank unit vertically, and tighten a new fuel tank unit locknut with a new locknut plate by hand.

**NOTE**
Before tightening, line up the mark on the locknut to the start of the thread.

![Image of locknut installation](image)

11.2. Tighten the fuel tank unit locknut to the specified torque using the fuel sender wrench.

**NOTES**
- After tightening, make sure the marks are still lined up.
- Visually or by hand, make sure the base gasket is not pinched.

![Image of fuel sender wrench use](image)

12. Install the new retainer to the quick-connect fitting.
13. Connect the fuel line quick-connect fitting and fuel tank unit connector.

14. Connect the 12-volt battery terminals.

15. Check for fuel leaks.

15.1. Turn the ignition to ON, but do not turn the engine on. After the fuel pump runs for about 2 seconds, the fuel line will be pressurized. Repeat this two or three times, then make sure there is no fuel leakage.

16. Install the fuel tank unit access panel.

17. Install the remaining parts in the reverse order of removal.

18. Clear all DTCs using an i-HDS.

19. California residents only: Fill out a Vehicle Emissions Recall – Proof of Correction certificate, and use R7C as the recall number. Have the service consultant give the certificate to your client, and advise him or her to keep it as proof that the recall was completed. Your client will need to submit this certificate to the DMV only if the DMV requests it. If you need more certificates, use reorder number Y0657.