



# SERVICE BULLETIN

TCE-SB015 | April 30, 2020

## IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of  
Transportation

Issued in Accordance  
With Federal Law



### THUNDER CREEK EQUIPMENT

ThunderCreek.com

### SERVICE CONTACT

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**Subject:** MTU Chassis and Upfit Rubber Adhesive May Fail

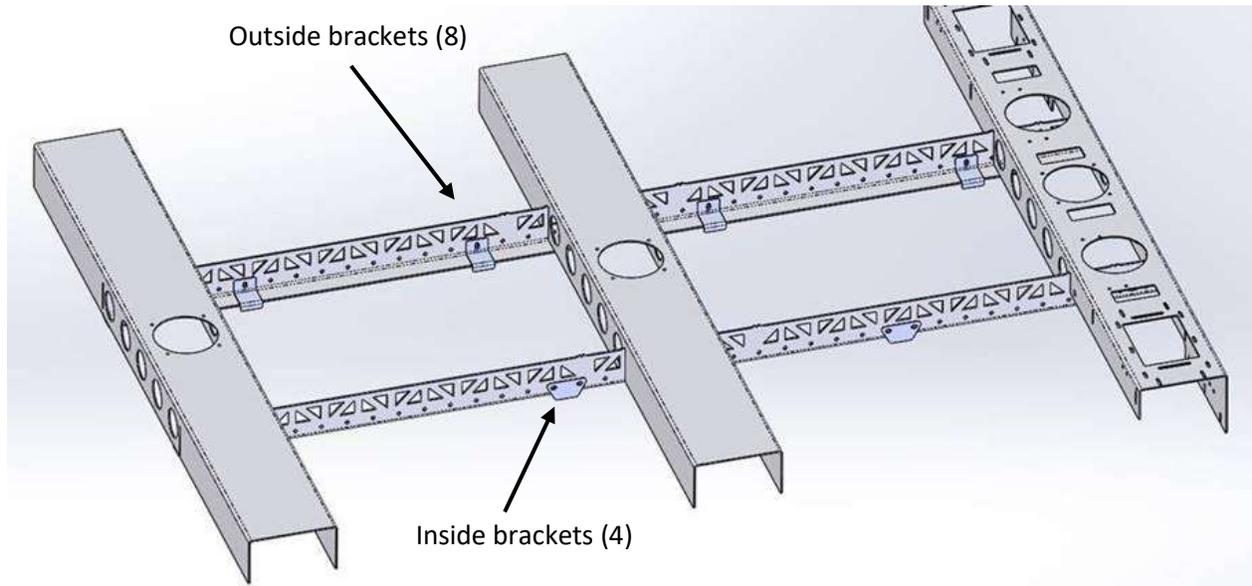
**Affected Products:** MTU trucks produced between 8/13/2018 and 3/21/2019.

**Issue Description:** The upfit unit could become separated from the truck chassis. The rubber filler that is glued between the upfit and the chassis may fail. If the glue fails, it can allow the rubber to work out from between the chassis and the frame and shifting between the upfit and the chassis could occur during braking and acceleration. Over time, the bolts that secure the upfit can shear off, causing the upfit to slide off the chassis during transport.

**Required Action:** 1) Install brackets around the rubber filler between the chassis and the upfit to secure the rubber filler in place. The brackets are designed to hold the rubber filler in place between the chassis and the upfit in the event that the glue securing the rubber filler were to fail. 2) Install provided nuts, lock washers, and hard washers on the upfitted load in order to further secure the load to the upfit.

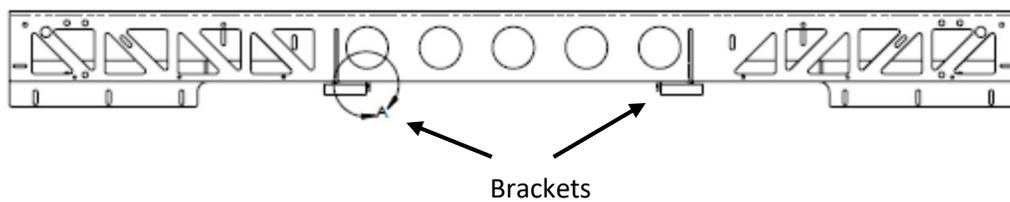
1) The brackets must be installed to hold the rubber filler in place. After ensuring the rubber is centered under the upfit, install the brackets as shown in the diagram below. Outside brackets (8) and inside brackets (4) have been provided to prevent the rubber filler from falling out. The brackets should be equally spaced, as much as possible, on the upfit frame.

### Upfit frame (from the top)

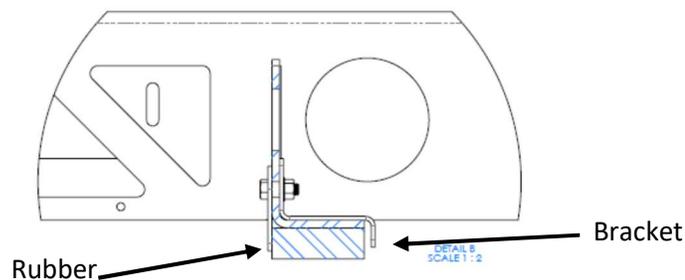


Note that this diagram only shows one side of the truck.

### Upfit frame (from the side)

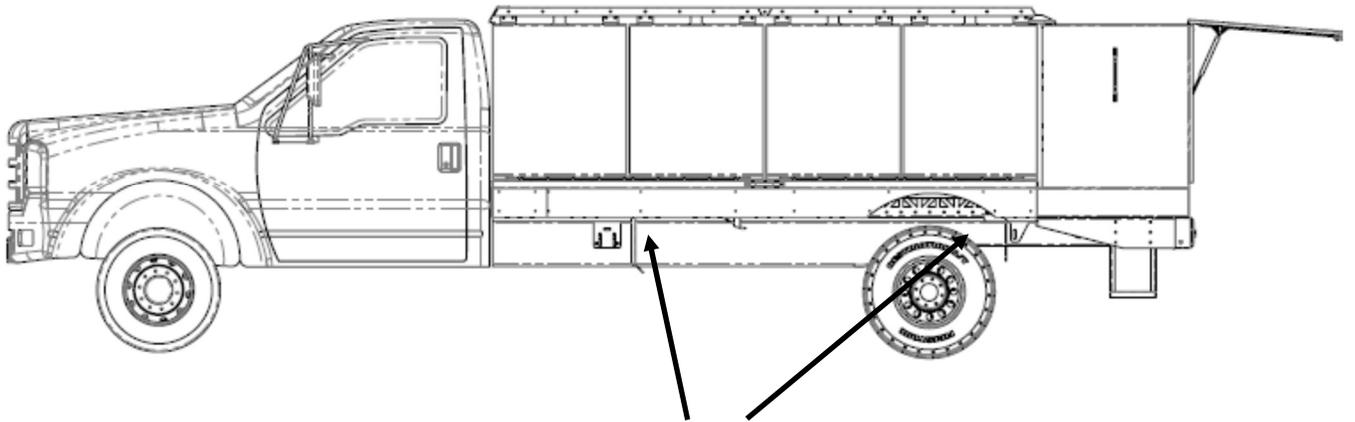


### Upfit frame (cross section)



Place the bracket on the frame, to hold the rubber in place, utilizing the 3/8 x 1" bolt, washer and lock nut provided.

2) Remove and install the new bolts, nuts, lock washers and washers (16) and torque to 100 ft. lbs. There are 4 plates that secure the upfit to the chassis and 4 bolts for each plate.



There are two plates on each side of the chassis.

This is the new hardware that will replace the bolts. Put the lock washer on the nut side and put the washer next to the bolt.



**Warranty:** Warranty labor will be paid at 1.5 hours per truck.

**Reminder:** It is a violation of federal law to sell products covered by a safety defect recall.

**Parts will be sent UPS. All service reimbursement claims must be emailed to [ryanb@thundercreek.com](mailto:ryanb@thundercreek.com).**