Recall Campaign Bulletin



Campaign No. 2020060013, July 2020

Phase 1 (GLE)

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model GLE-Class (167 platform)

Model Year 2020

Welding of Rear Crossmember / Phase 1

Mercedes-Benz AG, ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 GLE-Class (167 platform) vehicles, the tensile strength of the welds on the rear crossmember might not meet current production specifications. When the rear towing eye is used for towing, cracks might occur in the weld seams which could lead to the rear crossmember detaching from the vehicle, increasing the risk of a crash for other road users. An authorized Mercedes-Benz dealer will replace the rear crossmember on the affected vehicles.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required
  on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 179 vehicles are involved.

Order No. P-RC-2020060013

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## **Procedure**

1. Replace crossmember (A, figure 1) for rear bumper (AR88.20-P-2250ME).

i Replace nuts (B, figure 1).

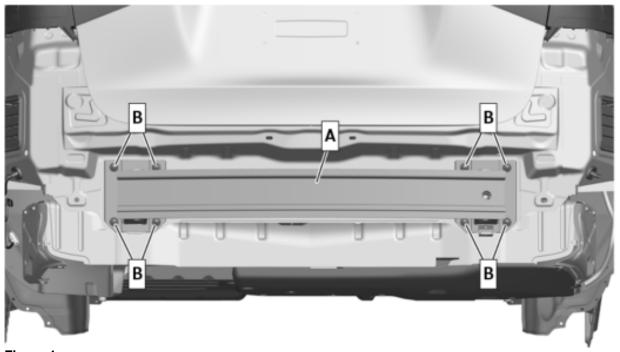


Figure 1

**Primary Parts Information** 

Qty.	Part Name	Part Number
1*	Rear end crossmember (GLE)	A 167 610 99 00
8	Nut for mounting rear-end crossmember	N 000000 008269

<sup>\*</sup>parts must be verified in XPPI by VIN

## **Warranty Information**

**Operation:** Replace crossmember for rear bumper (02-1572)

Damage Code	Operation Number	Labor Time (hrs.)
64 900 04 7	02-1572	1.3

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Operation Number labor times are subject to change.