

**SIB 63 01 20**

2020-04-28

**RECALL CAMPAIGN 20V-146 CORRECTION OF VEHICLE ORDER,
EMERGENCY BRAKING STOP LAMP**

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information Bulletin replaces Delivery Stop 630007.

MODEL

| E-Series | Model Description | Type Code |
|-----------------|--------------------------|------------------|
| K21 | R nineT | 0J03 |
| K22 | R nineT Pure | 0J13 |
| K23 | R nineT Scrambler | 0J33 |
| K47 | S 1000 R | 0D62 |
| K50 | R 1250 GS | 0J93 |
| K51 | R 1250 GS Adventure | 0J53 |
| K53 | R 1250 R | 0J73 |
| K54 | R 1250 RS | 0J83 |
| K67 | S 1000 RR | 0E23 |
| K80 | F 750 GS | 0B18 |
| K81 | F 850 GS | 0B19 |
| K82 | F 850 GS Adventure | 0K03 |
| K83 | F 900 R | 0K13 |
| K84 | F 900 XR | 0K23 |

AFFECTED VEHICLES

In order to determine if a specific vehicle is affected by this Campaign, it will be necessary to verify all VIN's through AIR (Aftersales Information Research). Based on the response of the system, either proceed with the repair or take no further action. Please note, VIN's in DCS Vehicle History Check may not appear until 24-72 hours after the release of this bulletin, therefore AIR is the recommended method for determining open campaigns.

NHTSA STATEMENT

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motorcycle covered by this notification until the recall repair has been performed. This means that dealers may not legally deliver new motorcycles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall.

Note also that:

- Substantial civil penalties apply to violations of the Safety Act

- You should not sell, lease or deliver any Certified Pre-Owned or used motorcycles subject to a safety recall until the repair is completed
- Please follow any special instructions that we provide to you for the return or disposition of recall parts

SITUATION

Vehicles were produced with an emergency stop signal function in which the brake light flashes during emergency braking. This functionality does not comply with US regulations and therefore must be turned off through recoding (programming) the vehicle.

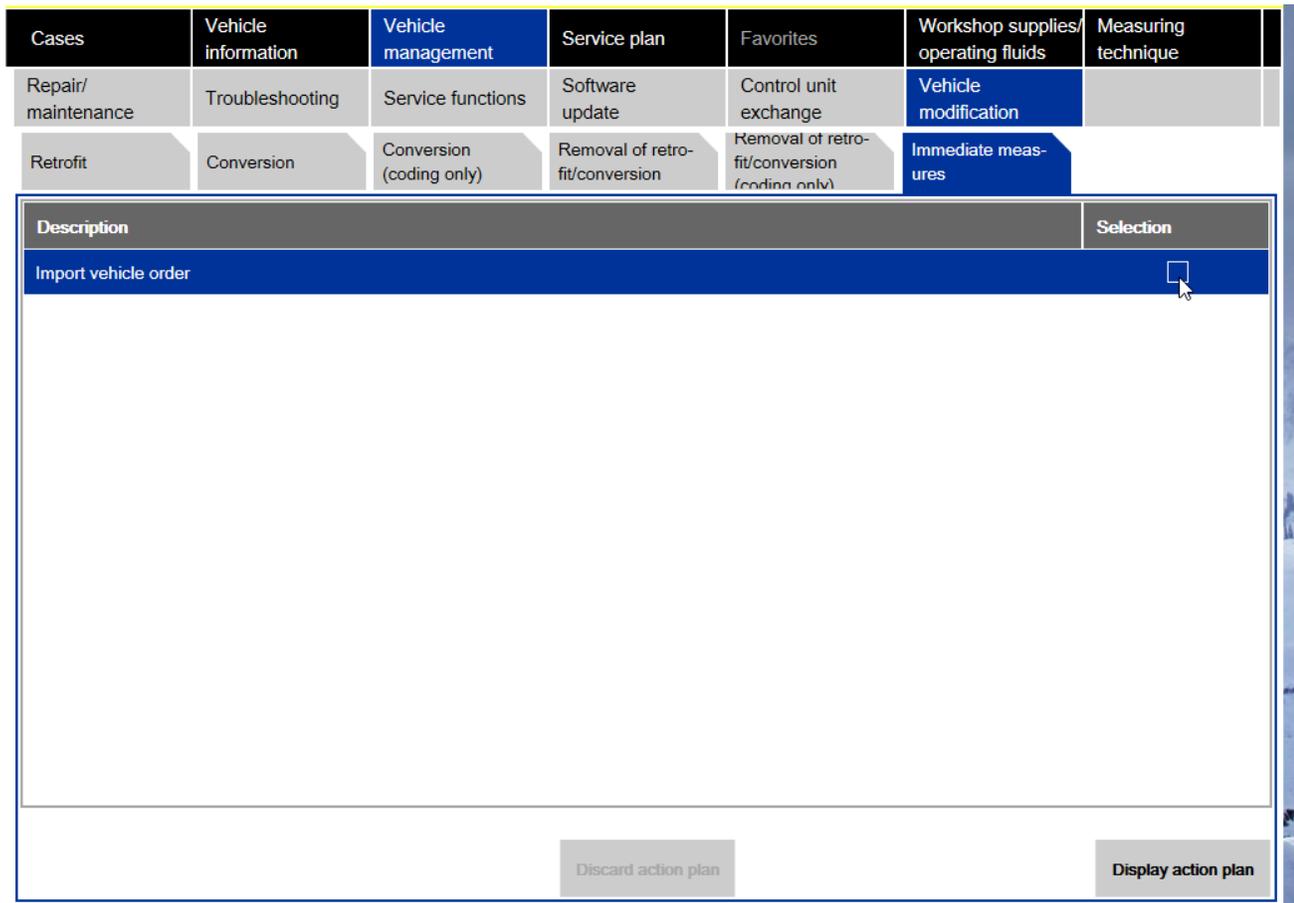
PRODUCTION SOLUTION

As of February 20, 2020 vehicles are produced without this fault.

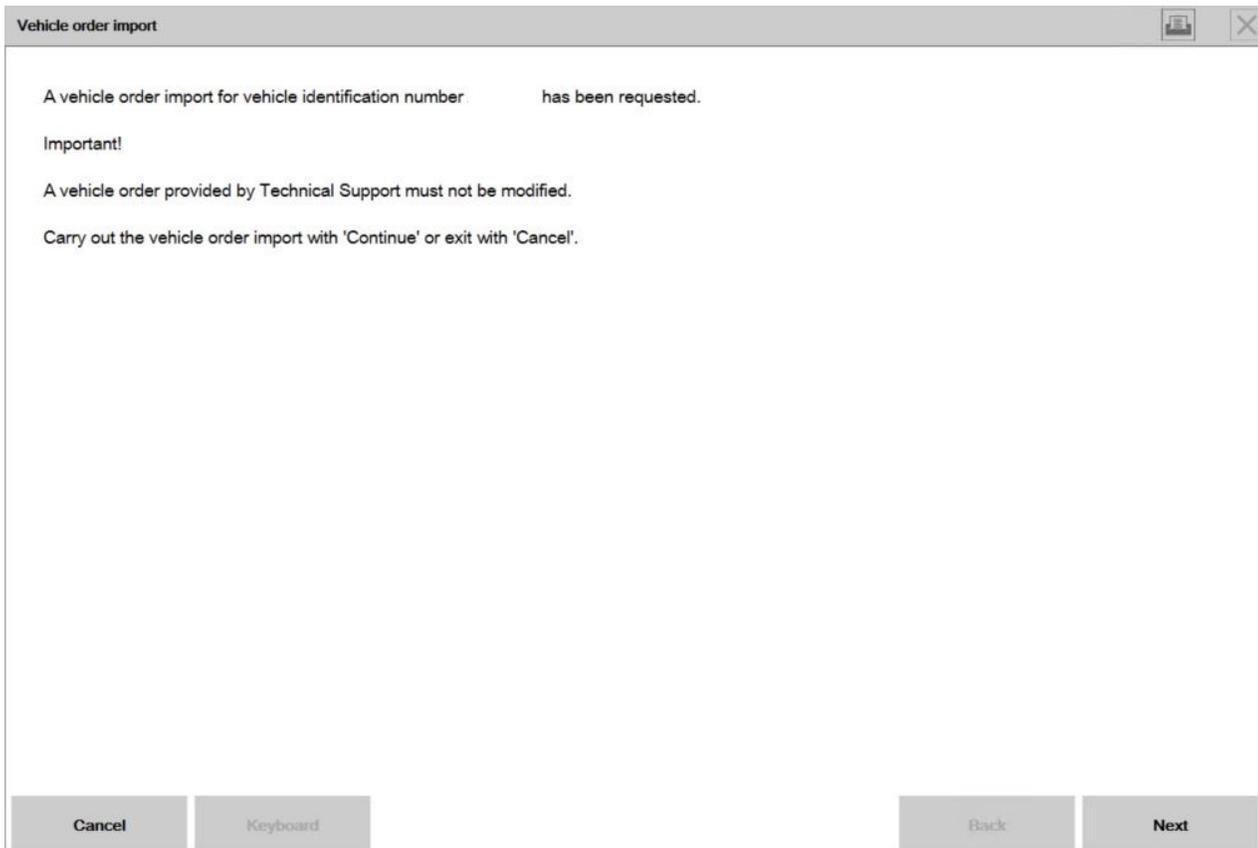
PROCEDURE

The vehicle order must be corrected according the following steps:

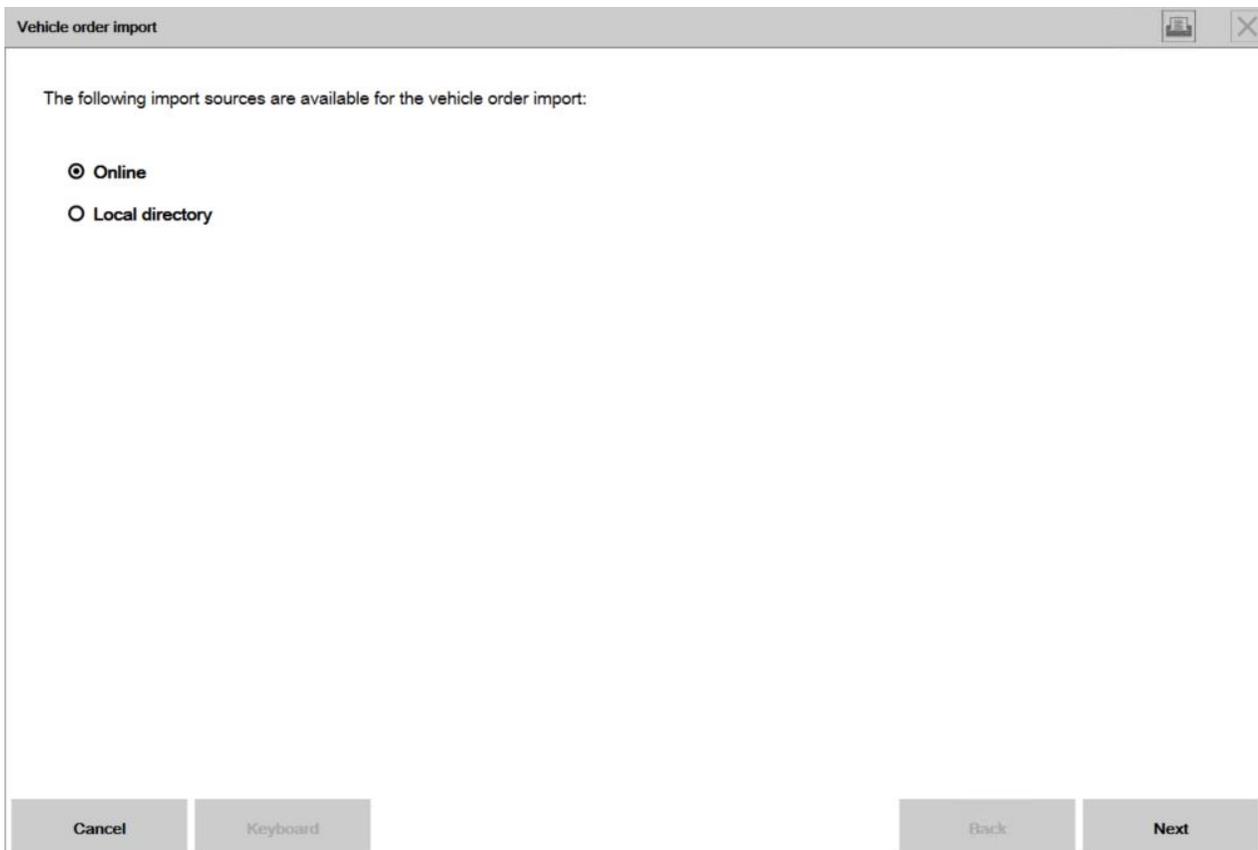
Step 1: Select - Vehicle management / Vehicle modification / Immediate actions / click box for Import vehicle order. The screen will automatically go to step 2.



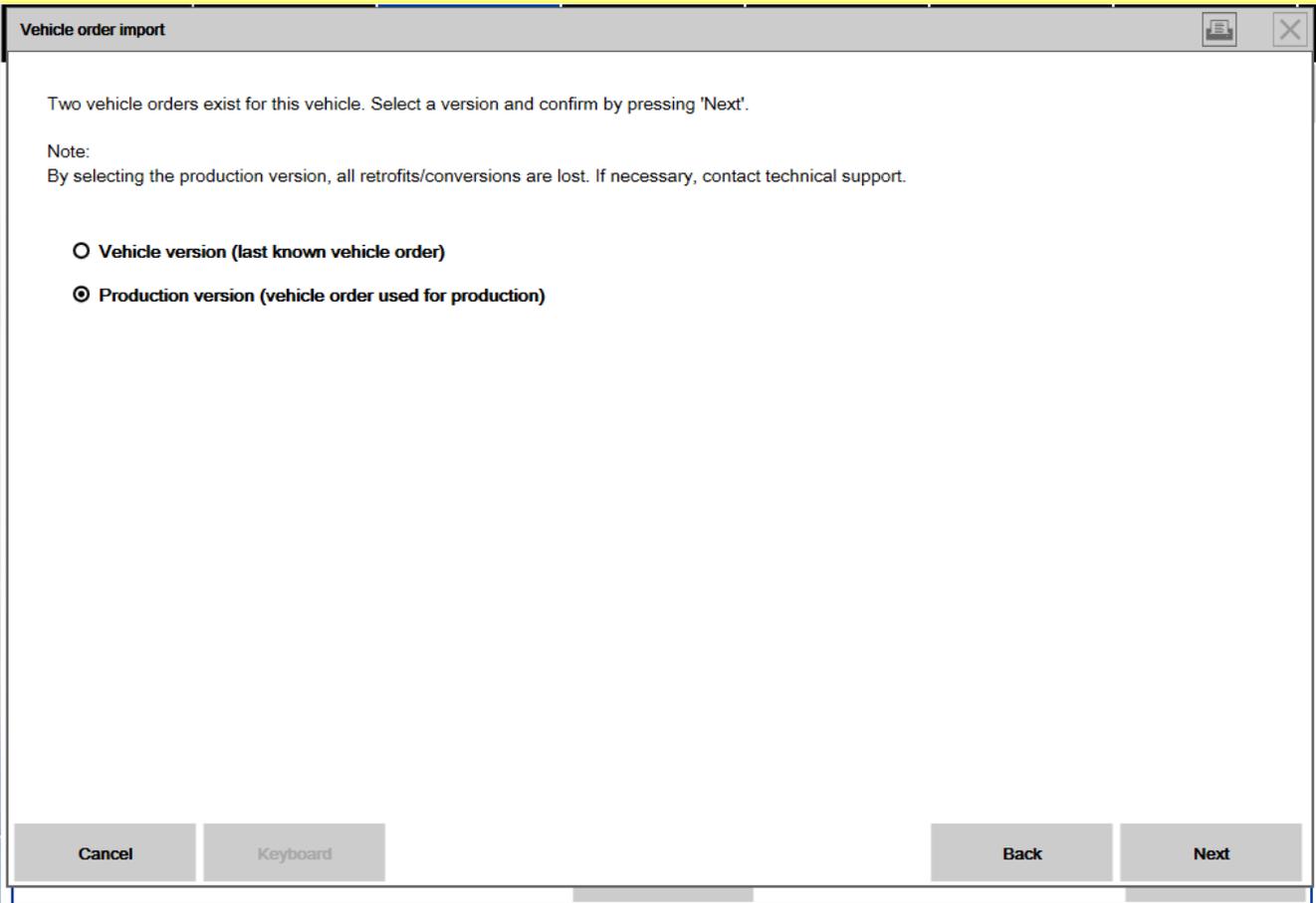
Step 2: Select – Next



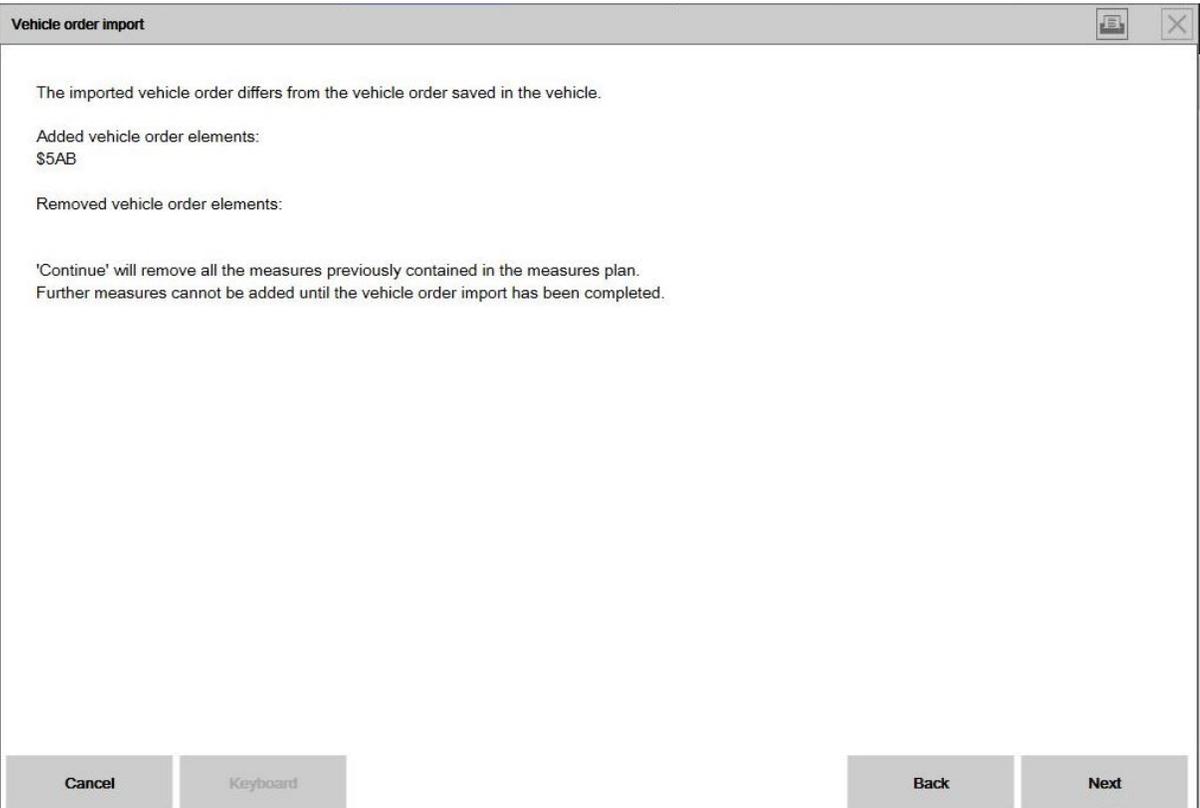
Step 3: Select - Online / Next



Step 4: Select - Production version (vehicle order used for production)/ Next



Step 5: Select Next



PARTS INFORMATION

No Parts Required.

WARRANTY INFORMATION

The repair described in this bulletin is covered under warranty regardless of time or mileage. Reimbursement for this Recall Campaign is through normal claim entry utilizing the following information:

Defect code

| | |
|------------|---|
| 0000630400 | Correction of vehicle order (emergency stop signal) |
|------------|---|

FRU number

| | |
|------------|--|
| *61 00 002 | Testing software, 3 FRUs |
| +61 00 502 | Testing software, 2 FRUs |
| 61 00 510 | Programming control units of vehicle (along with testing software), 2 FRUs |

*Main Work: These main labor operations include all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g. visual inspection, lubrication, cleaning parts etc.) and administrative tasks. Only one main labor operation can be claimed per repair visit. All other labor operations for any other line(s) must be claimed using plus code labor operations. Please refer to the Warranty Policy and Procedures Manual regarding add-ons, proper support, documentation, claims submission and archiving requirements as applicable.

QUESTIONS REGARDING THIS BULLETIN

| | |
|--------------------|---|
| Technical inquires | Please contact the Motorrad Technical Support Group |
| Warranty inquires | Submit an IDS ticket to the Warranty Department |
| Parts inquires | Submit an IDS ticket to the Motorrad Parts Department |

TREAD ACT CUSTOMER REIMBURSEMENT PLAN

(BMW of North America, LLC)

If you have paid for the repair described in the attached letter, and you would like your expenses to be considered for reimbursement, please contact your authorized BMW Motorcycle dealer. Expenses paid to repair facilities outside of the BMW Motorcycle dealer network will be considered; however, the repair procedure must meet BMW standards.

Your authorized BMW Motorcycle dealer will request a copy of your owner notification letter, as well as, your previously paid invoice. They will then inspect your motorcycle (if it is still in your possession) prior to submitting a claim on your behalf to BMW of North America, LLC for reimbursement.

Please note the following:

- Only a repair that is the subject of this safety recall is reimbursable. Consequential expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed.

- The Manufacturer's Suggested Retail Price (MSRP) for BMW Genuine Parts will be considered as the guideline for reasonable part charges.
- Repair labor, taxes and hazardous waste disposal, when previously paid, are eligible for reimbursement.
- Expenses for repairs performed more than 10 days after the date of the last owner notification sent by BMW are not eligible for reimbursement.

Your authorized BMW Motorcycle dealer should be able to answer any questions that you may have regarding your qualifications for reimbursement of a previous repair. If you qualify for such a reimbursement, your BMW Motorcycle dealer will also be able to advise you of the manner in which you can expect to receive reimbursement.

Your authorized BMW Motorcycle dealer should be your primary contact on this issue; however, our Customer Relations and Services Department may be contacted at 1-800-525-7417 for any special assistance that you may require.

In special situations where your authorized BMW Motorcycle dealer cannot be of assistance, you may submit your written request for reimbursement to:

Customer Relations and Services Department

BMW of North America, LLC

P.O. Box 1227

Westwood, NJ 07675-1227

If you intend to submit a request for reimbursement to our Customer Relations and Services department, your motorcycle (if it is still in your possession and was repaired at a facility outside of the BMW Motorcycle dealer network) will need to be inspected at an authorized BMW Motorcycle dealer before a claim can be accepted for consideration. This is to ensure that prior repairs at an outside facility meet BMW standards for recall completion.