

Classification:

RS20-004

Reference:

ITB20-012

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Date:

March 24, 2020

VOLUNTARY SAFETY RECALL CAMPAIGN 2020 Q60 REAR SEAT BELT INSPECTION

CAMPAIGN ID #: R20A5
NHTSA #: 20V-145
APPLIED VEHICLES: 2020 Q60 (CV37)

Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.

INTRODUCTION

Infiniti is conducting this voluntary safety recall campaign on certain specific model year 2020 Q60 vehicles to inspect, and if necessary, replace one or both rear seat belts. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

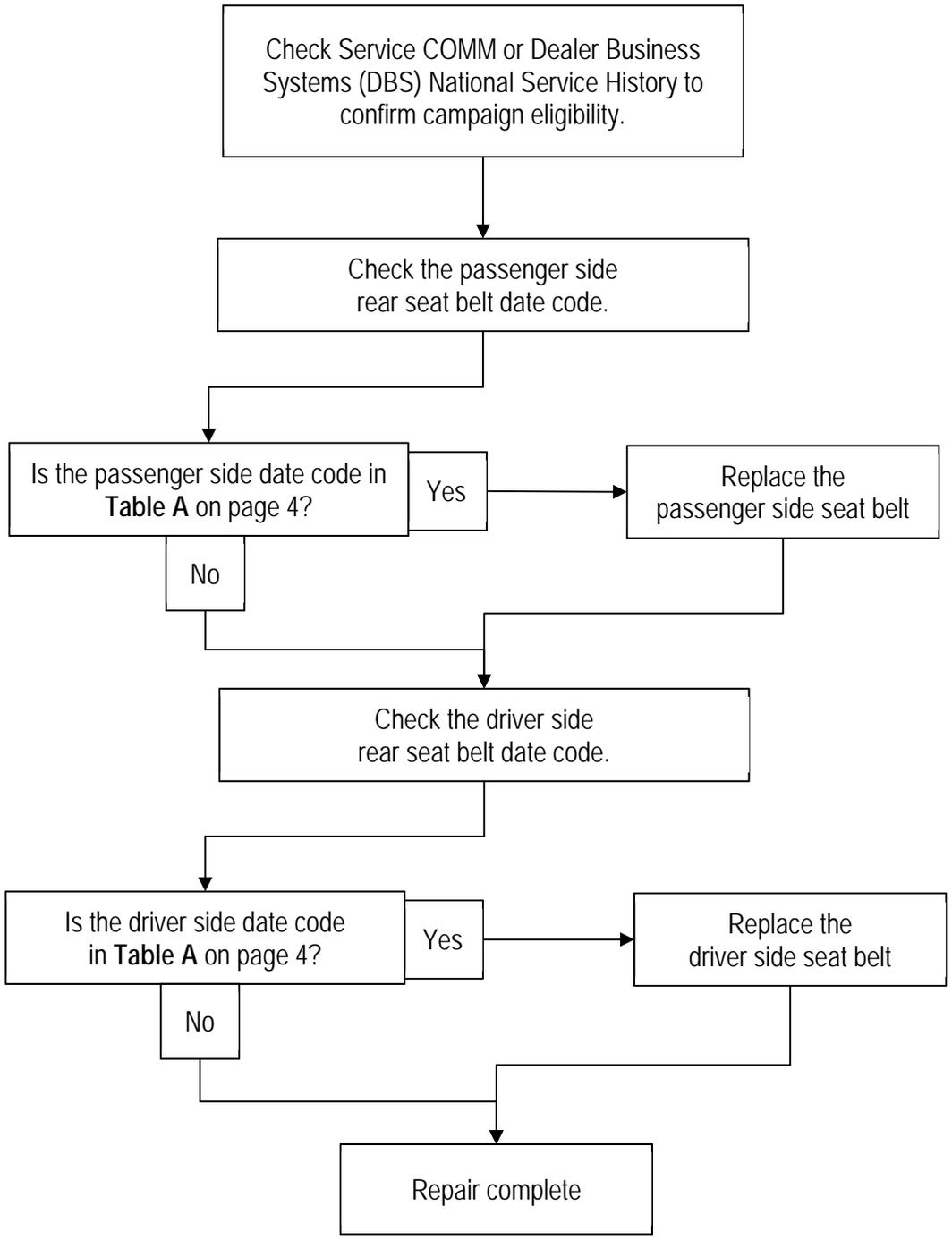
Infiniti has assigned identification number R20A5 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

RETAILER RESPONSIBILITY

It is the retailer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a retailer's inventory. **Federal law requires that new vehicles in retailer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Infiniti strongly encourages retailers to correct any used vehicles in their inventory before they are retailed.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

REPAIR OVERVIEW



SERVICE PROCEDURE

In the following steps the passenger side is shown. The driver side is similar.

1. Remove the rear seat cushion.
 - For seat cushion removal, refer to the Electronic Service Manual (ESM): Section **REPAIR > BODY INTERIOR > SEAT > REMOVAL AND INSTALLATION > REAR SEAT CUSHION.**

Rear seat cushion



Figure 1

2. Locate the date codes on the driver side and the passenger side seat belts, and write them on the repair order.

HINT: The date code label is sewn onto the seat belt near the bolt anchor.

Rear seat belt



Figure 2



Figure 3



Figure 4

3. Confirm if the passenger side date code is in **Table A** (below) and, if so, circle the date code on the repair order.
4. Confirm if the driver side date code is in **Table A** (below) and, if so, circle the date code on the repair order.
5. If neither date code was circled in step 3 or step 4, skip to step 17, otherwise proceed to step 6.



Figure 5

Table A

Seat belt	Date Code Number
Passenger side date code	20190821, 20190822, 20190823, 20190826, 20190829
Driver side date code	20190821, 20190822, 20190823, 20190826

IMPORTANT

In the following steps:

- Replace only the seat belt, or belts, that the date code was circled on the repair order.
- The passenger side is shown as a reference only. If the driver side seat belt is being replaced, reference the passenger side figures.
- Replace only one seat belt at a time.

6. Remove the inner kicking plate.



Figure 6

7. Gently pull the body side welt away from the rear side finisher.
- Pull the body side welt toward the front of the vehicle.
- HINT:** Remove just enough to allow the rear side finisher to be removed.

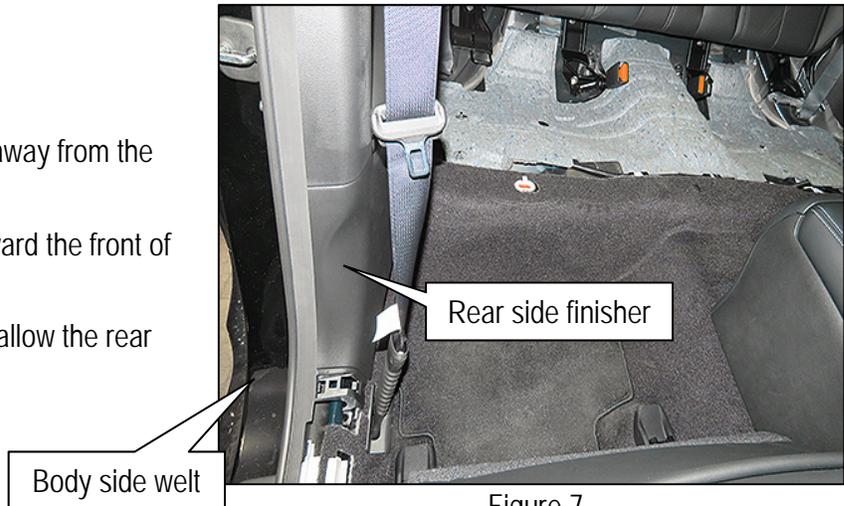


Figure 7

8. Remove the rear side finisher.
- For rear side finisher removal, refer to the ESM: Section **REPAIR > BODY INTERIOR > INTERIOR > REMOVAL AND INSTALLATION > REAR SIDE FINISHER**.
 - Do not remove the seat back.
- HINT:** The seat back will be folded down to allow the rear of the rear side finisher to be detached.



Figure 8

9. Remove the seat belt finisher.

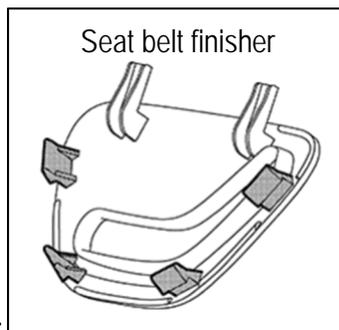


Figure 9

10. Detach the two (2) rear pillar finisher clips shown in Figure 11 and Figure 12.

HINT: This will provide clearance to allow the seat belt to be removed.

IMPORTANT: Do Not remove the rear pillar finisher from the vehicle. If it is removed, it must be replaced, which is not included as part of the repair.

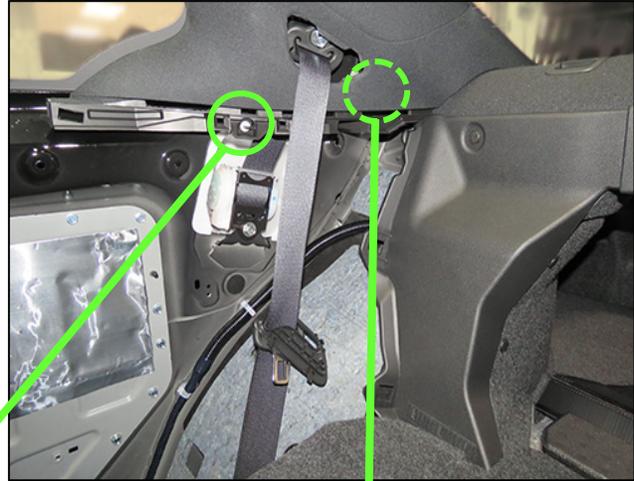


Figure 10



Figure 11



Figure 12

11. Remove the mounting anchor bolt of the seat belt retractor assembly.

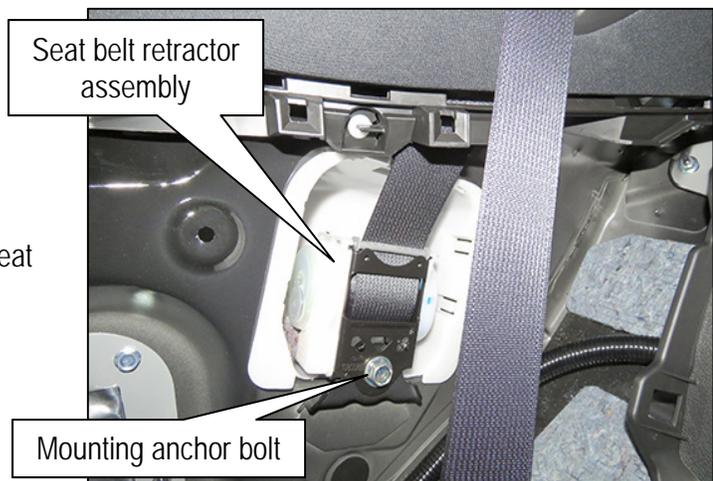


Figure 13

12. Remove the mounting anchor bolt of the shoulder anchor.

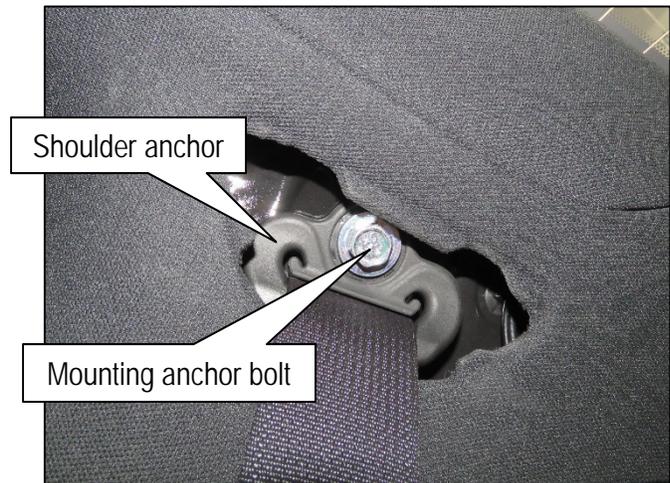


Figure 14

13. Remove the lap outer anchor plate mounting anchor bolt.

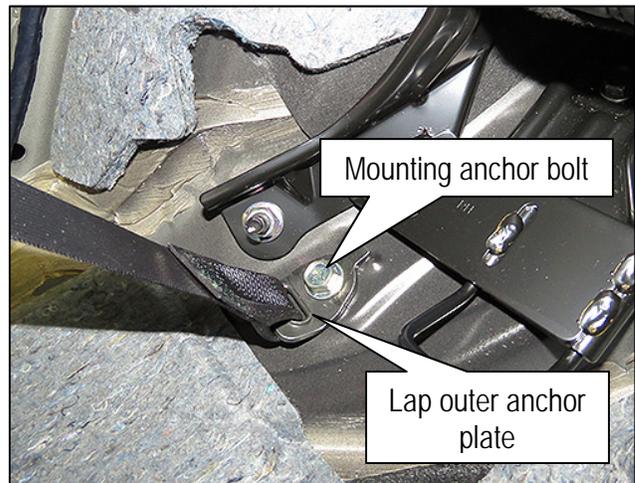


Figure 15

14. Remove the rear seat belt assembly.

15. Install the new seat belt in the reverse order of disassembly.

- See the **PARTS INFORMATION** on page 8.
- Torque for all seat belt anchor bolts:
49 N•m (5.0 kg-m, 36 ft-lb)



Figure 16

16. If the remaining rear seat belt requires replacement, perform steps 6-15 to replace it, and then proceed to step 17.
17. Reassemble the remaining components in the reverse order of disassembly.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
BELT ASSY-TONGUE,RR RH (Passenger Side Seat Belt)	H8844-5CA0A	1
BELT ASSY-TONGUE,RR LH (Driver Side Seat Belt)	H8845-5CA0A	1

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
R20A5	Inspect Right and Left Rear Seat Belt - OK Condition	R20A50	0.2 hrs
	Inspect Right and Left Rear Seat Belt - Replace One Seat Belt Assembly	R20A51	0.5 hrs
	Inspect Right and Left Rear Seat Belt - Replace Both Seat Belt Assemblies	R20A52	0.8 hrs

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
March 24, 2020	ITB20-012	Original bulletin published

