



Technical Service Bulletin

GROUP

RECALL

NUMBER

20-01-015H

DATE

March, 2020

MODEL(S)

Sonata (DN8a)

SUBJECT:

**2020 SONATA (DN8a) 16" TIRE SPECIFICATION LABEL AND
OWNER'S MANUAL (RECALL CAMPAIGN 190)**

★ IMPORTANT

***** Dealer Stock and Retail Vehicles *****

Dealers must perform this Recall Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the service department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

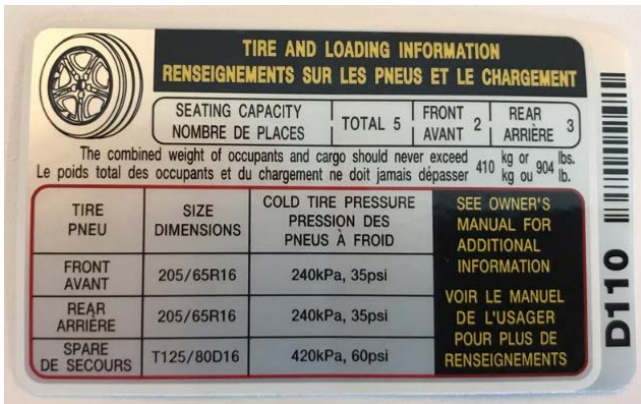
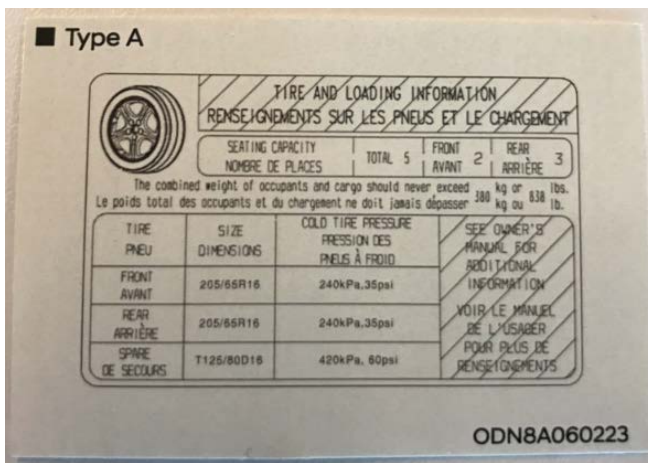
Description: Certain 2020 model year Sonata (DN8a) vehicles equipped with 205/65R16 (16") tires may indicate incorrect values for the tire sidewall aspect ratio on the Tire Specification Label and in the Owner's Manual. As such, these vehicles do not comply with Federal Motor Vehicle Safety Standards. Incorrect tire size specifications could lead to the installation of mismatched tires, increasing the risk of a crash. This bulletin describes the procedures to replace the Tire Specification Label and revise the Owner's Manual.



Applicable Vehicles: Certain 2020MY Sonata (DN8a) equipped with 205/65R16 tires

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Parts Information:

PART NAME	FIGURE	PART NUMBER	QTY.
Tire Specification Label			
Owner's Manual Label		TIRESLABELS190	1

Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part No.	Nature Code	Cause Code
Sonata (DN8a)	01DA14R0	Replace Tire Specification Label and Owner's Manual Label (16" Only)	0.2 M/H	05203-L0110	B22	ZZ4

NOTE 1: Submit Claim on Campaign Claim Entry Screen

NOTE 2: If a part is found in need of replacement while performing Recall 190 and the affected part is still under warranty, submit a separate claim using the same Repair Order. If the affected part is out of warranty, submit a Prior Approval Request for goodwill consideration prior to performing the work.

Service Procedure:

1. Wipe the existing label area with a clean towel to remove any dirt or debris.
2. Apply the new Tire Specification Label directly on top of incorrect label.
3. Open the Owner’s Manual to page 6-136 and locate the Type-A image.
4. Place the corrected Owner’s Manual Label over the Type-A image.

