

## Federal Recall Information

---

 [eportal.paccar.net/dealer/uskw/en/warranty/truck/fedrecall/Pages/20KWA.aspx](https://eportal.paccar.net/dealer/uskw/en/warranty/truck/fedrecall/Pages/20KWA.aspx)

---

20KWA

---

### Supplier

---

PACCAR

---

### Description

---

Recall 20KWA T370 Primaax Rear Suspension manufactured without second R12 relay valve

---

### Release Date

---

4/15/2020

---

### Introduction

---

Kenworth Truck Company has determined that a defect, which relates to motor vehicle safety, exists in certain T370 model chassis manufactured between September 27, 2017 and October 08, 2019.

### Revision Notes

---

05/04/2020: Updated parts list to clearly indicate which parts must be ordered through DSP and PPD.

04/28/2020: Bulletin updated with parts, repair instruction, and warranty claim information.

---

### Situation

---

24 T370 chassis (4 U.S. and 20 Canada) model year 2018-2020, built from 09/27/2017 through 10/08/2019 equipped with Primaax rear suspension.

---

### Resolution

---

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. If you are not using Service Management to start repair orders, review DWWC or SIR for "Complete" next to the "20KWA" campaign code prior to performing this repair.
3. Follow the procedures below to install an additional relay valve.

---

**It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.**

---

## Warranty

There is no time or mileage limit for this recall. Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to inspect and confirm the second R12 relay valve is correctly installed, no repair is necessary. Use Quick Claim Code 20KWAA.
- 3.0 hours labor to install missing second R12 relay valve. Use Quick Claim Code 20KWAB.
- File a long claim for extraordinary circumstances, which must be explained. A quick claim for standard labor must be filed first.

**Take-Off Parts Disposition: N/A**

<b>CLAIM CODING</b>			
Failure Location:	013-010-008	Work Accomplished:	05
Failure Type:	705	Responsibility Code:	02
SRT Code:	<b>013-904</b> 0.3 hrs. Verify installation of a 2nd R12 relay valve <b>013-905</b> 3.0 hrs. Installation of a 2nd R12 Relay valve. Cannot be used with 013-904	Claim Type:	C
		Campaign Code	20KWA

## Parts

Parts are available through PACCAR Parts Direct Ship Program (DSP) unless listed as "Source Locally" in the Part Number column.

Parts are available from PACCAR Parts where noted.

Quantity	Part Number	Description	Availability
1	K295-419Z5515-55LS	Campaign brake air valve	DSP
1	A11-1436	Bracket - ABS Modulator valve	PPD
1	G38-1021-0406	Fitting, male 90deg #4	DSP
1	AP2348	Adapter - Pipe stl plug SQH	DSP
up to 5 ft.	Source Locally	Tubing - Airbrake, orange, 5/8 in. OD	
Up to 3 ft.	Source Locally	Tubing - Airbrake, orange, 3/8 in. OD	
Up to 16 ft.	Source Locally	Tubing - Airbrake, orange, 3/4 in. OD	
1	Source Locally	Bolt - M16 x 50mm	
1	Source Locally	16mm self locking nut	
1	Source Locally	16mm washer	
2	Source Locally	8mm self locking nut	
2	Source Locally	8mm washer	
1	Source Locally	Loctite 567	

## Procedure

Refer to the attached repair procedure.

## Attachments