

H282NAS1

TECHNICAL BULLETIN

24 MAR 2020



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION:

501-10

SUBJECT/CONCERN:

SAFETY RECALL: Front Row Right Seat Frame Fixings

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:
I-PACE (X590)	2020	F80208

MARKETS:

USA

CONDITION SUMMARY:**SITUATION:**

An issue has been identified on certain Jaguar vehicles within the listed Affected Vehicle Range where one or more of the fasteners on the Right-Hand Front Seat frame assembly may be missing or incorrectly assembled. Where one or more seat fasteners is missing, the seat will not have sufficient structural integrity.

ACTION:

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the procedure(s) detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:**NOTES:**

- Email mbelicova@lear.com, mstankova@lear.com, and rbrestovansky@lear.com with the following information to obtain the front row right seat assembly for the affected vehicle: Vehicle Identification Number (VIN), retailer name and address, contact name, and contact phone number. Shipping information, shipping provider details, and tracking number will be provided.
- Use the VIN and the Electronic Parts Catalogue (EPC) to confirm part number(s) necessary to perform repairs.
- The parts listed below are to be ordered from Jaguar Land Rover Parts following normal procedures.

DESCRIPTION	PART NUMBER	QUANTITY
Front row seat frame bolt	T2H20142	4
Front row seatbelt pre-tensioner bolt	C2S27342	1

WARRANTY:

NOTE:

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is eligible for this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that all open Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code and the relevant Option Code; this will result in payment of the stated time. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.

Warranty claims must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NUMBER	QUANTITY
H282	A	Front row seat assembly - Renew	76.70.01.90	0.3	T2H20142 C2S27342	4 1
H282	B	Front row seat assembly - Renew Drive in/drive out	76.70.01.90 10.10.10	0.3 0.2	T2H20142 C2S27342 -	4 1 -

Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

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1. Renew the front row right seat assembly (see TOPIx Workshop Manual section 501-10: Seating - Removal and Installation - Front Row Seat).