

N422NAS2

TECHNICAL BULLETIN



23 MAR 2020

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION :

501-10

SUBJECT/CONCERN :

SAFETY RECALL: Second Row Seat Frame Fixings

AFFECTED VEHICLE RANGE :

MODEL:	MODEL YEAR:	VIN:
Discovery (LR)	2020	419697-429524

MARKETS :

USA

CONDITION SUMMARY :

SITUATION:

An issue has been identified on certain Land Rover vehicles within the listed Affected Vehicle Range where some of the fasteners of the second-row seat frame assembly may be missing. Where one or more seat fasteners are missing, the seat will not have sufficient structural integrity.

In the event of a crash, there is an increased risk of injury to the occupants of the vehicle.

ACTION:

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the procedure(s) detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS :

NOTE:

Use the Vehicle Identification Number (VIN) and the Electronic Parts Catalogue (EPC) to confirm part number(s) necessary to perform repairs.

VIN	DESCRIPTION	PART NUMBER	QUANTITY
420465	Second row seat frame - Right - Without power seat recliner	LR138426	1
		LR080737	1
	Second row seat frame carpet - Right - Espresso Nut - M6	LR093562	7
419697, 420290, 420754, 420797, 420799, 422121, 422323, 427184, 428673, 428695, 429524	Second row seat frame - Right - Without power seat recliner	LR138426	1
		LR080738	1
	Second row seat frame carpet - Right - Ebony Nut - M6	LR093562	7
420537, 423164, 428716, 428720, 428721, 428723, 428728, 428733, 428734, 428741, 428742	Second row seat frame - Left - Without power seat recliner	LR081082	1
		LR080743	1
	Second row seat frame carpet - Left outer - Ebony	LR080750	1
		LR111114	1
	Second row seat frame carpet - Left center - Ebony - Without power seat recliner	LR093562	5
	Second row seat frame carpet - Left center lower - Ebony Nut - M6		

WARRANTY :

NOTE:

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is eligible for this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that all open Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code and the relevant Option Code; this will result in payment of the stated time. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out

allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.

Warranty claims must be submitted or payment within 30 calendar days of completion of the repair.

VIN	PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NUMBER	QUANTITY
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VIN	PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NUMBER	QUANTITY
420537, 423164, 428716, 428720, 428721, 428723, 428728, 428733, 428734, 428741, 428742	N422	C	Second row seat frame - Left - Renew	78.85.06	1.2	LR081082 LR080743 LR080750 LR111114 LR093562	1 1 1 1 5
420537, 423164, 428716, 428720, 428721, 428723, 428728, 428733, 428734, 428741, 428742	N422	D	Second row seat frame - Left - Renew Drive in/drive out	78.85.06 02.02.02	1.2 0.2	LR081082 LR080743 LR080750 LR111114 LR093562 - -	1 1 1 1 5 - -
419697, 420290, 420754, 420797, 420799, 422121, 422323, 427184, 428673, 428695, 429524	N422	E	Second row seat frame - Right - Renew - Ebony Carpet	78.85.07	1.0	LR138426 LR080738 LR093562	1 1 7
419697, 420290, 420754, 420797, 420799, 422121, 422323, 427184, 428673, 428695, 429524	N422	F	Second row seat frame - Right - Renew - Ebony Carpet Drive in/drive out	78.85.07 02.02.02	1.0 0.2	LR138426 LR080738 LR093562 - -	1 1 7 - -

VIN	PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NUMBER	QUANTITY
420465	N422	G	Second row seat frame - Right - Renew - Espresso Carpet	78.85.07	1.0	LR138426	1
						LR080737	1
						LR093562	7
420465	N422	H	Second row seat frame - Right - Renew - Espresso Carpet Drive in/drive out	78.85.07 02.02.02	1.0 0.2	LR138426	1
						LR080737	1
						LR093562	7
						-	-

Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION: SECOND ROW LEFT SEAT FRAME

1. Renew the second row left seat frame (see TOPIx Workshop Manual Section 501-10: Seating - Removal and Installation - Second Row Left Seat Frame).

SERVICE INSTRUCTION: SECOND ROW RIGHT SEAT FRAME

1. Renew the second row right seat frame (see TOPIx Workshop Manual Section 501-10: Seating - Removal and Installation - Second Row Right Seat Frame).