



SIB 63 01 20

2020-02-03

## RECALL CAMPAIGN 20V-052: REAR REFLECTORS

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information Bulletin (Revision 1) replaces SI B63 01 20 **dated January 2020**.

### What's New (Specific text highlighted):

- Cause
- Correction
- Procedure
- Parts
- Warranty

### MODEL

| E-Series | Model Description          | Production Date    |
|----------|----------------------------|--------------------|
| G07      | X7 Sports Activity Vehicle | November 2-9, 2019 |

### AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with ISPA NEXT.

Recall letter and Q&A are attached.

### SITUATION

The rear reflectors may not fully comply with a Federal requirement. The amount of reflectivity may be slightly less than required.

### CAUSE

A supplier production issue.

### CORRECTION

Replace both rear reflectors.

### PROCEDURE

Replace both rear reflectors following repair instructions **REP 63 14 140 "Replacing rear reflector, rear"**.

## PARTS INFORMATION

Only use and invoice the part numbers below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of claim.

| Part Number     | Description     | Quantity |
|-----------------|-----------------|----------|
| 63 14 7 463 977 | Reflector left  | 1        |
| 63 14 7 463 978 | Reflector Right | 1        |

## WARRANTY INFORMATION

### Retailing Vehicles with Stop-Sale After Repair Completed

You will need to have the repair order (RO) number and the RO close date to retail (RDR) an affected vehicle only after it is repaired as required.

### Recall-Specific Flat Rate Labor Operation Codes – Current Status

The special flat rate labor operation codes (Main and Plus) for this Recall repair will be available shortly, after which, this Recall claim can then be submitted.

### Interim Procedure and Information (Do not use for claim submission)

The interim information below is for Repair Order invoicing completed Recall repairs ONLY, please do not use the following labor operations code to submit the claim.

|              |            |  |
|--------------|------------|--|
| Defect Code: | 0063690100 |  |
|--------------|------------|--|

**Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop**

| Work Pkg | Labor Operation<br>Place Holder | Description (Plus work)   | Labor<br>Allowance |
|----------|---------------------------------|---|--------------------|
| # 1      | 63 00 009                       | Replacing both rear reflectors, rear <b>(For RO invoicing only, do not use this labor operation for claim the submission)</b> | 1 FRU              |

Or:

The vehicle arrives at your center and this Recall Campaign shows open (No other Main work will be performed/claimed during this workshop visit)

| Work Pkg | Labor Operation Place Holder | Description (Main work)   | Labor Allowance |
|----------|------------------------------|---|-----------------|
| # 2      | 63 00 009                    | Replacing both rear reflectors, rear <b>(For RO invoicing only, do not use this labor operation for claim the submission)</b> | 2 FRU           |

Only submit the claim for this Recall repair once the special Recall-Specific flat rate labor operation codes become available.

### Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes (For example: B63 01 20 WP 1), unless otherwise required by State law.

### Supporting Materials

[picture\\_as\\_pdf B630120 Recall Notice.pdf](#)

[picture\\_as\\_pdf B630120 2020-BMW-MY2020-G07-RearReflectors-QA-\(24Jan2020\).pdf](#)

## **NON-COMPLIANCE RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-052: Rear Reflectors – B63 01 20

BMW AG is conducting a Voluntary Non-Compliance Recall (effective January 24, 2020) on certain Model Year 2020 BMW X7 SAV models that were produced between November 2, 2019 and November 9, 2019.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Non-Compliance Recall 20V-xyz  
Rear Reflectors  
Model Year 2020  
BMW X7 SAV  
Last Update: 01/24/20**

**Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?**

Certain Model Year 2020 X7 SAV models in the US, produced in November 2019, are potentially affected.

**Q2. What is the specific issue?**

Due to a supplier production issue, the rear reflector(s) may not fully comply with a Federal requirement. The amount of reflectivity may be slightly less than required.

**Q3. What can happen as a result of this issue?**

When parked, potentially affected vehicles may be slightly less visible to drivers approaching from behind.

**Q4. Why are other vehicles not included in this Non-Compliance Recall?**

Other vehicles have rear reflectors installed that fully comply with Federal requirements.

**Q5. Can I continue to drive my vehicle?**

Yes. However, when you receive a letter requesting you to make an appointment to have this Non-Compliance Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q6. How will I be informed of this Non-Compliance Recall?**

You will receive a letter in March via First Class mail advising you of this Non-Compliance Recall and requesting you to schedule an appointment with an authorized BMW center to have this Non-Compliance Recall performed. You can locate your nearest authorized BMW center at [www.bmwusa.com/dealer](http://www.bmwusa.com/dealer).

To ensure BMW Group has the most recent contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](http://www.bmwusa.com/myBMW). Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

**Q7. How will my vehicle be repaired?**

The rear reflector(s) will be replaced.

**Q8. How long will the repair take?**

This repair should take approximately one hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed **for free** by your authorized BMW center.