



September 2020

Dealer Service Instructions for:

# **Equipment Safety Recall W64**

## **NHTSA 20E-060**

### **Drivers Side Floor Mat**

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#### **Subject**

FCA US LLC (FCA US) has announced an equipment safety recall on certain Mopar Floor Mat Kits part numbers: 82215323, 82215321, 82215323AB, 82215321AB, 82215323AC, 82215321AC, 82215322, 82215320, 82215322AB, 82215320AB, 82215322AC, 82215320AC, 82215421, 82215422, 82215421AB, 82215422AB, 82215421AC, 82215422AC, 82216268AA, 82216269AA.

Customers may have purchased the above Mopar Floor Mat Kits part numbers intended for the 2019 - 2020 (DT) Ram 1500 Pickup. The driver's side all-weather floor mat may in certain circumstances, interfere with the raised feature on an all-weather floor mat, possibly inhibiting the accelerator pedal from promptly repositioning to a lesser depressed position after the driver releases pressure on the accelerator pedal. If the accelerator pedal interferes with the mat, the vehicle may not decelerate as expected when the driver releases the accelerator pedal, which can cause a vehicle crash without prior warning. By continued braking, however, the driver can activate brake-throttle override to close the throttle and bring the vehicle to a safe stop.

### Inspection of Drivers Side All-Weather Floor Mat

Visually inspect the driver’s All-Weather floor mat for the rib space as shown in the **Figure 1** of the illustration and look on the backside of the mat for last two letters at the top row number **Figure 2** as shown in the illustration below if the last two letters are **AA, AB, AC** that is defective floor mat. If a defective floor mat is identified, the rib material on 4 ribs that are in front of the accelerator pedal **MUST** be removed.



Figure 1 – All-Weather Drivers Side Floor Mat



Look for the last 2 letters at the top of the mat number and end of the number, any letters that is **AA, AB, AC** is a **defective** driver side floor mat.

Figure 2 – Back of Floor Mat

### **Parts Information**

No parts required for this campaign.

**Customers of modified driver's side floor mats will be included in a future Customer Satisfaction Notification campaign and will be notified when the replacement floor mat becomes available to have the driver's side modified floor mat replaced.**

### **Parts Return**

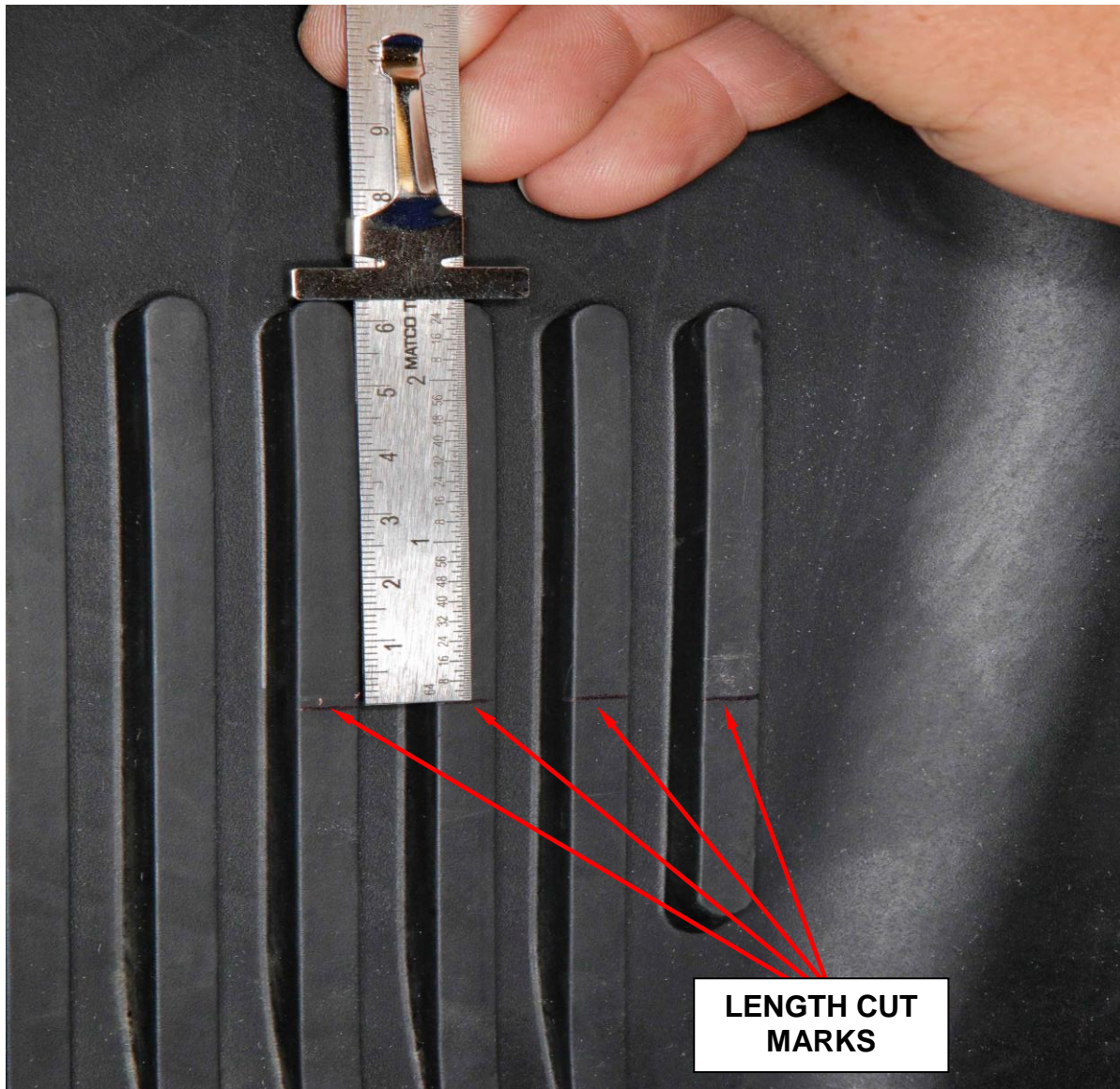
No parts return required for this campaign.

### **Special Tools**

No special tools are required to perform this service procedure.

**Service Procedure**

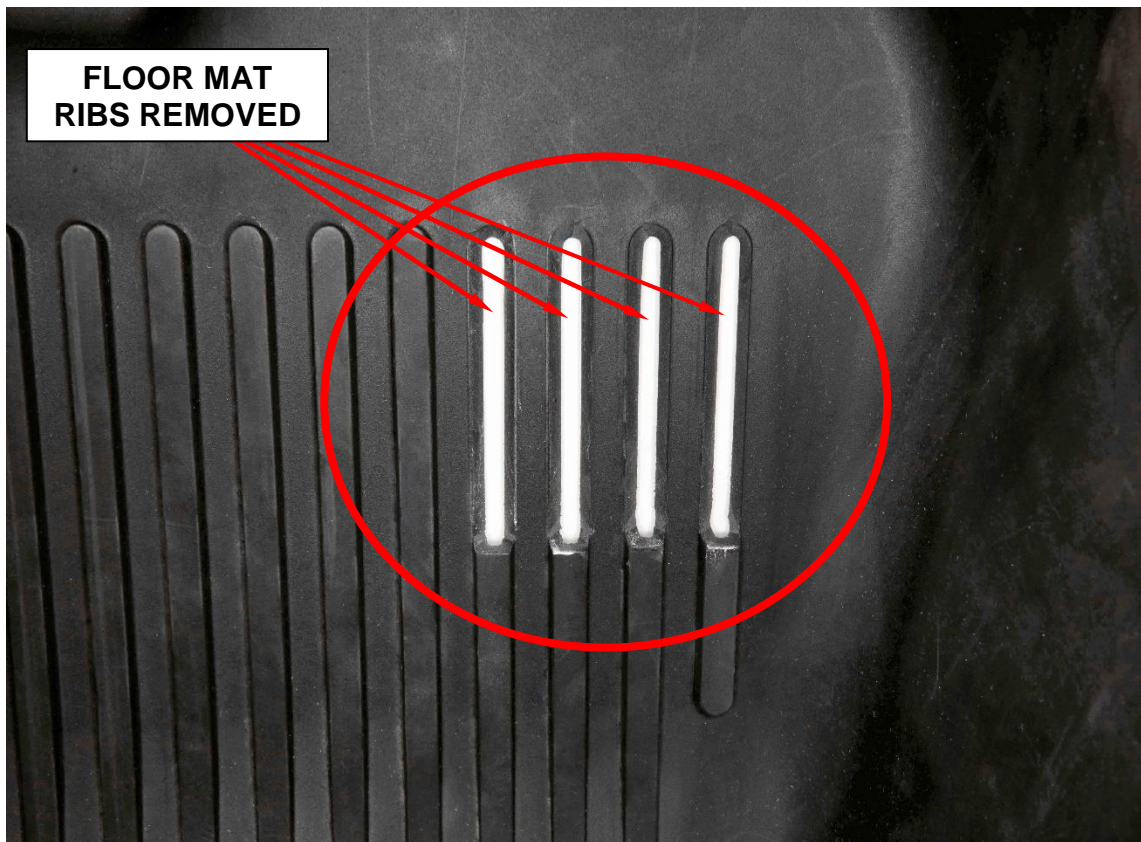
1. Place the floor mat on a smooth working surface.
2. Measure 2 ½ inches (65mm) down on the last 4 ribs on the right front side of the floor mat and place a mark on each rib (Figure 4).



**Figure 4 – Floor Mat Measurement**

**Service Procedure [Continued]**

3. Using a utility knife or equivalent cut the marked floor mat ribs on the right front side of the floor mat from the top down to the mark and remove the cut portion, repeat this on all 4 ribs (Figure 5).



**Figure 5 – Floor Mat Ribs Removed**

4. Return the modified the driver side floor mat to the customer.

**Completion Reporting and Reimbursement**

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	<b>Labor Operation Number</b>	<b>Time Allowance</b>
Inspect drivers side floor mat	23-W6-41-81	0.2 hours
Inspect and modify drivers side floor mat	23-W6-41-82	0.2 hours

**NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.**

**Dealer Notification**

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

**Owner Notification and Service Scheduling**

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers.

**Additional Information**

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations  
FCA US LLC