



Escape Trailer Industries LP
43851 Industrial Way,
Chilliwack, BC Canada
V2R 4L2

[Customer Name]
[Customer Address]
[Customer Address]
[Customer Address]

[Date]

IMPORTANT SAFETY RECALL

Safety Recall Notice 20E071 for Dometic R1731, R2131 and S31 recreational vehicle cooking stoves.

This notice applies to your vehicle: [Trailer Model]
Your Vehicle Identification Number: [VIN]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Escape Trailer Industries has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the Vehicle Identification Number shown above. There is potential for a gas leak to occur on the cooking stove installed in your vehicle.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment is to provide you with the highest level of service and support.

What is the issue?

Dometic Corporation has determined that a potential defect, which relates to motor vehicle safety, exists with respect to the R1731, R2131 and S31 cooking stoves manufactured between May 2018 and July 9th, 2020. Escape Trailer Industries installed these stoves in trailers manufactured January 10th, 2020 and October 30th, 2020. These stoves have the potential for a gas leak at the joint between the gas saddle valve for the burners and the manifold under the burner surface.

What will Escape do?

Escape Trailer Industries is contacting all affected customers to make them aware of this potential defect, and providing customers with contact details for Dometic Corporation in order for them to request a remedy kit which will be supplied direct by Dometic Corporation at no charge.

What should you do?

Firstly, we recommend you confirm the model and serial number of the cooking stove installed in your vehicle. You will need both the model and serial number when contacting Dometic Corporation. Please also note that only the model numbers and the serial numbers listed are affected by the recall.

R1731 & R2131, 2020 models, serial range 00100000 through 02799381.
Once confirmed, please contact Dometic Corporation to obtain Service Kit Number 57725. Email recall@dometic.com or call 888-943-4905 / 574-389-3713 (local), press 2.

- How long will this take?** The remedy is expected to take no more than two hours to complete, and should be performed by a qualified service technician. The information provided by Dometic Corporation will confirm how to make arrangements for the work to be performed.
- What if you no longer own this vehicle?** If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.
- Can we assist you further?** If you require further assistance in getting your vehicle repaired promptly and without charge, please contact partsandservice@escapetrailer.com. If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov.

Thank you for your attention to this important matter.

Escape Trailer Industries Customer Service