IMPORTANT SAFETY RECALL



This notice applies to your vehicle,

Vehicle Identification Number (VIN): Model Year/Model: 2020 / DIVO

NHTSA: 20V-731

RE: SAFETY RECALL - REAR LEFT-HAND DRIVE SHAFT MAY BREAK (BUGCR032)

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BUGATTI Automobiles SAS has determined that a defect relating to motor vehicle safety can exist in certain 2020 model year BUGATTI Chiron and DIVO vehicles worldwide.

Our records show that you are the owner of a vehicle potentially affected by this defect.

What is the issue?

The rear left-hand drive shaft may have a defect which as a result in certain conditions of hard driving may cause the left-hand drive shaft to break. A broken driveshaft could result in parts detaching and becoming a road hazard, increasing the risk of a crash.

What will we do?

To correct this defect, your authorized BUGATTI Partner will replace the rear left-hand drive shaft. This work will take approximately two (2) days to complete and will be performed for you free of charge. This replacement can only be performed, because of the required chassis set up post repair, by an authorized BUGATTI Service Partner of Excellence in the USA — these are located in Greenwich, Connecticut and Beverly Hills, California.

What should you do?

To avoid any potential issue, the car shouldn't be driven until the driveshaft has been replaced. Please contact your authorized BUGATTI Partner without delay to schedule a repair appointment and refer to Bugatti's recall number BUGCR032. Your Partner will then manage the replacement of the rear left-hand drive shaft with the relevant BUGATTI Service Partner of Excellence on your behalf. Please note that all transport related costs will be covered by BUGATTI for this recall.

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Lease vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

Can we assist you further?

If you have any questions, require any assistance or if you would like us to address any concerns that you may have, please email our dedicated Customer Service team at customerservice.americas@bugatti.com. Owners may contact Bugatti customer service at 1-703-826-7545.

In the event your authorized BUGATTI Partner fails or is unable to remedy the defect free of charge within a reasonable time, you may also submit a complaint to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at I-888-327-4236 (TTY: I-800-424-9153); or go to http://www.safercar.gov.

Checking your vehicle for open Recalls

To check your vehicle's eligibility for repair under this or any other recall campaign, please visit www.bugatti.com and click on the Look-Up Recalls link to enter your Vehicle Identification Number (VIN) into the Recall Campaign Look-Up tool.

We would like you to know that we sincerely appreciate your continued support of our cars. I do apologize for the fact that we have to ask you to allow us to recall your car for this modification.

Yours Sincerely,

Holger Brandt

Director, Aftersales & Customer Services

BUGATTI Automobiles S.A.S