

Herndon, XXX XXth, 2020

Automobili
Lamborghini America LLC

IMPORTANT SAFETY RECALL – NHTSA Recall No. 20V-713

This notice applies to Your Lamborghini Urus with the VIN XXXXXXXXXXXXXXXX

Dear Lamborghini Owner, Lessee,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Automobili Lamborghini S.p.A. has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2019 and 2020 Urus vehicles. Our records indicate that you are the owner of a vehicle in this recall.

What is the issue?

On the affected vehicles, a quick connector attached to the fuel line located in the engine compartment might not function properly. In certain instances, the quick connector could be exposed to high engine temperatures that are above the connector's designed specification limit. These high temperatures can cause the quick connector to become damaged, which could potentially result in a connection malfunction, ultimately resulting in a fuel leak. A strong fuel smell in the engine bay is an indication of a fuel leak.

Fuel leakage near an ignition source increases the risk of an engine bay fire.

It is necessary to repair these vehicles due to these possible malfunctions. If you are not the only driver of this vehicle, please inform all other vehicle operators to ensure the vehicle is repaired as soon as possible.

What Do You Need to Do?

In the interest of your own safety and that of your passengers, please contact your preferred authorized Lamborghini dealer immediately to schedule an appointment to have this important repair performed, free of charge. You can locate your nearest authorized Lamborghini Dealer at <https://www.lamborghini.com/en-en/ownership/dealer-locator>.

What will Lamborghini do?

2200 Ferdinand Porsche Drive
Herndon, VA 20171
USA
Telephone +1-866-681-6276
Fax +248-754-6599

Lamborghini will replace the fuel line quick connector with a newly designed part free of charge. The repair may take up to 1 hour to complete. We apologize for any inconvenience this recall may cause.

Please bring this letter and your Service Booklet with you when you visit the dealer, so that the dealer can make all necessary entries.

What if you are not the current owner of this vehicle?

You can update your vehicle ownership or contact information by filling out the enclosed document (Appendix A) and sending it to Lamborghini by following the instructions.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

What if you have questions or experience problems?

Should you need additional assistance, you may contact Lamborghini Customer Care at:

Email at CustomerCareAmerica@lamborghini.com or by calling 1-866-681-6276 from 9 AM to 5 PM Eastern Time, Monday through Friday.

If your Lamborghini Dealer is unable to remedy the defect without charge and within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We would like to invite you to download LAMBORGHINI UNICA, the app made exclusively for Lamborghini Customers, from the App Store or Google Play. UNICA can be used to manage your Lamborghini vehicles, book an appointment with your favorite Dealer, and discover the full functionality of your Lamborghini. The app is also your source for the latest news on the Lamborghini World as well as recall alerts, service history, and other important updates. With UNICA, all of this functionality can be managed directly from your smartphone.

We sincerely apologize for any inconvenience this recall may cause; however, be assured that Lamborghini is concerned about your safety and security.

Yours faithfully,



Alessandro Farneschi
President & CEO
Automobili Lamborghini America LLC



René Suelzner
Director After Sales
Automobili Lamborghini America LLC

Appendix A

Automobili Lamborghini America LLC

Customer Service Department

2200 Ferdinand Porsche Drive

Herndon, VA 20171

Email: CustomerCareAmerica@lamborghini.com

Fax: + 1-248-754-6599

Vehicle Identification Number (VIN)

Vehicle cannot be checked because it has been:

- Scrapped
- stolen
- sold to a domestic buyer
- sold to an overseas buyer

to new address:

Name: _____

First name: _____

Street: _____ **House No.:** _____

ZIP code: _____ **City:** _____

Country: _____

Date / signature: