



STARCRAFT

IMPORTANT SAFETY RECALL This Notice Applies to Your Recreational Vehicle Safety Recall: 20V-662 November 18, 2020

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exits in certain 2021 Vision, Vision XL, Emblem, Alante, Precept and Precept Prestige Class A motorhomes equipped with a LCI P2K Bedlift system.

Reason for this recall	The electric motor of the bed lift system may fail which could allow the bed to drop downward from a stowed position until caught by safety straps increasing the risk of injury to occupants and possible crash while driving.
Recall Remedy	Replace the defective motor of the bedlift system. This remedy is free of charge, and will take approximately 1 hour to complete.
What we need you to do	Please contact your Dealer and set an appointment for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint, contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to http://www.safercar.gov.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely, Compliance Management Jayco Motorized