



December 8, 2020

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act

RE: Dometic S31, R1731, AND R2131 Series COOKING STOVES; Recall – 20E071

Dear Valued Customer:

Dometic Corporation has decided that a defect which is related to motor vehicle safety exists on the S31, R1731, AND R2131 Series COOKING STOVES that were manufactured between May of 2018 and July 9, 2020.

The Problem:

The user of a recreational vehicle or marine vessel can become aware of the potential defect when, after some period of usage, begins to smell gas near the stove when it is not in operation; if the user or other servicer then attempts to tighten the bolts that hold the valves under the stove burners, the tightening action can cause irreversible damage to the o-ring seal at the valve(s), resulting in a continuous gas leak. Such leak can result in a fire. **Affected Units:**

The potentially affected Cooking Stoves have the following model series numbers

S31

with suffixes **S31** with suffixes BMFBO, BPFBO, SPCMO, SPFMO **R1731** with suffixes BBPFBO, BBPCMO, BBPFBR, BBPFMO, BDICMO, BSPCMO, BSPCMR, BSPFBO, BSPFBR, BSPFMO, BSPFMR, SLICMO, SSPCMO, SSPFBO, SSPFBR, SSPFMO, AND SSPFMR **R2131** with suffixes BBPFBO, BBPCMO, BSPCBO, BSPCMO, BSPFBO, BSPFMO, BSPFMR, SSPCMO, SSPFMO,

The potentially affected Cooking Stoves have serial number ranges as follows:

the S31 Cooking Stoves that are in the population of the potentially defective units are **between SU02100001 – SU0210100; SU93600001 – SU93600300; and SU82200001 – SU83900100.**

the R1731 and R2131 Cooking Stoves that are in the population of the potentially defective units are **between 81897193 through 02799381.**

IF YOU OWN ONE OF THE UNITS SHOWN ABOVE AND YOU SMELL GAS, BECAUSE GAS CAN LEAK INTO THE RV THROUGH A DAMAGED STOVE VALVE, YOU MUST IMMEDIATELY SHUT THE GAS OFF AT THE RV LP TANK REGULATOR. THEREAFTER, DO **NOT** ATTEMPT TO USE LP GAS WITHIN THE RV UNTIL THE STOVE VALVE IS REPAIRED AND DO NOT ATTEMPT TO USE THE COOKING



RV GROUP

6. There is a RECALL RESPONSE CARD with each RECALL REMEDY KIT. Make sure that the service center or dealer fills in the 20E071 Cooking Stove Recall Response Card and sends it back to Dometic. The Recall Response Card is already set up with postage for return.

If YOU no longer Own the RV or Boat with the S31, R1731, or R2131 cooking stove: If you are no longer an owner of an RV or Boat that has an S31, R1731, or R2131 cooking stove, please call us (661) 949-3322 Ext. 222 and tell us the name and address of the new owner, dealer, service center, or whomever you delivered the RV or RV appliance to. We would greatly appreciate you furnishing us with this information so we can follow through with notification to the subsequent owner.

You May Receive More Than One Mailing Regarding Recall 20E071:

In order to reach as many customers who own an RV with the Dometic S31, R1731, or R2131 cooking stove installed, Dometic Corporation and the original equipment manufacturers of RV's, and Boats will each send notifications, which ALL pertain to the same single Recall (20E071). **One Final Request:**

Lance Camper MFG appreciates your business and is committed to your safety. Before you forget please check to see if your S31, R1731, or R2131 cooking stove is one of the models shown here and if it is in the recall population. Follow these instructions so that you remain safe and your cooking stove gets the proper remedy installed.

9084_01_01BD_V1.1

In the event that you find it difficult to carry out the instructions provided, please call The Dometic Recall Line at 888-943-4905 or 574-389-3713. If you still cannot complete the remedy and are dissatisfied with our service, you can contact the National Highway Traffic Safety Administration at <https://www.safercar.gov>, or call the toll-free NHTSA Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1800-424-9153).

On a personal note:

Lance Camper MFG Sincerely apologizes for any inconvenience that this may have caused. We are dedicated to developing innovative products that are safe to use and serve the needs and enhance the experience of our mobile customers. Thank you for this opportunity to serve you.

Sincerely;

Mike Williams
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