

November 2, 2020

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IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall 20V-604

This notice applies to your vehicle: SCFRMF [REDACTED]

Dear Mr. Bork,

Safety Recall Action RA-01-1418 – Incorrect Installation of the Front Seat Airbags

REASON FOR THIS RECALL ACTION

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Aston Martin has decided that a defect which relates to motor vehicle safety exists in certain vehicles that were manufactured from February 2016 through December 2019.

On the affected vehicles, it is possible that the front seat airbag fasteners may not be tightened to the correct torque specification.

This defect may cause the airbag to not deploy correctly, increasing the risk of injury during a crash.

The models affected are:

- 2016 - 2018 DB11 (Coupe and Volante)
- 2018 - 2019 DBS Superleggera (Coupe and Volante)
- 2018 - 2019 Vantage (Coupe)

WHAT WE WILL DO

We will examine the front seat airbag fasteners and, retighten them if necessary to make sure that the airbag is secured correctly. This will be performed free of charge.

WHAT YOU SHOULD DO

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. They will be able to fully explain why this Recall Action is necessary. Instructions for making this correction have been sent to your dealer. The labour time necessary to complete this service correction is a maximum of 2.5 hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to make sure that your vehicle is corrected as promptly as possible. If, however you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-866-278-6661.

If after contacting your dealer and Aston Martin Customer Services, you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

IF YOU NO LONGER OWN THE VEHICLE

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely

Scott Kinnear
Manager- After Sales
Aston Martin the Americas