

OWNER NOTIFICATION
NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 20V-570

Dear Nissan Altima Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2020 model year Nissan Altima vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall
Motivo del Retiro

On certain Nissan Altima models, the proper procedure was not followed for cleaning and applying primer to the back window glass during installation. As a result, the back window glass may not have proper adhesion to the vehicle body. Under certain circumstances, such as driving at high speed with the window down or other high interior pressure, the back window glass may separate from the vehicle body and increase the risk of injury or crash.

What Nissan Will Do
Qué Hará Nissan

Your Nissan dealer will remove the back window glass and replace it with new window glass, free of charge. This free service should take up to one and a half (1.5) hours to complete but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule or if the vehicle repair is sublet to an alternate repair facility.

What You Should Do
Qué Debes Hacer

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario Nissan a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=PC752>.

Para obtener más información sobre el retiro, visite <https://nna.secure.force.com/recall?camp=PC752>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North

America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.