

## IMPORTANT SAFETY RECALL RVXX2003 NHTSA RECALL # 20V-535

### DEAR VOLVO TRUCK OWNER:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Trucks North America has decided that a defect which relates to motor vehicle safety exists in certain Volvo 2021 VNL/VHD model vehicles manufactured from March 27, 2020 through July 13, 2020, with a Volvo proprietary axle assembled at Westport Axle Corporation.

*This recall notice is for informational purposes only. Your vehicle has already been inspected to ensure the kingpin nuts are installed and properly tightened.*

**SAFETY DEFECT:** On a certain trucks, the steering kingpin nut may not have been properly installed and tightened. As a result, the steering knuckle could separate from the axle.

**SAFETY RISK:** If this happens, there would be a loss of steering control. Safety Risk: A loss of steering control could create a risk of a crash.

**PRECAUTIONS YOU CAN TAKE:** No precautions to take since the kingpin nuts have been inspected to ensure they are installed and properly tightened.

**TIME REQUIRED FOR THE REPAIR:** Your vehicle has already received the recall repair.

**WHAT YOU SHOULD DO:** *This recall notice is for informational purposes only. Your vehicle has already been inspected to ensure the kingpin nuts are installed and properly tightened.*

**NOTICE REGARDING  
LEASED VEHICLES:**

If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL  
RESPONSE CARD:**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

**ASSISTANCE/  
COMPLAINTS:**

If your vehicle has not been repaired within a reasonable time after delivering it to a Volvo Parts and Service Center, please contact:

Volvo Trucks North America  
Regulatory Affairs Department,  
P.O. Box 26115  
Greensboro, NC 27402-6115  
[vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com)

**PRE NOTIFICATION  
REMEDIES:**

Not applicable

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Volvo's commitment to provide our customers with the best possible product.

***VOLVO TRUCKS NORTH AMERICA***