



IMPORTANT SAFETY RECALL NOTICE 20V531

September 15, 2020

Owner Name
Owner Address
City, State, Zip

This notice applies to:

VIN:

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act.

Gulf Stream Coach, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2021 model year Gulf Stream Coach, Inc. Enlighten 25BH and 248BH Travel Trailers. The defect relates to the "lower front trim strip" (Front Strip) may be missing from the refrigerator. The (Front Strip) is required to be installed to make the refrigerator cabinet seal complete, and provides complete isolation of the combustion system of the refrigerator from the interior of the travel trailer.

An Increased risk of carbon monoxide or flammable unburned Liquid Petroleum (LP) gases may migrate into the living quarters of the travel trailer if the refrigerator compartment is not properly sealed. Failure to provide adequate seals to the refrigerator compartment thus isolating the refrigerator compartment from the living area of the travel trailer may increase the risk of fire, or carbon monoxide poisoning causing injury or death to occupants and/ or damage to property.

All identified travel trailers subject to this Recall are required to be inspected and verified for proper seal at the bottom of the refrigerator cabinet and if necessary, installing the (front strip) without charge, according to the work instructions provided to the selling dealer or repair facility of your preference. Completing this recall which will take approximately .5 hours.

If you have changed your address or sold the vehicle please complete and return the enclosed prepaid postcard so that we can update our records. The information you provide on the returned postcard will be used to notify the new owner about this safety compliance recall. If you do not know the VIN number, please provide the vehicle serial number and your name so that we can properly identify the vehicle.

Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

If you paid to remedy the issue addressed in this notice, you may be eligible for reimbursement. Please provide the paid invoice to an authorized dealer or directly to Gulf Stream Coach, Inc. at P.O. Box 1005, Nappanee, IN 46550, attention: Service Department.

If you have trouble getting your vehicle repaired promptly and without charge, please contact the service manager at the service facility. If you still have concerns please call Gulf Stream Coach at 1-800-482-6456 and ask for extension #5208 to speak to a Service Representative regarding this notice.

If you are still having trouble getting your vehicle repaired in a reasonable time or without charge, you may contact the Administrator, National Highway Traffic Safety Administration, and 400 Seventh Street, SW, Washington, D.C. 20590. You may also call the toll free Auto-Safety Hotline at 1-888-327-4236.

Gulf Stream Coach, Inc.

P.O. BOX 1005, NAPPANEE, IN 46550 – PHONE: 574.773.7761 – FAX: 574.773.5761