



Indian Motorcycle Company
P.O. Box 47700
Medina, MN 55340-9960

IMPORTANT SAFETY RECALL

This notice applies to your vehicle

Recall Campaign: 20V454

**Subject: 2017-2019 Indian Scout / Scout 60 /
Scout Bobber**

Brake Bleed

PLEASE READ IMMEDIATELY

VIN I-18-07

FIRST NAME LAST NAME
ADDRESS
CITY, ST ZIP

Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Indian Motorcycle has decided that a defect which relates to motor vehicle safety exists in some 2017-2019 Indian Scout / Scout Sixty / Scout Bobber motorcycles. Our records indicate you have purchased a potentially affected vehicle.

The reason for this recall:

Indian Motorcycle has determined that some 2017-2019 Scout / Scout Sixty / Scout Bobber models, equipped with Anti-Lock Brakes (ABS), may experience decreased brake performance resulting from the presence of air in the brake circuit. Affected models may have had a small amount of air present in the system, that may cause a soft brake lever / pedal feel and a decrease in brake performance, increasing the risk of a crash.

What Indian Motorcycle and your dealer will do:

Indian Motorcycle will issue a Safety Bulletin to all Indian Motorcycle dealers, instructing them to bleed the front and rear brake circuits. Repairs will be made by any authorized Indian Motorcycle dealers at no cost to you. The repair should take about thirty minutes to complete.

What you should do:

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the bulletin repair performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer.

Pre-Ride Inspection:

Please perform the following pre-ride brake inspection prior to riding your motorcycle to the dealership:

1. Press down on the rear brake pedal. It should move freely and smoothly. The pedal should feel firm and continue to feel firm until released.
2. Release the pedal. It should return to its rest position quickly when released.

Repeat Pre-Ride Inspection for the front brake lever. Ensure the lever feels firm and that it returns to rest position quickly when released.

If either the front or rear brake fails to perform as stated or travels too far before beginning to engage the brake, contact your Indian Motorcycle dealer to arrange transportation.

If you have questions or if you need more information:

While your Indian Motorcycle dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the repair outlined in this letter, or if you need assistance finding an Indian Motorcycle dealer, please visit our website at <http://www.indianmotorcycle.com> or contact our Indian Motorcycle Consumer Service Department by calling 1-877-204-3697.

If you believe that the dealer or Indian Motorcycle has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

This notice was mailed to you according to our most current registration information. If you no longer own your Indian Motorcycle, please contact your local Indian Motorcycle dealer to have the ownership information changed. The Indian Motorcycle Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 days.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Indian Motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,
Indian Motorcycle Company