



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 20V-444
Safety Advisory: RC000200
August 2020

IMPORTANT SAFETY RECALL
This notice applies to your vehicle: «VIN»

«Owner_name»
«Street»
«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that a safety defect exists in certain TMC motorhomes based upon notification by Mercedes-Benz USA, LLC that a defect which relates to motor vehicle safety exists in certain MB USA chassis that were used to manufacture your TMC motorhome. MB USA was issued recall 20V-322 by the National Highway and Safety Administration (NHTSA) to remedy this defect. MB USA's recall number is 2020070011. To assist MB USA and NHTSA in identifying the final vehicles manufactured, TMC is also conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

On certain model year 2020/2021 Daybreak, Four Winds, Delano, Gemini, Quantum, Tiburon, Chateau Citation, Compass, Chateau, Siesta, Freedom Elite, and Synergy motorhomes built on a Sprinter chassis that is equipped with front swivel-seats, the wires in the seat wiring harness could become jammed and damaged in the swivel-seat frame. In that case, the operation of the side airbag within the driver and/or front passenger seats could be adversely affected, which could cause the side airbag to deploy inadvertently or not deploy as designed in the event of a crash, increasing the risk of injury to vehicle occupants.

***What we
will do***

TMC has included in this mailing the recall notification letter from MB USA. MB USA will be handling the repair of your vehicle at an authorized dealer. The dealer will inspect the routing of the front seat (left/right) seat wiring harnesses and will repair as necessary. This service will be provided free of charge. The minimum repair time is approximately 2 hours.

***What we need
you to do***

Please review the included MB USA recall notification letter for further instructions. If you have questions about this Recall, please contact MB USA directly at 1-800(FOR)-MERCEDES. For other concerns, you may contact the TMC Warranty/Service Department at (877) 855-2867 or Recalls@TMCRV.com.

If after contacting MB or TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Thor Motor Coach

Hanah Klodzinski
Recall Compliance Coordinator
cc: National Highway Traffic Safety Administration (NHTSA)

