



PETERBILT MOTORS COMPANY
 A **PACCAR** COMPANY
 1700 WOODBROOK STREET
 DENTON, TEXAS 76205-7864
 940-591-4000

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
 With Federal Law



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106484-20PBD

Recall Notice: 20PBD

RECALL NOTICE

IMPORTANT SAFETY RECALL

August 17, 2020

Subject: Safety Recall 20PBD Model 520 RHSU Steering Assist Cylinder Bracket Bolts
NHTSA 20V429
EXPIRATION DATE: NONE

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety may exist in certain Model 520 vehicles with right-hand stand-up ("RHSU") configuration manufactured between February 15, 2019 and December 20, 2019. Your vehicle may have incorrect steering assist cylinder bracket bolts installed on the front spring bracket, which prevents proper retention of the steering assist bracket on the right-hand spring bracket.

Incorrect steering assist cylinder bracket bolts, if loose or missing, may cause the bracket to flex or break and cause damage to surrounding components and/or lock up the steering, increasing the risk of a crash without warning.

What is the problem?	Incorrect steering assist cylinder bracket bolts installed.
What will your dealer do?	Remove and reinstall the steering assist cylinder bracket bolts with thread lock.
What should you do?	Please contact your Peterbilt dealer to schedule an appointment for these services.

Peterbilt Motors Company has initiated this recall to remedy the defect at no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at www.Peterbilt.com or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number and the NHTSA number. This repair may take up to **1.0 hour** of labor depending on dealer scheduling.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Services Department, phone 940-591-4220.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate you advising us of the new owner's name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Service
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 20PBD and are owned by [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]